ThinkSystem SR850
Maintenance Manual

Machine Types: 7X18 and 7X19
Note

Before using this information and the product it supports, be sure to read and understand the safety information and the safety instructions, which are available at:

In addition, be sure that you are familiar with the terms and conditions of the Lenovo warranty for your server, which can be found at:
http://datacentersupport.lenovo.com/warrantylookup

Seventeenth Edition (March 2020)
LIMITED AND RESTRICTED RIGHTS NOTICE: If data or software is delivered pursuant to a General Services Administration (GSA) contract, use, reproduction, or disclosure is subject to restrictions set forth in Contract No. GS-35F-05925.
Contents

Safety ........................................ iii
Safety inspection checklist ................. iv

Chapter 1. Introduction ..................... 1
Specifications .................................. 1
Firmware updates ............................. 5
  Configuring the LAN over USB interface manually .................. 8
  Installing the LAN over USB Windows device driver ............... 9
Tech Tips ..................................... 9
Security advisories ........................... 10
Power on the server .......................... 10
Power off the server .......................... 10

Chapter 2. Server components .......... 11
Front view .................................... 11
  Front operator panel ....................... 14
  Front operator panel with LCD display .... 14
Rear view ..................................... 20
System-board connectors ................... 25
Switches, jumpers, and buttons .......... 27
System-board LEDs ......................... 30
Optional processor and memory expansion tray ...... 32
PCIe riser-cards ............................ 35
2.5-inch drive backplanes ................. 36
RAID adapters ............................... 38
Internal cable routing ....................... 39
  Cable routing for 2.5-inch drives .......... 39
Parts list ..................................... 66
Power cords .................................. 71

Chapter 3. Hardware replacement procedures .......... 73
Installation Guidelines ..................... 73
  System reliability guidelines ............... 74
  Working inside the server with the power on .... 75
  Handling static-sensitive devices .......... 75
2.5-inch hot-swap drive and drive backplane replacement .......... 76
  Remove a drive backplane .................. 76
  Install a drive backplane .................. 77
  Remove a 2.5-inch hot-swap drive .......... 77
  Install a 2.5-inch hot-swap drive .......... 78
CMOS battery (CR2032) replacement ........ 79
  Remove the CMOS battery (CR2032) .......... 79
  Install the CMOS battery (CR2032) .......... 83
Fan and fan cage replacement ............. 85
  Remove the fan cage assembly .......... 85
  Install the fan cage assembly .......... 85
  Remove a hot-swap fan .................... 86
  Install a hot-swap fan .................... 88
Front VGA assembly replacement .......... 90
  Remove the front VGA assembly .......... 90
  Install the front VGA assembly .......... 93
LOM adapter replacement ................. 95
  Remove the LOM adapter ................ 95
  Install the LOM adapter ................ 97
M.2 drive and backplane replacement .... 99
  How to adjust the position of the retainer on the M.2 backplane .... 99
  Remove the M.2 backplane ............. 100
  Install the M.2 backplane ............. 102
  Remove an M.2 drive from the M.2 backplane .......... 104
  Install an M.2 drive in the M.2 backplane .......... 105
Memory module replacement .............. 106
  Remove a memory module ............. 106
  Install a memory module ............. 110
Operator panel tray assembly and front operator panel replacement .......... 113
  Remove the operator panel tray assembly .......... 113
  Install the operator panel tray assembly .......... 116
  Remove the front operator panel .......... 118
  Install the front operator panel .......... 118
PCIe riser-card assembly and adapter replacement .......... 119
  Remove the PCIe riser-card assembly .......... 119
  Install the PCIe riser-card assembly .......... 122
  Remove an adapter ................ 125
  Install an adapter ................ 127
Power supply unit replacement .......... 129
  Remove a hot-swap power supply unit .......... 129
  Install a hot-swap power supply unit .......... 132
Processor and heat sink replacement .... 136
  Remove a processor and heat sink .......... 136
  Install a processor and heat sink .......... 141
Processor and memory expansion tray replacement .......... 147
  Remove the processor and memory expansion tray .......... 147
  Install the processor and memory expansion tray .......... 151
Security bezel replacement .............. 156
  Remove the security bezel .......... 156
  Install the security bezel .......... 157

© Copyright Lenovo 2017, 2019
System board air baffle and the power interposer replacement .......................... 157
Remove the system board air baffle and the power interposer ......................... 158
Install the system board air baffle and the power interposer ......................... 159
System board replacement ................................................................. 161
Remove the system board ................................................................. 161
Install the system board ................................................................. 164
Update the Universal Unique Identifier (UUID) ........................................ 165
Update the DMI/SMBIOS data ......................................................... 167
Enable TPM/TCM ............................................................................. 169
Enable UEFI Secure Boot ................................................................. 171
TCM/TPM adapter replacement .......................................................... 172
Remove the TCM/TPM adapter (for China only) ........................................ 172
Install the TCM/TPM adapter (for China only) ........................................ 175
Top cover replacement ....................................................................... 178
Remove the top cover ....................................................................... 178
Install the top cover ....................................................................... 179
Complete the parts replacement ......................................................... 180

Chapter 4. Problem determination ...................................................... 183
Event logs ......................................................................................... 183
Light path diagnostics ....................................................................... 185
Power supply LEDs ......................................................................... 186
System-board LEDs ......................................................................... 188
General problem determination procedures ........................................... 189
Resolving suspected power problems .................................................. 189
Resolving suspected Ethernet controller problems ...................................... 190
Troubleshooting by symptom ............................................................. 191
Drive problems .............................................................................. 191
Fan problems ................................................................................... 194
Intermittent problems ....................................................................... 194
Keyboard, mouse, or USB-device problems .............................................. 195
Memory problems ........................................................................... 196
Monitor and video problems ............................................................... 198
Network problems .......................................................................... 199
Observable problems ....................................................................... 200
Optional-device problems ................................................................ 202
Power on and power off problems ..................................................... 203
Processor problems ......................................................................... 205
Serial-device problems ................................................................... 205
Software problems .......................................................................... 206

Appendix A. Hardware disassembling for recycle ................................. 207
Disassemble the system board for recycle .................................................. 207
Disassemble the processor and memory expansion tray for recycle .............. 209
Disassemble the server for chassis recycle ............................................. 211

Appendix B. Getting help and technical assistance ................................. 213
Before you call .............................................................................. 213
Collecting service data ..................................................................... 214
Contacting Support ......................................................................... 215

Appendix C. Notices ........................................................................ 217
Trademarks ...................................................................................... 218
Important notes .............................................................................. 218
Particulate contamination ................................................................ 218
Telecommunication regulatory statement .............................................. 219
Electronic emission notices ............................................................... 219
Taiwan BSMI RoHS declaration .......................................................... 220
Taiwan import and export contact information ........................................ 221

Index .............................................................................................. 223
Safety

Before installing this product, read the Safety Information.

Antes de instalar este producto, leia as Informações de Segurança.

在安装本产品之前，请仔细阅读 Safety Information（安全信息）。

安裝本產品之前，請先閱讀「安全資訊」。

Prije instalacije ovog produkta obavezno pročitajte Sigurnosne Upute.

Před instalací tohoto produktu si přečtěte příručku bezpečnostních instrukcí.

Læs sikkerhedsforskrifterne, før du installerer dette produkt.

Lees voordat u dit product installeert eerst de veiligheidsvoorschriften.

Ennen kuin asennat tämän tuotteen, lue turvaohjeet kohdasta Safety Information.

Avant d’installer ce produit, lisez les consignes de sécurité.

Vor der Installation dieses Produkts die Sicherheitshinweise lesen.

Πριν εγκαταστήσετε το προϊόν αυτό, διαβάστε τις πληροφορίες ασφάλειας (safety information).

לפני שתתקינו מוצר זה, קרא את הוראות הביטוח.

A termék telepítése előtt olvassa el a Biztonsági előírásokat!

Prima di installare questo prodotto, leggere le Informazioni sulla Sicurezza.

製品の設置の前に、安全情報をお読みください。

본 제품을 설치하기 전에 안전 정보를 읽으십시오.

Пред да се инсталира овој продукт, прочитајте информацијата за безбедност.

Les sikkerhetsinformasjonen (Safety Information) før du installerer dette produktet.

Przed zainstalowaniem tego produktu, należy zapoznać się z książką "Informacje dotyczące bezpieczeństwa" (Safety Information).

Antes de instalar este produto, leia as Informações sobre Segurança.
Safety inspection checklist

Use the information in this section to identify potentially unsafe conditions with your server. As each machine was designed and built, required safety items were installed to protect users and service technicians from injury.

Important: Electrical grounding of the server is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Caution: This equipment must be installed by trained service personnel, as defined by the NEC and IEC 60950-1, Second Edition, the standard for Safety of Information Technology Equipment. Lenovo assumes you are qualified in the servicing of equipment and trained in recognizing hazards in products with hazardous energy levels.

Make sure all power cords are disconnected from the system when reading the following step in this manual: "Turn off the server and peripheral devices and disconnect the power cords and all external cables."

Use the following checklist to verify that there are no potentially unsafe conditions:

1. Make sure that the power is off and the power cord is disconnected.
2. Check the power cord.
   • Make sure that the third-wire ground connector is in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and the frame ground.
   • Make sure that the power cord is the correct type.
To view the power cords that are available for the server:

a. Go to:

   http://dcsc.lenovo.com/#/

b. In the Customize a Model pane:

   1) Click Select Options/Parts for a Model.

   2) Enter the machine type and model for your server.

c. Click the Power tab to see all line cords.

• Make sure that the insulation is not frayed or worn.

3. Check for any obvious non-Lenovo alterations. Use good judgment as to the safety of any non-Lenovo alterations.

4. Check inside the server for any obvious unsafe conditions, such as metal filings, contamination, water or other liquid, or signs of fire or smoke damage.

5. Check for worn, frayed, or pinched cables.

6. Make sure that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.
Chapter 1. Introduction

The ThinkSystem SR850ThinkSystem SR850P is a 2U rack server designed for high-volume network transaction processing. This high-performance, multi-core server is ideally suited for networking environments that require superior processor performance, input/output (I/O) flexibility, and high manageability.

The server comes with a limited warranty. For details about the warranty, see: https://support.lenovo.com/us/en/solutions/ht503310

For details about your specific warranty, see: http://datacentersupport.lenovo.com/warrantylookup

Specifications

The following information is a summary of the features and specifications of the server. Depending on the model, some features might not be available, or some specifications might not apply.

Table 1. Specifications, Type 7X18 and 7X19Type 7D2F, 7D2G and 7D2H

<table>
<thead>
<tr>
<th>Specification</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimension</td>
<td>2U server&lt;br&gt;• Height: 86.5 mm (3.4 inches)&lt;br&gt;• Width:&lt;br&gt;– With rack handles: 482 mm (19.0 inches)&lt;br&gt;– Without rack handles: 444.6 mm (17.5 inches)&lt;br&gt;• Depth: 763.7 mm (30.1 inches)&lt;br&gt;Note: The depth is measured with rack handles installed, but without the security bezel installed.</td>
</tr>
<tr>
<td>Weight (depending on the configuration)</td>
<td>27.0 kg (59.6 lb) in maximum.</td>
</tr>
</tbody>
</table>
### Processor (depending on model)

Supports multi-core Intel Xeon processors, with integrated memory controller and Intel Ultra Path Interconnect (UPI) architecture.
- Two processor sockets (expandable up to four) with minimal requirement of two installed on the system board.
- Four processors are required:
  - Two sockets on the system board
  - Two sockets on the processor and memory expansion tray
- Designed for LGA 3647 sockets
- Scalable up to 28 cores
- Supports Intel Extended Memory 32/64 Technology (EM32/64T)

### Memory

- **Minimum:** 16 GB
- **Minimum:** 32 GB
- **Maximum:**
  - RDIMM: 1.5 TB
  - LRDIMM: 3 TB
  - 3DS-RDIMM: 6 TB
  - DC Persistent Memory (DCPMM): 12 TB in Memory Mode
- **Memory module types:**
  - Double-data-rate 4 (TruDDR4) error correcting code (ECC) 2666/2933 MT/s registered DIMM (RDIMM) or load reduced DIMM (LRDIMM)
  - DC Persistent Memory (DCPMM)
- **Capacity (depending on the model):**
  - 8 GB, 16 GB, 32 GB, and 64 GB RDIMM
  - 64 GB LRDIMM
  - 64 GB and 128 GB 3DS-RDIMM
  - 128 GB, 256 GB, and 512 GB DCPMM

**Note:** DCPMM can be mixed with DRAM DIMMs with capacity of more than 16 GB. See for more information.

- **Slots:** 24 two-way interleaved slots (expandable to 48)
- **Slots:** 48 two-way interleaved slots


### Drive expansion

Sixteen 2.5-inch drive bays:
- Eight 2.5-inch hot-swap SATA/SAS drive bays (bay 0-3, 8-11)
- Eight 2.5-inch hot-swap SATA/SAS/NVMe drive bays (bay 4-7, 12-15)
### Table 1. Specifications, Type 7X18 and 7X19

#### Type 7D2F, 7D2G and 7D2H (continued)

<table>
<thead>
<tr>
<th>Expansion slots</th>
<th>Eleven expansion slots: Ten expansion slots:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Slot 1: PCI Express 3.0 x16 (supports PCIe switch card)</td>
</tr>
<tr>
<td></td>
<td>Slot 2: PCI Express 3.0 x8 (supports RAID adapters for SATA/SAS drives)</td>
</tr>
<tr>
<td></td>
<td>Slot 3 - 5: PCI Express 3.0 for PCIe riser-card with the following slots available depending on the riser-card installed:</td>
</tr>
<tr>
<td></td>
<td>- x8/x8/x8 PCIe full-height riser assembly provides:</td>
</tr>
<tr>
<td></td>
<td>- Slot 3: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- Slot 4: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- Slot 5: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- x8/x8/x8ML2 PCIe full-height riser assembly provides:</td>
</tr>
<tr>
<td></td>
<td>- Slot 3: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- Slot 4: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- Slot 5: Customized slot for x8 ML2 adapter</td>
</tr>
<tr>
<td></td>
<td>- x8/x16ML2 PCIe full-height riser assembly provides:</td>
</tr>
<tr>
<td></td>
<td>- Slot 3: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>- Slot 4: Not available</td>
</tr>
<tr>
<td></td>
<td>- Slot 5: Customized slot for x16 ML2 adapter</td>
</tr>
<tr>
<td></td>
<td>- x16/x8 PCIe full-height riser assembly provides:</td>
</tr>
<tr>
<td></td>
<td>- Slot 3: PCI Express 3.0 x16</td>
</tr>
<tr>
<td></td>
<td>- Slot 4: Not available</td>
</tr>
<tr>
<td></td>
<td>- Slot 5: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>Slot 6: Customized slot for dual M.2 backplane that supports M.2 drives in three different physical sizes:</td>
</tr>
<tr>
<td></td>
<td>- 42 mm (2242)</td>
</tr>
<tr>
<td></td>
<td>- 60 mm (2260)</td>
</tr>
<tr>
<td></td>
<td>- 80 mm (2280)</td>
</tr>
<tr>
<td></td>
<td>Slot 7: Customized slot for LOM adapter</td>
</tr>
<tr>
<td></td>
<td>Slot 8: PCI Express 3.0 x8 (supports RAID adapters for SATA/SAS drives)</td>
</tr>
<tr>
<td></td>
<td>Slot 9: PCI Express 3.0 x8</td>
</tr>
<tr>
<td></td>
<td>Slot 10: PCI Express 3.0 x8PCI Express 3.0 x16 (supports RAID adapters for SATA/SAS drives)</td>
</tr>
<tr>
<td></td>
<td>Slot 11: PCI Express 3.0 x16 (supports PCIe switch card)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Integrated functions</th>
<th>Lenovo XClarity Controller (XCC), which provides service processor control and monitoring functions, video controller, and remote keyboard, video, mouse, and remote drive capabilities.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>One system-management RJ-45 connector on the rear to connect to a systems-management network. This connector is dedicated to the Lenovo XClarity Controller functions and runs at 1 GB speed.</td>
</tr>
<tr>
<td></td>
<td>Light-path diagnostics</td>
</tr>
<tr>
<td></td>
<td>Four universal serial bus (USB) ports:</td>
</tr>
<tr>
<td></td>
<td>- Two on the front of the server</td>
</tr>
<tr>
<td></td>
<td>- One USB 2.0 with Lenovo XClarity Controller management</td>
</tr>
<tr>
<td></td>
<td>- One USB 2.0 or 3.0 (depending on the model)</td>
</tr>
<tr>
<td></td>
<td>- Two USB 3.0 on the rear of the server</td>
</tr>
<tr>
<td></td>
<td>One serial port</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Network</th>
<th>This server supports 1GbE and 10 GbE LOM adapters with the following requirements:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>1GbE LOM adapter: maximal bandwidth of network environment is 1GB.</td>
</tr>
<tr>
<td></td>
<td>10GbE LOM adapter: minimal bandwidth of network environment is 1GB.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>RAID adapter (depending on model)</th>
<th>The following options with support for RAID levels 0, 1, and 10 are available for this server:</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>ThinkSystem RAID 530-8i PCIe 12 GB Adapter</td>
</tr>
<tr>
<td></td>
<td>ThinkSystem RAID 730-8i 1 GB Cache PCIe 12 GB Adapter</td>
</tr>
<tr>
<td></td>
<td>ThinkSystem RAID 730-8i 2 GB Cache PCIe 12 GB Adapter</td>
</tr>
<tr>
<td></td>
<td>ThinkSystem RAID 930-8i 2 GB Flash PCIe 12 GB Adapter</td>
</tr>
<tr>
<td></td>
<td>ThinkSystem RAID 930-16i 4 GB Flash PCIe 12 GB Adapter</td>
</tr>
<tr>
<td></td>
<td>ThinkSystem RAID 930-8e 4 GB Flash PCIe 12 GB Adapter</td>
</tr>
</tbody>
</table>
### Table 1. Specifications, Type 7X18 and 7X19 Type 7D2F, 7D2G and 7D2H (continued)

<table>
<thead>
<tr>
<th>Fans</th>
<th>Six (60 mm x 38 mm) internal system fans (N+1 redundancy)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Electrical input</strong></td>
<td>This server comes with three types of power supply units:</td>
</tr>
<tr>
<td></td>
<td>• 750-watt platinum power supply</td>
</tr>
<tr>
<td></td>
<td>– Input power 115V or 220V ac</td>
</tr>
<tr>
<td></td>
<td>• 1100-watt platinum power supply</td>
</tr>
<tr>
<td></td>
<td>– Input power 115V or 220V ac</td>
</tr>
<tr>
<td></td>
<td>• 1600-watt platinum power supply</td>
</tr>
<tr>
<td></td>
<td>– Input power 220V ac</td>
</tr>
<tr>
<td></td>
<td>Two power supplies provide N+1 redundancy support.</td>
</tr>
<tr>
<td></td>
<td><strong>CAUTION:</strong></td>
</tr>
<tr>
<td></td>
<td>1. 240 V dc input (input range: 180-300 V dc) is ONLY supported in Chinese Mainland.</td>
</tr>
<tr>
<td></td>
<td>2. Power supplies with 240 V dc are not hot-swappable. To remove the power cord, ensure you have turned off the server or disconnected the dc power sources at the breaker panel.</td>
</tr>
<tr>
<td></td>
<td>3. In order for the ThinkSystem products to operate error free in both a DC or AC electrical environment, a TN-S earthing system which complies to 60364-1 IEC 2005 standard has to be present or installed.</td>
</tr>
</tbody>
</table>

| Minimal configuration for debugging | Two processors in processor socket 1 and 2 |
| | Four processors |
| | Two DIMMs in slot 8 and 20 |
| | Four DIMMs in slot 8, 20, 32 and 44 |
| | One power supply |
| | One drive with RAID adapter and backplane (If OS is needed for debugging) |
| | Six system fans (fan 1 to fan 6) |

| Acoustical noise emissions | Sound power, idling |
| | – 5.2 bels, minimum |
| | – 5.8 bels, typical |
| | – 6.4 bels, maximum |
| | Sound power, operating |
| | – 5.8 bels, minimum |
| | – 6.8 bels, typical |
| | – 7.0 bels, maximum |

With the maximum configuration of four processors, 48 memory modules, 16 drives, and two power supply units:

| | Sound power: |
| | – Idle: 5.5 bels |
| | – Operating: 6.3 bels |

| | Sound pressure |
| | – Idle: 39 dBA |
| | – Operating: 46 dBA |
| Heat output | Approximate heat output:  
| • Minimum configuration: 447 BTU, 131 W (in BTU per hour and watts)  
| • Maximum configuration: 5265 BTU, 1543 W (in BTU per hour and watts) |

| Environment | ThinkSystem SR850  
| ThinkSystem SR850P complies with ASHRAE Class A2 specifications. Depending on the hardware configuration, some models comply with ASHRAE Class A3 and Class A4 specifications. System performance may be impacted when operating temperature is outside AHSARE A2 specification.  
| • Air temperature:  
| – Operating  
| – ASHARE Class A2: 10°C to 35°C (50°F to 95°F); the maximum ambient temperature decreases by 1°C for every 300 m (984 ft) increase in altitude above 900 m (2,953 ft).  
| – ASHARE Class A3: 5°C to 40°C (41°F to 104°F); the maximum ambient temperature decreases by 1°C for every 175 m (574 ft) increase in altitude above 900 m (2,953 ft).  
| – ASHARE Class A4: 5°C to 45°C (41°F to 113°F); the maximum ambient temperature decreases by 1°C for every 125 m (410 ft) increase in altitude above 900 m (2,953 ft).  
| – Server off: 5°C to 45°C (41°F to 113°F)  
| – Shipment/storage: -40°C to 60°C (-40°F to 140°F)  
| • Maximum altitude: 3,050 m (10,000 ft)  
| • Relative Humidity (non-condensing):  
| – Operating  
| – ASHRAE Class A2: 8% to 80%; maximum dew point: 21°C (70°F)  
| – ASHRAE Class A3: 8% to 85%; maximum dew point: 24°C (75°F)  
| – ASHRAE Class A4: 8% to 90%; maximum dew point: 24°C (75°F)  
| – Shipment/storage: 8% to 90%  
| • Particulate contamination  
| **Attention:** Airborne particulates and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the server. For information about the limits for particulates and gases, see "Particulate contamination" on page 218.|
Important terminology

- **In-band update.** The installation or update is performed using a tool or application within an operating system that is executing on the server’s core CPU.

- **Out-of-band update.** The installation or update is performed by the Lenovo XClarity Controller collecting the update and then directing the update to the target subsystem or device. Out-of-band updates have no dependency on an operating system executing on the core CPU. However, most out-of-band operations do require the server to be in the S0 (Working) power state.

- **On-Target update.** The installation or update is initiated from an Operating System executing on the server’s operating system.

- **Off-Target update.** The installation or update is initiated from a computing device interacting directly with the server’s Lenovo XClarity Controller.

- **UpdateXpress System Packs (UXSPs).** UXSPs are bundled updates designed and tested to provide the interdependent level of functionality, performance, and compatibility. UXSPs are server machine-type specific and are built (with firmware and device driver updates) to support specific Windows Server, Red Hat Enterprise Linux (RHEL) and SUSE Linux Enterprise Server (SLES) operating system distributions. Machine-type-specific firmware-only UXSPs are also available.

See the following table to determine the best Lenovo tool to use for installing and setting up the firmware:

**Note:** The server UEFI settings for option ROM must be set to Auto or UEFI to update firmware using Lenovo XClarity Administrator or Lenovo XClarity Essentials. For more information, see the following Tech Tip:


<table>
<thead>
<tr>
<th>Tool</th>
<th>In-band update</th>
<th>Out-of-band update</th>
<th>On-target update</th>
<th>Off-target update</th>
<th>Graphical user interface</th>
<th>Command-line interface</th>
<th>Supports UXSPs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lenovo XClarity Provisioning Manager</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Limited to core system firmware only.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lenovo XClarity Controller</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supports core system firmware and most advanced I/O option firmware updates</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lenovo XClarity Essentials OneCLI</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supports all core system firmware, I/O firmware, and installed operating system driver updates</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Tool</td>
<td>In-band update</td>
<td>Out-of-band update</td>
<td>On-target update</td>
<td>Off-target update</td>
<td>Graphical user interface</td>
<td>Command-line interface</td>
<td>Supports UXSPs</td>
</tr>
<tr>
<td>--------------------------------------------------</td>
<td>----------------</td>
<td>--------------------</td>
<td>------------------</td>
<td>-------------------</td>
<td>--------------------------</td>
<td>------------------------</td>
<td>------------------</td>
</tr>
<tr>
<td>Lenovo XClarity Essentials UpdateXpress</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
<td>√</td>
</tr>
<tr>
<td>Supports all core system firmware, I/O firmware, and installed operating system driver updates</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lenovo XClarity Essentials Bootable Media Creator</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
<td>√</td>
<td>√</td>
<td>√</td>
</tr>
<tr>
<td>Supports core system firmware and I/O firmware updates. You can update the Microsoft Windows operating system, but device drivers are not included on the bootable image</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lenovo XClarity Administrator</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supports core system firmware and I/O firmware updates</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The latest firmware can be found at the following site:


- **Lenovo XClarity Provisioning Manager**

  From Lenovo XClarity Provisioning Manager, you can update the Lenovo XClarity Controller firmware, the UEFI firmware, and the Lenovo XClarity Provisioning Manager software.

  **Note:** By default, the Lenovo XClarity Provisioning Manager Graphical User Interface is displayed when you press F1. If you have changed that default to be the text-based system setup, you can bring up the Graphical User Interface from the text-based system setup interface.

  Additional information about using Lenovo XClarity Provisioning Manager to update firmware is available at:

  http://sysmgt.lenovofiles.com/help/topic/LXPM/platform_update.html

- **Lenovo XClarity Controller**

  If you need to install a specific update, you can use the Lenovo XClarity Controller interface for a specific server.

  **Notes:**

  - To perform an in-band update through Windows or Linux, the operating system driver must be installed and the Ethernet-over-USB (sometimes called LAN over USB) interface must be enabled.

    Additional information about configuring Ethernet over USB is available at:
If you update firmware through the Lenovo XClarity Controller, make sure that you have downloaded and installed the latest device drivers for the operating system that is running on the server.

Specific details about updating firmware using Lenovo XClarity Controller are available at:


- **Lenovo XClarity Essentials OneCLI**

Lenovo XClarity Essentials OneCLI is a collection of command line applications that can be used to manage Lenovo servers. Its update application can be used to update firmware and device drivers for your servers. The update can be performed within the host operating system of the server (in-band) or remotely through the BMC of the server (out-of-band).

Specific details about updating firmware using Lenovo XClarity Essentials OneCLI is available at:


- **Lenovo XClarity Essentials UpdateXpress**

Lenovo XClarity Essentials UpdateXpress provides most of OneCLI update functions through a graphical user interface (GUI). It can be used to acquire and deploy UpdateXpress System Pack (UXSP) update packages and individual updates. UpdateXpress System Packs contain firmware and device driver updates for Microsoft Windows and for Linux.

You can obtain Lenovo XClarity Essentials UpdateXpress from the following location:

https://datacentersupport.lenovo.com/solutions/invo-xpress

- **Lenovo XClarity Essentials Bootable Media Creator**

You can use Lenovo XClarity Essentials Bootable Media Creator to create bootable media that is suitable for applying firmware updates, running preboot diagnostics, and deploying Microsoft Windows operating systems.

You can obtain Lenovo XClarity Essentials BoMC from the following location:

https://datacentersupport.lenovo.com/solutions/invo-bomc

- **Lenovo XClarity Administrator**

If you are managing multiple servers using the Lenovo XClarity Administrator, you can update firmware for all managed servers through that interface. Firmware management is simplified by assigning firmware-compliance policies to managed endpoints. When you create and assign a compliance policy to managed endpoints, Lenovo XClarity Administrator monitors changes to the inventory for those endpoints and flags any endpoints that are out of compliance.

Specific details about updating firmware using Lenovo XClarity Administrator are available at:


### Configuring the LAN over USB interface manually

To perform a firmware update through the operating system using Lenovo XClarity Essentials OneCLI, the Lenovo XClarity Controller must be configured to use the LAN over USB interface. The firmware update package attempts to perform the setup automatically, if needed. If the automatic setup fails or if you prefer to set up the LAN over USB manually, use one of the following procedures.

Additional information about using the Lenovo XClarity Controller to enable LAN over USB is available at:
Installing the LAN over USB Windows device driver

When you install a Windows operating system, there might be an unknown RNDIS device in the Device Manager. Lenovo provides a Windows INF file that identifies this device.

Complete the following steps to install ibm_rndis_server_os.inf:

Note: You only have to perform these steps if the server is running a Windows operating system and the ibm_rndis_server_os.inf file has not been previously installed. The file only has to be installed once. It is required by Windows operating systems to detect and use the LAN over USB functionality.

Step 1. Click Administrative Tools ➔ Computer Management ➔ Device Manager and find the RNDIS Device. Click Properties ➔ Driver ➔ Reinstall driver. Point the server to the \Windows\inf directory where it can find the ibm_rndis_server_os.inf file and install the device.

Step 2. Click Administrative Tools ➔ Device Manager. Right-click Network adapters and select Scan for hardware changes. A small pop-up confirms that the Ethernet device is found and installed. The New Hardware Wizard starts automatically.

Step 3. When you are prompted Can Windows connect to Windows Update to search for software?, select No, not this time. Click Next to continue.

Step 4. When you are prompted What do you want the wizard to do?, select Install from a list or specific location (Advanced). Click Next to continue.

Step 5. When you are prompted Please choose your search and installation options, select Don't search. I will choose the driver to install. Click Next to continue.

Step 6. When you are prompted Select a hardware type, and then click Next, select Network adapters. Click Next to continue.

Step 7. When you are prompted with the statement Completing the Found New Hardware Wizard, click Finish. A new local area connection appears. If the message This connection has limited or no connectivity is displayed, ignore this message.


Step 9. Use the Lenovo XClarity Controller interface to view or set the IP address for the LAN adapter.

Additional information about using the Lenovo XClarity Controller to configure LAN over USB is available at:

http://sysmgt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_configuringUSB.html

Tech Tips

Lenovo continually updates the support website with the latest tips and techniques that you can use to solve issues that you might have with your server. These Tech Tips (also called retain tips or service bulletins) provide procedures to work around issues related to the operation of your server.

To find the Tech Tips available for your server:

1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
2. Click How-tos & Solutions.
   Expand Symptom to choose a category for the type is problem that you are having.
Security advisories

Lenovo is committed to developing products and services that adhere to the highest security standards in order to protect our customers and their data. When potential vulnerabilities are reported, it is the responsibility of the Lenovo Product Security Incident Response Team (PSIRT) to investigate and provide information to our customers so they may put mitigation plans in place as we work toward providing solutions.

The list of current advisories is available at the following site:

https://datacentersupport.lenovo.com/product_security/home

Power on the server

After the server performs a short self-test (power status LED flashes quickly) when connected to input power, it enters a standby state (power status LED flashes once per second).

The server can be turned on (power LED on) in any of the following ways:

- You can press the power button.
- The server can restart automatically after a power interruption.
- The server can respond to remote power-on requests sent to the Lenovo XClarity Controller.

For information about powering off the server, see “Power off the server” on page 10.

Power off the server

The server remains in a standby state when it is connected to a power source, allowing the Lenovo XClarity Controller to respond to remote power-on requests. To remove all power from the server (power status LED off), you must disconnect all power cables.

To place the server in a standby state (power status LED flashes once per second):

Note: The Lenovo XClarity Controller can place the server in a standby state as an automatic response to a critical system failure.

- Start an orderly shutdown using the operating system (if supported by your operating system).
- Press the power button to start an orderly shutdown (if supported by your operating system).
- Press and hold the power button for more than 4 seconds to force a shutdown.

When in a standby state, the server can respond to remote power-on requests sent to the Lenovo XClarity Controller. For information about powering on the server, see “Power on the server” on page 10.
Chapter 2. Server components

Use the information in this section to learn about each of the components associated with your server.

Identifying your server

When you contact Lenovo for help, the machine type, model, and serial number information helps support technicians to identify your server and provide faster service.

Figure 2 “Location of the machine type, model, and serial number” on page 11 shows the location of the label containing the machine type, model, and serial number.

Figure 2. Location of the machine type, model, and serial number

The model number and serial number are on the ID label on the front of the server, as shown in the following illustrations. You can also add other system information labels to the front of the server in the customer label spaces.

XClarity Controller network access label

In addition, the XClarity Controller network access label is attached to the pull-out information tab located near the top of the center of the front view, with MAC address accessible with a pull.

Figure 3. XClarity Controller network access label on the pull-out information tab

Front view

This section contains information about the controls, LEDs, and connectors on the front of the server.
The following illustration shows the controls, LEDs, and connectors on the front of the server.

![Diagram of front view](image)

**Figure 4. Front view**

**Table 2. Components on the server front view**

<table>
<thead>
<tr>
<th>No.</th>
<th>Description</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>VGA connector (optional)</td>
<td>Connect a monitor to this connector.</td>
</tr>
<tr>
<td>2</td>
<td>Drive activity LED (green)</td>
<td>Each hot-swap drive comes with an activity LED, and when this LED is flashing, it indicates that the drive is in use.</td>
</tr>
<tr>
<td>3</td>
<td>Drive status LED (yellow)</td>
<td>These LEDs are on SAS or SATA hard disk drives and solid-state drives. When one of these LEDs is lit, it indicates that the drive has failed. When this LED is flashing slowly (one flash per second), it indicates that the drive is being rebuilt. When the LED is flashing rapidly (three flashes per second), it indicates that the controller is identifying the drive.</td>
</tr>
<tr>
<td>4</td>
<td>Pull-out information tab</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>USB 1 (USB 2.0 with Lenovo XClarity Controller management)</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Power button/LED (green)</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Network activity LED (green)</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Identification button/LED (blue)</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>System error LED (yellow)</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>Front operator panel with optional pull-out LCD display</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Rack release latches</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>2.5-inch drive bays</td>
<td></td>
</tr>
</tbody>
</table>

**Notes:**

- When the optional front VGA connector is in use, the rear one will be disabled.
- The maximum video resolution is 1920 x 1200 at 60 Hz.
This tag contains network information such as MAC address, which is available with a pull on the tab.

USB connectors:

Connect a USB device, such as a USB mouse, keyboard, or other device, to any of these connectors. Following are detailed descriptions of each connector:

- **USB 1**: USB 2.0 with Lenovo XClarity Controller management.

  Connection to XClarity Controller is primarily intended for users with a mobile device running the XClarity Controller mobile application. When a mobile device is connected to this USB port, an Ethernet over USB connection is established between the mobile application running on the device and the XClarity Controller.

  Select **Network** in **BMC Configuration** to view or modify USB 2.0 with Lenovo XClarity Controller management settings.

  Four types of settings are available:

  - **Host only mode**
    
    In this mode, the USB port is always solely connected to the server.

  - **BMC only mode**
    
    In this mode, the USB port is always solely connected to XClarity Controller.

  - **Shared mode: owned by BMC**
    
    In this mode, connection to the USB port is shared by the server and XClarity Controller, while the port is switched to XClarity Controller.

  - **Shared mode: owned by host**
    
    In this mode, connection to the USB port is shared by the server and XClarity Controller, while the port is switched to the server.

- **USB 2**: USB 2.0 or 3.0 (depending on the model).

- **Power button/LED (green)**:

  Press the power button to turn the server on and off manually. This LED indicates power status of the server. See “Front operator panel” on page 14 for more details.

- **Network activity LED (green)**:

  When this LED is lit, it indicates that the server is transmitting to or receiving signals from the Ethernet LAN.

- **Identification button/LED (blue)**:

  Press this button to visually locate the server among other servers. Use this LED to visually locate the server among other servers. XCC can also be used to turn this LED on and off.

- **System error LED (yellow)**:

  When this yellow LED is lit, it indicates that a system error has occurred. This LED can be controlled by the XCC. Information provided from the LCD display of the front operator panel could also help isolate an error.

- **Front operator panel with optional pull-out LCD display**:

  This panel contains controls and LEDs that provide information about the status of the server. For information about the controls and LEDs on the front operator panel, see “Front operator panel” on page 14.
Rack release latches:
Press the latch on both sides in the front of the server to slide the server out of the rack.

2.5-inch drive bays:
Install 2.5-inch drives to these bays. See “2.5-inch hot-swap drive and drive backplane replacement” on page 76 for more details.

Front operator panel
The following illustration shows the controls and LEDs on the front operator panel.

![Figure 5. Front operator panel](image)

Table 3. Buttons and LEDs on the front operator panel

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power button/LED (green)</td>
</tr>
<tr>
<td>2</td>
<td>Network activity LED (green)</td>
</tr>
<tr>
<td>3</td>
<td>Identification button/LED (blue)</td>
</tr>
<tr>
<td>4</td>
<td>System error LED (yellow)</td>
</tr>
</tbody>
</table>

1. Power button/LED (green)
Press this button to turn the server on and off manually. The states of the power LED are as follows:

   - **Off**: No power supply is properly installed, or the LED itself has failed.
   - **Flashing rapidly (4 times per second)**: The server is turned off and is not ready to be turned on. The power-control button is disabled. This will last approximately 5 to 10 seconds.
   - **Flashing slowly (once per second)**: The server is turned off and is ready to be turned on. You can press the power-control button to turn on the server.
   - **Lit**: The server is turned on.

2. Network activity LED (green)
When this LED is lit, it indicates that the server is transmitting to or receiving signals from the Ethernet LAN.

3. Identification button/LED (blue)
Use this blue LED to visually locate the server among other servers. This LED is also used as a presence detection button. You can use Lenovo XClarity Administrator to light this LED remotely.

4. System error LED (yellow)
When this yellow LED is lit, it indicates that a system error has occurred. This LED can be controlled by the XCC. Information provided from the LCD display of the front operator panel could also help isolate an error.

Front operator panel with LCD display
The following section includes an overview of the LCD system information display panel of front operator panel, which displays various types of information about the server.
Your front operator panel may come with a LCD display, which is accessible with a pull on the latch on the right of the front operator panel.

Figure 6. Front operator panel and LCD display

The LCD system information display panel attached to the front of the server allows quick access to system status, firmware, network, and health information.

Figure 7. System information and control of the front operator panel

Table 4. System information and control of the front operator panel

<table>
<thead>
<tr>
<th></th>
<th>System information:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>System information, including system name, system status, temperature, power consumption and UEFI/POST code, is displayed here.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Select button:</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Press this button to make your selection from the menu options.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Scroll up button:</th>
</tr>
</thead>
<tbody>
<tr>
<td>3</td>
<td>Press this button to scroll up or scroll to the left in the main menu to locate and select the system information that you want displayed.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Scroll down button:</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>Press this button to scroll down or scroll to the right in the main menu to location and select the system information that you want displayed.</td>
</tr>
</tbody>
</table>

Following is an example of the information on the display panel.
The option menu UI flow on the LCD display is illustrated as following.
Figure 9. Front operator panel option menu UI flow
Following is the list of options available on the front operator panel. Switch between an option and the subordinate information entries with **Select** (✓) button, and switch among options or information entries with **Scroll up** (▼) and **Scroll down** (▲) buttons.

*Table 6. Options available on the front operator panel*

<table>
<thead>
<tr>
<th>Option</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>System error</td>
<td><strong>System error</strong> provides the total number of errors the system encountered, and the description of these errors. The information is displayed as following: System Has Encountered X Errors. Whereas X is the total number of system errors encountered. Access error descriptions with select button, and switch among the descriptions with scroll up and down buttons. <strong>Note:</strong> When only one error occurs, the LCD display panel displays error description instead of number of errors encountered.</td>
</tr>
</tbody>
</table>
| System vital product data | **System vital product data** provides the following information:  
* Machine type and serial number* are displayed as following:  
  Machine Type: XXXXXXXX  
  Serial Num: YYYYYY  
* UUID (universally unique identifier) is displayed as following:*  
  UUID: ZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZ  
Whereas  
* XXXXXXXX is the machine type.*  
* YYYYYY is the serial number.*  
* ZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZZ is the UUID |
| System firmware level   | **System firmware level** provides information about the following firmware:  
* UEFI primary level* is displayed as following:  
  UEFI Pri: TEEXXX  
  vN.NN Date: YYYY-MM-DD  
* XCC primary level* is displayed as following:  
  XCC Pri: TEEXXX  
  vN.NN Date: YYYY-MM-DD  
Whereas  
* XXXX is the level information.*  
* N.NN is the version number.*  
* YYYY is the year.*  
* MM is the month.*  
* DD is the date.* |
### XCC network information

**XCC Network information** provides the following XCC related network information:

- **XCC hostname** is displayed as following:
  
  XCC Hostname:
  
  XCC-NNNN

- **XCC shared or extension MAC address** is displayed as following:
  
  XCC Dedicated MAC:
  
  XX:XX:XX:XX:XX:XX

- **IP Address** is displayed as following:
  
  IP Host IP:
  
  Y.Y.Y.Y

- **Primary DNS** is displayed as following:
  
  IP Primary DNS:
  
  Y.Y.Y.Y

- **Secondary DNS** is displayed as following:
  
  IP Secondary DNS:
  
  Y.Y.Y.Y

- **Tertiary DNS** is displayed as following:
  
  IP Tertiary DNS:
  
  Y.Y.Y.Y

- **Subnet IP** is displayed as following:
  
  IP Subnet IP:
  
  Y.Y.Y.Y

- **Gateway IP** is displayed as following:
  
  IP Gateway IP:
  
  Y.Y.Y.Y

Whereas

- NNNN is the machine type.
- XX:XX:XX:XX:XX:XX is a MAC address.
- Y.Y.Y.Y is an IPv4 or IPv6 address.

### System environmental information

**System environmental information** provides the following information:

- **Ambient temperature** is displayed as following:
  
  Ambient Temperature: XX °C

- **Processor temperature** is displayed as following:
  
  CPU1 Temperature: XX °C
  
  CPU2 Temperature: XX °C

  CPU3 Temperature: XX °C
  
  CPU4 Temperature: XX °C

  Switch between CPU1/2 and CPU3/4 with scroll up and down buttons.

- **AC input voltage** is displayed as following:
  
  PS1 AC Voltage: YYY V
  
  PS2 AC Voltage: YYY V

- **Estimated power consumption** is displayed as following:
Table 6. Options available on the front operator panel (continued)

<table>
<thead>
<tr>
<th>System Power: ZZ W</th>
</tr>
</thead>
<tbody>
<tr>
<td>Whereas</td>
</tr>
<tr>
<td>• XX is the temperature.</td>
</tr>
<tr>
<td>• YYY is the AC voltage.</td>
</tr>
<tr>
<td>• ZZ is the wattage.</td>
</tr>
</tbody>
</table>

**Actions**

Actions provides the following available actions, which come in effect by pressing and holding on the select button for three seconds:

- **Restore XCC default settings** is displayed as following:
  
  RESTORE XCC DEFAULTS?
  
  HOLD v FOR 3s

- **Restart XCC** is displayed as following:
  
  REQUEST XCC HARD RESET?
  
  HOLD v FOR 3s

- **Request XCC physical presence** is displayed as following:
  
  REQUEST XCC PHY. PRES.?
  
  HOLD v FOR 3s

- **Clear CMOS** is displayed as following:
  
  CLEAR CMOS?
  
  HOLD v FOR 3s

**Note:** This action is only available when the system power is off.

- **System reboot** is displayed as following:
  
  SYSTEM RESET BUTTON?
  
  HOLD v FOR 3s

---

**Rear view**

This section contains information about the LEDs and connectors on the rear of the server.

The following illustrations show the connectors and LEDs on the rear of the server.
Figure 10. Rear view

Table 7. Components on the server rear view

<table>
<thead>
<tr>
<th></th>
<th>PCI slots (slot 1-2, 8-11)</th>
<th></th>
<th>System error LED (yellow)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe slots (slot 1-2, 8-11)</td>
<td></td>
<td>PCIe riser-card (slot 3-5)</td>
</tr>
<tr>
<td>2</td>
<td>PCIe riser-card (slot 3-5)</td>
<td></td>
<td>Identification button</td>
</tr>
<tr>
<td>3</td>
<td>M.2 backplane (slot 6, internal)</td>
<td></td>
<td>Identification LED (blue)</td>
</tr>
<tr>
<td>4</td>
<td>LOM adapter (slot 7)</td>
<td></td>
<td>USB 4 (USB 3.0)</td>
</tr>
<tr>
<td>5</td>
<td>AC power LED (green)</td>
<td></td>
<td>USB 3 (USB 3.0)</td>
</tr>
<tr>
<td>6</td>
<td>DC power LED (green)</td>
<td></td>
<td>Serial connector</td>
</tr>
<tr>
<td>7</td>
<td>Power supply error LED (yellow)</td>
<td></td>
<td>VGA connector</td>
</tr>
<tr>
<td>8</td>
<td>Power supply unit 2</td>
<td></td>
<td>XClarity Controller network connector</td>
</tr>
<tr>
<td>9</td>
<td>Power supply unit 1</td>
<td></td>
<td>NMI button</td>
</tr>
<tr>
<td>10</td>
<td>System error LED (yellow)</td>
<td></td>
<td>Identification button</td>
</tr>
<tr>
<td>11</td>
<td>Identification LED (blue)</td>
<td></td>
<td>USB 4 (USB 3.0)</td>
</tr>
<tr>
<td>12</td>
<td>Identification LED (blue)</td>
<td></td>
<td>USB 3 (USB 3.0)</td>
</tr>
<tr>
<td>13</td>
<td>Identification button</td>
<td></td>
<td>Serial connector</td>
</tr>
<tr>
<td>14</td>
<td>USB 4 (USB 3.0)</td>
<td></td>
<td>VGA connector</td>
</tr>
<tr>
<td>15</td>
<td>XClarity Controller network connector</td>
<td></td>
<td>NMI button</td>
</tr>
</tbody>
</table>

1. **PCI slots (slot 1-2, 8-11):**

Install PCIe adapters into these slots. Following are detailed descriptions of each slot:

- Slot 1: PCI Express 3.0 x16 (supports PCIe switch card)
- Slot 2: PCI Express 3.0 x8 (supports RAID adapters for SATA/SAS drives)
- Slot 8: PCI Express 3.0 x8 (supports RAID adapters for SATA/SAS drives)
- Slot 9: PCI Express 3.0 x8
• Slot 10: PCI Express 3.0 x8PCI Express 3.0 x16 (supports RAID adapters for SATA/SAS drives)
• Slot 11: PCI Express 3.0 x16 (supports PCIe switch card)

For more information, see “System-board connectors” on page 25 for the location of the slots, and “PCIe riser-card assembly and adapter replacement” on page 119 for information about installation and removal.

PCI riser-card (slot 3-5):

Install a full-height PCIe riser-card into this slot. Following are the PCIe riser-cards supported by this server.

• x8/x8/x8 PCIe full-height riser assembly provides:
  – Slot 3: PCI Express 3.0 x8
  – Slot 4: PCI Express 3.0 x8
  – Slot 5: PCI Express 3.0 x8
• x8/x8/x8ML2 PCIe full-height riser assembly provides:
  – Slot 3: PCI Express 3.0 x8
  – Slot 4: PCI Express 3.0 x8
  – Slot 5: Customized slot for x8 ML2 adapter
• x8/x16ML2 PCIe full-height riser assembly provides:
  – Slot 3: PCI Express 3.0 x8
  – Slot 4: Not available
  – Slot 5: Customized slot for x16 ML2 adapter
• x16/x8 PCIe full-height riser assembly provides:
  – Slot 3: PCI Express 3.0 x16
  – Slot 4: Not available
  – Slot 5: PCI Express 3.0 x8

M.2 backplane (slot 6):

Install M.2 backplane to this slot. See “M.2 drive and backplane replacement” on page 99 for more details.

LOM adapter (slot 7):

Insert LOM adapter into this slot (see “System-board connectors” on page 25 for the location of the LOM adapter slot on the system board and “LOM adapter replacement” on page 95 for information about the installation of the LOM adapter).

AC power LED:

Each hot-swap power supply comes with an ac power LED and a dc power LED. When the ac power LED is lit, it indicates that sufficient power is being supplied to the power supply through the power cord. During normal operation, both the ac and dc power LEDs are lit. For more information, see “Light path diagnostics” on page 185.

DC power LED:

Each hot-swap power supply comes with a dc power LED and an ac power LED. When the dc power LED is lit, it indicates that the power supply is supplying adequate dc power to the system. During normal operation, both the ac and dc power LEDs are lit. For more information, see “Light path diagnostics” on page 185.

Power-supply error LED:
When the power-supply error LED is lit, it indicates that the power supply has failed.

**Power supply units:**

Install power supply units to these bays, connect them to power cords. Make sure the power cords are connected properly. Following are the power supplies supported by this system:

- 750-watt platinum power supply
  - Input power 115V or 230V ac
- 1100-watt platinum power supply
  - Input power 115V or 230V ac
- 1600-watt platinum power supply
  - Input power 230V ac

**System error LED (yellow):**

When this yellow LED is lit, it indicates that a system error has occurred. This LED can be controlled by the XCC. Information provided from the LCD display of the front operator panel could also help isolate an error.

**Identification button:**

Press this button to visually locate the server among other servers. This button is functionally equivalent to the identification button on the front of the server.

**Identification LED (blue):**

Use this LED to visually locate the server among other servers. XCC can also be used to turn this LED on and off. This LED is functionally equivalent to the identification LED on the front of the server.

**USB connectors (USB 3.0):**

Connect a USB device, such as a USB mouse, keyboard, or other device, to any of these connectors.

**Serial connector:**

Connect a 9-pin serial device to this connector. The serial port is shared with the XCC. The XCC can take control of the shared serial port to redirect serial traffic, using Serial over LAN (SOL).

**VGA connector:**

Connect a monitor to this connector.

**Notes:**

- When the optional front VGA connector is in use, the rear one will be disabled.
- The maximum video resolution is 1920 x 1200 at 60 Hz.

**XClarity Controller network connector:**

Use this connector to manage the server, by using a dedicated management network. If you use this connector, the Lenovo XClarity Controller cannot be accessed directly from the production network. A dedicated management network provides additional security by physically separating the management network traffic from the production network. You can use the Setup utility to configure the server to use a dedicated systems-management network or a shared network.
**NMI button:**

Press this button to force a nonmaskable interrupt to the processor. You might have to use a pen or the end of a straightened paper clip to press the button. You can also use it to force a blue-screen memory dump. Use this button only when you are directed to do so by Lenovo Support.
System-board connectors

Use this information to locate the system-board internal connectors.
Table 8. System-board connectors

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe slot 11, 10, 9, 8PCIe slot 11, 10, 8</td>
<td>Front operator panel connector</td>
</tr>
<tr>
<td>2</td>
<td>PCIe slot 7 (LOM adapter)</td>
<td>USB 1 (USB 2.0 with Lenovo XClarity Controller management)</td>
</tr>
<tr>
<td>3</td>
<td>PCIe slot 6 (M.2 backplane)</td>
<td>Backplane connector 2</td>
</tr>
<tr>
<td>4</td>
<td>PCIe slot 3-5 (PCIe riser-card)</td>
<td>Backplane connector 1</td>
</tr>
<tr>
<td>5</td>
<td>PCIe slot 2, 1</td>
<td>Front VGA connector</td>
</tr>
<tr>
<td>6</td>
<td>USB 2 (USB 3.0)</td>
<td>Fan connector 1-6</td>
</tr>
<tr>
<td>7</td>
<td>TCM/TPM module</td>
<td>Processor 1</td>
</tr>
<tr>
<td>8</td>
<td>Auxiliary power connector</td>
<td>DIMM slot 1-6, 7-18, 19-24</td>
</tr>
<tr>
<td>9</td>
<td>Processor 2</td>
<td></td>
</tr>
</tbody>
</table>

**Switches, jumpers, and buttons**

The following illustrations show the location of the switches, jumpers, and buttons on the server.

**Note:** If there is a clear protective sticker on the top of the switch block, you must remove and discard it to access the switch.
Figure 12. Switches, jumpers and buttons
Table 9. System-board switches, jumpers, and buttons

<table>
<thead>
<tr>
<th>Switch number</th>
<th>Default position</th>
<th>Off</th>
<th>On</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Off</td>
<td>Host TPM Physical Presence disable</td>
<td>Host TPM Physical Presence enable</td>
</tr>
<tr>
<td>2</td>
<td>Off</td>
<td>Disable PASSWORD_OVERRIDE function</td>
<td>Enable PASSWORD_OVERRIDE function</td>
</tr>
<tr>
<td>3</td>
<td>Off</td>
<td>Serial port message from Lenovo XClarity Controller</td>
<td>Serial port message from uEFI</td>
</tr>
<tr>
<td>4</td>
<td>Off</td>
<td>Reserved for trained service technician</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>Off</td>
<td>Reserved for trained service technician</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Off</td>
<td>Reserved for trained service technician</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Off</td>
<td>Reserved for trained service technician</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Off</td>
<td>Normal</td>
<td>Force RTC reset</td>
</tr>
</tbody>
</table>

Important:

1. Before you change any switch settings or move any jumpers, turn off the server; then, disconnect all power cords and external cables. Review the information in http://thinksystem.lenovofiles.com/help/topic/safety_documentation/pdf_files.html, “Installation Guidelines” on page 73, “Handling static-sensitive devices” on page 75, and “Power off the server” on page 10.

2. Any system-board switch or jumper block that is not shown in the illustrations in this document are reserved.

The following table describes the functions of the button on the system board.

Table 11. Button on the server

<table>
<thead>
<tr>
<th>Button name</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>Force NMI button</td>
<td>This button is on the rear of the server. Press this button to force a nonmaskable interrupt to the processor. You might have to use a pen or the end of a straightened paper clip to press the button. You can also use it to force a blue-screen memory dump (use this button only when you are directed to do so by Lenovo Support).</td>
</tr>
</tbody>
</table>
System-board LEDs

Use this information to locate the system-board LEDs.

The following illustration shows the light-emitting diodes (LEDs) on the system board.
Figure 13. System-board LEDs
Table 12. System-board LEDs

<table>
<thead>
<tr>
<th></th>
<th>System error LED (yellow)</th>
<th></th>
<th>DIMM 19-24 error LED</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Identification LED (blue)</td>
<td></td>
<td>Fan 1-6 error LED</td>
</tr>
<tr>
<td>3</td>
<td>XCC heartbeat LED (Green)</td>
<td></td>
<td>DIMM 1-6 error LED</td>
</tr>
<tr>
<td>4</td>
<td>FPGA heartbeat LED (Green)</td>
<td></td>
<td>Processor 1 LED</td>
</tr>
<tr>
<td>5</td>
<td>Light path power LED</td>
<td></td>
<td>DIMM 7-18 error LED</td>
</tr>
<tr>
<td>6</td>
<td>Processor 2 LED</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Optional processor and memory expansion tray

Use this information to locate the connectors and LEDs on the optional processor and memory expansion tray.

The following illustrations show the connectors and LEDs on the processor and memory expansion tray.

Figure 14. Optional processor and memory expansion tray
Table 13. Components on the optional processor and memory expansion tray

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Power supply 2 connector</td>
</tr>
<tr>
<td>2</td>
<td>Tray handle</td>
</tr>
<tr>
<td>3</td>
<td>DIMM slot 43-48</td>
</tr>
<tr>
<td>4</td>
<td>Processor 4</td>
</tr>
<tr>
<td>5</td>
<td>DIMM slot 31-42</td>
</tr>
<tr>
<td>6</td>
<td>Processor 3</td>
</tr>
<tr>
<td>7</td>
<td>DIMM slot 25-30</td>
</tr>
<tr>
<td>8</td>
<td>Captive screws</td>
</tr>
</tbody>
</table>

Figure 15. LEDs on the optional processor and memory expansion tray

Table 14. LEDs on the optional processor and memory expansion tray

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Processor 3 error LED</td>
</tr>
<tr>
<td>2</td>
<td>DIMM slot 31-42 error LEDs</td>
</tr>
<tr>
<td>3</td>
<td>Expansion board error LED</td>
</tr>
<tr>
<td>4</td>
<td>Processor 4 error LED</td>
</tr>
<tr>
<td>5</td>
<td>DIMM slot 43-48 error LEDs</td>
</tr>
<tr>
<td>6</td>
<td>DIMM slot 25-30 error LEDs</td>
</tr>
</tbody>
</table>
Figure 16. Connectors on the optional processor and memory expansion tray

Table 15. Connectors on the optional processor and memory expansion tray

<table>
<thead>
<tr>
<th></th>
<th>NVMe signal cable connector 0-1</th>
<th>NVMe signal cable connector 2-3</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>NVMe signal cable connector 0-1</td>
<td>NVMe signal cable connector 2-3</td>
</tr>
</tbody>
</table>
**PCIe riser-cards**

Use this information to locate the connectors on the optional PCIe riser-cards.

### x8/x8/x8 PCIe FH Riser Assembly

![x8/x8/x8 PCIe FH Riser Assembly](image)

**Figure 17. x8/x8/x8 PCIe FH Riser Assembly**

**Table 16. Components of x8/x8/x8 PCIe FH Riser Assembly**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe full-height riser cage</td>
</tr>
<tr>
<td>2</td>
<td>PCI Express 3.0 x8 (slot 3)</td>
</tr>
<tr>
<td>3</td>
<td>PCI Express 3.0 x8 (slot 4)</td>
</tr>
<tr>
<td>4</td>
<td>PCI Express 3.0 x8 (slot 5)</td>
</tr>
</tbody>
</table>

### x8/x8/x8ML2 PCIe FH Riser Assembly

![x8/x8/x8ML2 PCIe FH Riser Assembly](image)

**Figure 18. x8/x8/x8ML2 PCIe FH Riser Assembly**

**Table 17. Components of x8/x8/x8ML2 PCIe FH Riser Assembly**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe full-height riser cage</td>
</tr>
<tr>
<td>2</td>
<td>PCI Express 3.0 x8 (slot 3)</td>
</tr>
<tr>
<td>3</td>
<td>PCI Express 3.0 x8 (slot 4)</td>
</tr>
<tr>
<td>4</td>
<td>Customized slot for ML2 adapter (slot 5)</td>
</tr>
</tbody>
</table>
**Table 18. Components of x8/x16ML2 PCIe FH Riser Assembly**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe full-height riser cage</td>
</tr>
<tr>
<td>2</td>
<td>PCI Express 3.0 x8 (slot 3)</td>
</tr>
<tr>
<td>3</td>
<td>Customized slot for ML2 adapter (slot 5)</td>
</tr>
</tbody>
</table>

**Table 19. Components of x8/x16 PCIe FH Riser Assembly**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe full-height riser cage</td>
</tr>
<tr>
<td>2</td>
<td>PCI Express 3.0 x16 (slot 3)</td>
</tr>
<tr>
<td>3</td>
<td>PCI Express 3.0 x8 (slot 5)</td>
</tr>
</tbody>
</table>

**2.5-inch drive backplanes**

Use this information to locate the connectors on the optional 2.5-inch drive backplanes.
2.5-inch SATA/SAS 8-bay backplane

![Diagram of 2.5-inch SATA/SAS 8-bay backplane]

Figure 21. 2.5-inch SATA/SAS 8-bay backplane

Table 20. Connectors on 2.5-inch SATA/SAS 8-bay backplane

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS connector 1</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Power/configuration cable connector</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>SATA/SAS connector 0</td>
<td></td>
</tr>
</tbody>
</table>

2.5-inch SATA/SAS 8-bay backplane comes with:
- Eight SATA/SAS drive connectors with bay numbers of 0-7 or 8-15, depending on the location installed.
- One power/configuration connector
- Two SATA/SAS connectors (0, 1)

2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane

![Diagram of 2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane]

Figure 22. 2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane

Table 21. Connectors on 2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>NVMe connector 3</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>NVMe connector 2</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>NVMe connector 1</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>NVMe connector 0</td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>SATA/SAS connector 1</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>SATA/SAS connector 0</td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Power/configuration cable connector</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>Cable numbering labels</td>
<td></td>
</tr>
</tbody>
</table>
2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane comes with:
- Four SATA/SAS drive connectors with bay numbers of 0-3 or 8-11, depending on the location installed.
- Four NVMe drive connectors with bay numbers of 4-7 or 12-15, depending on the location installed.
- One power/configuration cable connector
- Two SATA/SAS connectors (0, 1)
- Four NVMe connectors (0, 1, 2, 3)

### RAID adapters

Use this information to locate the connectors on the optional RAID adapters.

![Figure 23. Connectors on SATA/SAS RAID adapter (8i)](image)

**Table 22. SATA/SAS RAID adapter (8i)**

| 1 | SATA/SAS RAID adapter (8i) with two SATA/SAS connectors (C0, C1) |

![Figure 24. Connectors on SATA/SAS RAID adapter (16i)](image)

**Table 23. SATA/SAS RAID adapter (16i)**

| 1 | SATA/SAS RAID adapter (16i) with four SATA/SAS connectors (C0, C1, C2, C3) |

![Figure 25. Connectors on PCIe switch card](image)
Table 24. PCIe switch card

| PCIe switch card with four SATA/SAS connectors (C0, C1, C2, C3) |

Internal cable routing
This section provides information about routing the cables when you install components in the server.

For more information about the requirements for cables and connecting devices, see the documentation that comes with these devices.

Cable routing for 2.5-inch drives
Use this section to understand how to route cables for 2.5-inch drives.

Following is the list of combinations of cable routing for 2.5-inch drives.

- “Connecting signal cables to one backplane” on page 42
  - “One 8-bay backplane” on page 43
  - “One AnyBay backplane” on page 44
    - Two processors installed
    - Four processors installed
- “Connecting signal cables to two backplanes” on page 47
  - “8-bay backplane + 8-bay backplane” on page 47
  - “8-bay backplane + AnyBay backplane” on page 52
    - Two processors installed
    - Four processors installed
  - “AnyBay backplane + AnyBay backplane” on page 60
    - Two processors installed
    - Four processors installed

Important:
1. Make sure all the signal cables go through the cable guides.
2. Connect the direct NVMe signal cables to the NVMe connectors on the processor and memory expansion tray.

Figure 26. Cable guide locations
Before starting cable routing for 2.5-inch drives:

1. Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).

2. Remove the system board air baffle (see “Remove the system board air baffle and the power interposer” on page 158) or the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147). Remove the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147).

**Connecting power cable**

Connect power cables for drive backplanes as in the following illustration.
Two types of drive backplanes are supported by this system:

- 2.5-inch SATA/SAS 8-bay backplane (referred to as “8-bay backplane”)
- 2.5-inch AnyBay 8-bay backplane (referred to as “AnyBay backplane”)

**Connecting signal cables to one backplane**

When one backplane is installed, see the following illustrations for cable routing.
Table 26. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>SATA/SAS RAID adapter (8i)</th>
<th>SATA/SAS signal cables (720 mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

One AnyBay backplane

Two processors installed

![Cable routing, AnyBay backplane with two processors installed](image)

Table 27. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>PCIe switch card</th>
<th>NVMe signal cables for PCIe switch card</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (8i)</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
<tr>
<td>3</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Four processors installed

**Note:** Install the processor and memory expansion tray before connecting the signal cables to NVMe connectors on the expansion tray (see “Install the processor and memory expansion tray” on page 151).
Figure 31. Cable routing, AnyBay backplane
### Table 28. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>Cables and Adapters</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td><strong>2</strong></td>
<td>NVMe connectors on the processor and memory expansion tray</td>
</tr>
<tr>
<td><strong>3</strong></td>
<td>Direct NVMe signal cables for processor and memory expansion tray</td>
</tr>
<tr>
<td><strong>4</strong></td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
</tbody>
</table>
Connecting signal cables to two backplanes
When two backplanes are installed, see the following illustrations for cable routing.

8-bay backplane + 8-bay backplane
Two options are available for this combination:
1. With SATA/SAS RAID adapter (16i)
Table 29. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS RAID adapter (16i)</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS signal cables (900 mm)</td>
</tr>
<tr>
<td>3</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
</tbody>
</table>
2. With SATA/SAS RAID adapter (8i)
Figure 33. Cable routing, 8-bay backplane + 8-bay backplane
Table 30. Cables and adapters for routing

<table>
<thead>
<tr>
<th>S/N</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>3</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
<tr>
<td>4</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
</tbody>
</table>

8-bay backplane + AnyBay backplane

Notes:

- When installing a 8-bay backplane and a AnyBay backplane, always install the 8-bay backplane to drive bay 0-7, and the AnyBay backplane to drive bay 8-15.
- Install the processor and memory expansion tray before connecting the signal cables to NVMe connectors on the expansion tray (see “Install the processor and memory expansion tray” on page 151).

Two processors installed

Two options are available for this combination:

1. With one SATA/SAS RAID adapter (16i)

![Figure 34. Cable routing, 8-bay backplane + AnyBay backplane](image-url)
Table 31. Cables and adapters for routing

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS RAID adapter (16i)</td>
</tr>
<tr>
<td>2</td>
<td>PCIe switch card</td>
</tr>
<tr>
<td>3</td>
<td>NVMe signal cables for PCIe switch card</td>
</tr>
</tbody>
</table>
2. With two SATA/SAS RAID adapters (8i)

Figure 35. Cable routing, 8-bay backplane + AnyBay backplane

Table 32. Cables and adapters for routing

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>3</td>
<td>PCIe switch card</td>
</tr>
<tr>
<td>4</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
<tr>
<td>5</td>
<td>NVMe signal cables for PCIe switch card</td>
</tr>
<tr>
<td>6</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
</tbody>
</table>
Four processors installed

Two options are available for this combination:

1. With SATA/SAS RAID adapter (16i)
Figure 36. Cable routing, 8-bay backplane + AnyBay backplane
Table 33. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>SATA/SAS RAID adapter (16i)</th>
<th>SATA/SAS signal cables (720 mm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>NVMMe connectors on the processor and memory expansion tray</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Direct NVMMe signal cables for processor and memory expansion tray</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>SATA/SAS signal cables (900 mm)</td>
<td></td>
</tr>
</tbody>
</table>
2. With SATA/SAS RAID adapter (8i)
Figure 37. Cable routing, 8-bay backplane + AnyBay backplane
Table 34. Cables and adapters for routing

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>2</td>
<td>NVMe connectors on the processor and memory expansion tray</td>
</tr>
<tr>
<td>3</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
</tbody>
</table>

AnyBay backplane + AnyBay backplane

Two processors installed

Two options are available for this combination:

1. With one SATA/SAS RAID adapter (16i)

![Diagram of cable routing, AnyBay backplane + AnyBay backplane](figure38)

Table 35. Cables and adapters for routing

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe switch card</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (16i)</td>
</tr>
<tr>
<td>3</td>
<td>PCIe switch card</td>
</tr>
<tr>
<td>4</td>
<td>SATA/SAS signal cables (900 mm)</td>
</tr>
</tbody>
</table>

2. With two SATA/SAS RAID adapters (8i)
Figure 39. Cable routing, AnyBay backplane + AnyBay backplane

Table 36. Cables and adapters for routing

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe switch card</td>
<td>5</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (8i)</td>
<td>6</td>
<td>NVMe signal cables for PCIe switch card</td>
</tr>
<tr>
<td>3</td>
<td>SATA/SAS RAID adapter (8i)</td>
<td>7</td>
<td>NVMe signal cables for PCIe switch card</td>
</tr>
<tr>
<td>4</td>
<td>PCIe switch card</td>
<td>8</td>
<td>SATA/SAS signal cables (720 mm)</td>
</tr>
</tbody>
</table>
Four processors installed

Two options are available for this combination:

**Note:** Install the processor and memory expansion tray before connecting the signal cables to NVMe connectors on the expansion tray (see “Install the processor and memory expansion tray” on page 151).

1. With one SATA/SAS RAID adapter (16i)
Figure 40. Cable routing, AnyBay backplane + AnyBay backplane
Table 37. Cables and adapters for routing

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe switch card</td>
<td>5</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (16i)</td>
<td>6</td>
</tr>
<tr>
<td>3</td>
<td>NVMe connectors on the processor and memory expansion tray</td>
<td>7</td>
</tr>
<tr>
<td>4</td>
<td>Direct NVMe signal cables for processor and memory expansion tray</td>
<td></td>
</tr>
</tbody>
</table>

2. With two SATA/SAS RAID adapters (8i)
Figure 41. Cable routing, AnyBay backplane + AnyBay backplane
Table 38. Cables and adapters for routing

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>PCIe switch card</td>
</tr>
<tr>
<td>2</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
<tr>
<td>3</td>
<td>NVMe connectors on the processor and memory expansion tray</td>
</tr>
<tr>
<td>4</td>
<td>SATA/SAS RAID adapter (8i)</td>
</tr>
</tbody>
</table>

Parts list

Identify each of the components that is available for your server with the parts list.

For more information about ordering the parts shown in Figure 42 “Server components” on page 67:

1. Go to [http://datacentersupport.lenovo.com](http://datacentersupport.lenovo.com) and navigate to the support page for your server.
2. Click Parts & Accessories → Parts Lookup.
3. Enter either the serial number or the machine type model for your server to see the parts for your server.

Note: Depending on the model, your server might look slightly different from the illustration.
The parts listed in the following table are identified as one of the following:

- **Tier 1 customer replaceable unit (CRU):** Replacement of Tier 1 CRUs is your responsibility. If Lenovo installs a Tier 1 CRU at your request with no service agreement, you will be charged for the installation.
- **Tier 2 customer replaceable unit:** You may install a Tier 2 CRU yourself or request Lenovo to install it, at no additional charge, under the type of warranty service that is designated for your server.
- **Field replaceable unit (FRU):** FRUs must be installed only by trained service technicians.
- **Consumable and Structural parts:** Purchase and replacement of consumable and structural parts (components, such as a cover or bezel) is your responsibility. If Lenovo acquires or installs a structural component at your request, you will be charged for the service.

### Table 39. Parts listing

<table>
<thead>
<tr>
<th>Index</th>
<th>Description</th>
<th>Tier 1 CRU</th>
<th>Tier 2 CRU</th>
<th>FRU</th>
<th>Consumable and Structural part</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Top cover</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Expansion tray air baffle</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Processor and memory expansion tray</td>
<td></td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>PCIe riser-card assembly</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>System board</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Power supply unit</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Power supply filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>PCIe riser-card filler</td>
<td></td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Chassis</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>LOM adapter</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Trusted Cryptographic Module</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>M.2 backplane</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>M.2 retainer clip</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>PCIe adapter</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Operator panel tray assembly</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Front operator panel</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>2.5-inch drive filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>2.5-inch drive</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>2.5-inch drive 4-bay filler</td>
<td></td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>2.5-inch drive 8-bay filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Security bezel</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>Front VGA assembly</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

For more information about ordering the parts shown in Figure 42 “server components” on page 67:

Table 39. Parts listing (continued)

<table>
<thead>
<tr>
<th>Index</th>
<th>Description</th>
<th>Tier 1 CRU</th>
<th>Tier 2 CRU</th>
<th>FRU</th>
<th>Consumable and Structural part</th>
</tr>
</thead>
<tbody>
<tr>
<td>23</td>
<td>Memory module</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>DC Persistent Memory (DCPMM)</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Processor</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>26</td>
<td>Heatsink</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>2.5-inch SATA/SAS 8-bay backplane</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Fan cage</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>30</td>
<td>Hot-swap fan</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>31</td>
<td>System board air baffle and power interposer</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

Table 40. Parts listing

<table>
<thead>
<tr>
<th>Index</th>
<th>Description</th>
<th>Tier 1 CRU</th>
<th>Tier 2 CRU</th>
<th>FRU</th>
<th>Consumable and Structural part</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Top cover</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Expansion tray air baffle</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Processor and memory expansion tray</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>4</td>
<td>PCIe riser-card assembly</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5</td>
<td>System board</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Power supply unit</td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7</td>
<td>Power supply filler</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>8</td>
<td>PCIe riser-card filler</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>9</td>
<td>Chassis</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>10</td>
<td>LOM adapter</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>Trusted Cryptographic Module</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>M.2 backplane</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>M.2 retainer clip</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>14</td>
<td>PCIe adapter</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>Operator panel tray assembly</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>Front operator panel</td>
<td></td>
<td></td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

For more information about ordering the parts shown in Figure 42 “server components” on page 67:

<table>
<thead>
<tr>
<th>Index</th>
<th>Description</th>
<th>Tier 1 CRU</th>
<th>Tier 2 CRU</th>
<th>FRU</th>
<th>Consumable and Structural part</th>
</tr>
</thead>
<tbody>
<tr>
<td>17</td>
<td>2.5-inch drive filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>2.5-inch drive</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>2.5-inch drive 4-bay filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>20</td>
<td>2.5-inch drive 8-bay filler</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>21</td>
<td>Security bezel</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>22</td>
<td>Front VGA assembly</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>Memory module</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>DC Persistent Memory (DCPMM)</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Processor</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>26</td>
<td>Heatsink</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>2.5-inch SATA/SAS 8-bay backplane</td>
<td>√</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>2.5-inch AnyBay (SATA/SAS/NVMe) 8-bay backplane</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Fan cage</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
<tr>
<td>30</td>
<td>Hot-swap fan</td>
<td></td>
<td></td>
<td>√</td>
<td></td>
</tr>
</tbody>
</table>
Power cords

Several power cords are available, depending on the country and region where the server is installed.

To view the power cords that are available for the server:

1. Go to:
   http://dcsc.lenovo.com/#/

2. In the Customize a Model pane:
   a. Click Select Options/Parts for a Model.
   b. Enter the machine type and model for your server.

3. Click the Power tab to see all line cords.

Notes:

- For your safety, a power cord with a grounded attachment plug is provided to use with this product. To avoid electrical shock, always use the power cord and plug with a properly grounded outlet.

- Power cords for this product that are used in the United States and Canada are listed by Underwriter’s Laboratories (UL) and certified by the Canadian Standards Association (CSA).

- For units intended to be operated at 115 volts: Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a parallel blade, grounding-type attachment plug rated 15 amperes, 125 volts.

- For units intended to be operated at 230 volts (U.S. use): Use a UL-listed and CSA-certified cord set consisting of a minimum 18 AWG, Type SVT or SJT, three-conductor cord, a maximum of 15 feet in length and a tandem blade, grounding-type attachment plug rated 15 amperes, 250 volts.

- For units intended to be operated at 230 volts (outside the U.S.): Use a cord set with a grounding-type attachment plug. The cord set should have the appropriate safety approvals for the country in which the equipment will be installed.

- Power cords for a specific country or region are usually available only in that country or region.
Chapter 3. Hardware replacement procedures

This section provides installation and removal procedures for all serviceable system components. Each component replacement procedure references any tasks that need to be performed to gain access to the component being replaced.

For more information about ordering parts:
1. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
2. Click Service Parts.
3. Enter the serial number to view a listing of parts for your server.

Note: If you replace a part, such as an adapter, that contains firmware, you might also need to update the firmware for that part. For more information about updating firmware, see “Firmware updates” on page 5.

Installation Guidelines

Before installing components in your server, read the installation guidelines.

Before installing optional devices, read the following notices carefully:

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

• Read the safety information and guidelines to ensure that you work safely.
  – A complete list of safety information for all products is available at:
  – The following guidelines are available as well: “Handling static-sensitive devices” on page 75 and “Working inside the server with the power on” on page 75.

• Make sure the components you are installing are supported by the server. For a list of supported optional components for the server, see http://www.lenovo.com/us/en/serverproven/.

• When you install a new server, download and apply the latest firmware. This will help ensure that any known issues are addressed, and that your server is ready to work with optimal performance. Go to ThinkSystem SR850 Drivers and Software to download firmware updates for your server.

Important: Some cluster solutions require specific code levels or coordinated code updates. If the component is part of a cluster solution, verify that the latest level of code is supported for the cluster solution before you update the code.

• It is good practice to make sure that the server is working correctly before you install an optional component.

• Keep the working area clean, and place removed components on a flat and smooth surface that does not shake or tilt.

• Do not attempt to lift an object that might be too heavy for you. If you have to lift a heavy object, read the following precautions carefully:
  – Make sure that you can stand steadily without slipping.
  – Distribute the weight of the object equally between your feet.
  – Use a slow lifting force. Never move suddenly or twist when you lift a heavy object.
– To avoid straining the muscles in your back, lift by standing or by pushing up with your leg muscles.

• Make sure that you have an adequate number of properly grounded electrical outlets for the server, monitor, and other devices.
• Back up all important data before you make changes related to the disk drives.
• Have a small flat-blade screwdriver, a small Phillips screwdriver, and a T8 torx screwdriver available.
• To view the error LEDs on the system board and internal components, leave the power on.
• You do not have to turn off the server to remove or install hot-swap power supplies, hot-swap fans, or hot-plug USB devices. However, you must turn off the server before you perform any steps that involve removing or installing adapter cables, and you must disconnect the power source from the server before you perform any steps that involve removing or installing a riser card.
• Blue on a component indicates touch points, where you can grip to remove a component from or install it in the server, open or close a latch, and so on.
• Orange on a component or an orange label on or near a component indicates that the component can be hot-swapped if the server and operating system support hot-swap capability, which means that you can remove or install the component while the server is still running. (Orange can also indicate touch points on hot-swap components.) See the instructions for removing or installing a specific hot-swap component for any additional procedures that you might have to perform before you remove or install the component.
• The Red strip on the drives, adjacent to the release latch, indicates that the drive can be hot-swapped if the server and operating system support hot-swap capability. This means that you can remove or install the drive while the server is still running.

Note: See the system specific instructions for removing or installing a hot-swap drive for any additional procedures that you might need to perform before you remove or install the drive.
• After finishing working on the server, make sure you reinstall all safety shields, guards, labels, and ground wires.

System reliability guidelines

Review the system reliability guidelines to ensure proper system cooling and reliability.

Make sure the following requirements are met:

• When the server comes with redundant power, a power supply must be installed in each power-supply bay.
• Adequate space around the server must be spared to allow server cooling system to work properly. Leave approximately 50 mm (2.0 in.) of open space around the front and rear of the server. Do not place any object in front of the fans.
• For proper cooling and airflow, refit the server cover before you turn the power on. Do not operate the server for more than 30 minutes with the server cover removed, for it might damage server components.
• Cabling instructions that come with optional components must be followed.
• A failed fan must be replaced within 48 hours since malfunction.
• A removed hot-swap fan must be replaced within 30 seconds after removal.
• A removed hot-swap drive must be replaced within two minutes after removal.
• A removed hot-swap power supply must be replaced within two minutes after removal.
• Every air baffle that comes with the server must be installed when the server starts (some servers might come with more than one air baffle). Operating the server with a missing air baffle might damage the processor.
• All processor sockets must contain either a socket cover or a processor with heat sink.
• When more than one processor is installed, fan population rules for each server must be strictly followed.
Working inside the server with the power on

You might need to keep the power on with the server cover removed to look at system information on the display panel or to replace hot-swap components. Review these guidelines before doing so.

S033

CAUTION:
Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Attention: The server might stop and loss of data might occur when internal server components are exposed to static electricity. To avoid this potential problem, always use an electrostatic-discharge wrist strap or other grounding systems when working inside the server with the power on.

• Avoid loose-fitting clothing, particularly around your forearms. Button or roll up long sleeves before working inside the server.
• Prevent your necktie, scarf, badge rope, or long hair from dangling into the server.
• Remove jewelry, such as bracelets, necklaces, rings, cuff links, and wrist watches.
• Remove items from your shirt pocket, such as pens and pencils, in case they fall into the server as you lean over it.
• Avoid dropping any metallic objects, such as paper clips, hairpins, and screws, into the server.

Handling static-sensitive devices

Review these guidelines before you handle static-sensitive devices to reduce the possibility of damage from electrostatic discharge.

Attention: Prevent exposure to static electricity, which might lead to system halt and loss of data, by keeping static-sensitive components in their static-protective packages until installation, and handling these devices with an electrostatic-discharge wrist strap or other grounding system.

• Limit your movement to prevent building up static electricity around you.
• Take additional care when handling devices during cold weather, for heating would reduce indoor humidity and increase static electricity.
• Always use an electrostatic-discharge wrist strap or other grounding system, particularly when working inside the server with the power on.
• While the device is still in its static-protective package, touch it to an unpainted metal surface on the outside of the server for at least two seconds. This drains static electricity from the package and from your body.
• Remove the device from the package and install it directly into the server without putting it down. If it is necessary to put the device down, put it back into the static-protective package. Never place the device on the server or on any metal surface.
• When handling a device, carefully hold it by the edges or the frame.
• Do not touch solder joints, pins, or exposed circuitry.
• Keep the device from others’ reach to prevent possible damages.
2.5-inch hot-swap drive and drive backplane replacement

Use this procedure to install or remove 2.5-inch hot-swap drives and drive backplanes.

Remove a drive backplane

Use this procedure to remove a drive backplane.

Before removing the drive backplane:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the drive backplane, complete the following steps:

Step 1. Pull all the drives and fillers out slightly to disengage them from the backplane.
Step 2. Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).
Step 3. Disconnect all the signal cables and the power cable from the backplane.
Step 4. Lift and hold the retention latches on top of the backplane.

![Figure 43. Drive backplane removal](image)

Step 5. Rotate the backplane from the top toward the center of the server to disengage it from the retention latches.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.
Install a drive backplane

Use this procedure to install a drive backplane.

Before installing a drive backplane:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

To install a drive backplane, complete the following steps:

Step 1. Align the tabs on the bottom of the drive backplane with the slots on the system board, and insert them into the slots.

Step 2. Push the top of the drive backplane toward the front of the server until it clicks in place.

After installing the drive backplane, complete the following steps:

1. Connect the cables to the drive backplane.
2. Install the drives (see "Install a 2.5-inch hot-swap drive" on page 78).
3. Reinstall the top cover (see “Install the top cover” on page 179).
4. Reconnect the power cords and any cables that you removed.
5. Install the server in the rack.
6. Power on the server and any peripheral devices.

Remove a 2.5-inch hot-swap drive

Use this procedure to remove a 2.5-inch hot-swap drive.

Before removing a 2.5-inch hot-swap drive:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

3. If one or more NVMe solid-state drives are to be removed, disable them beforehand in the operating system (see the documentation for your operating system for information and instructions). See the labels on the drive to determine the type of the drive to remove.

To remove a 2.5-inch drive, complete the following steps:

Step 1. Gently rotate the release latch away to unlock the drive handle.

![Figure 45. Drive removal](image)

Step 2. Grasp the handle and pull the drive out of the drive bay.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install a 2.5-inch hot-swap drive**

Use this procedure to install a 2.5-inch drive.

Following are the types of drives supported by this server:
- NVMe solid-state drive
- SATA/SAS solid-state drive
- SATA/SAS hard-disk drive


Before installing a 2.5-inch hot-swap drive:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To install a 2.5-inch drive, complete the following steps:
Step 1. If new drives are to be added, see “Install a 2.5-inch drive” in ThinkSystem SR850 Setup Guide to determine available drive bays to the new drives.

Step 2. Gently rotate the release latch away to unlock the drive handle.

Step 3. Slide the drive into the drive bay, and push it until it stops.

Step 4. Rotate the drive-tray handle back to the locked position.

After installing the 2.5-inch hot-swap drive, check the drive status LED to verify if the drive is operating correctly:

- If the yellow LED is lit continuously, it is malfunctioning and must be replaced.
- If the green LED is flashing, the drive is functioning.

Note: If the server is configured for RAID operation through a ThinkSystem RAID adapter, you might have to reconfigure your disk arrays after you install drives. See the ThinkSystem RAID adapter documentation for additional information about RAID operation and complete instructions for using ThinkSystem RAID adapters.

---

**CMOS battery (CR2032) replacement**

Use this procedure to remove or install the CMOS battery (CR2032).

**Remove the CMOS battery (CR2032)**

Use this procedure to remove the CMOS battery.

The following notes describe information that you must consider when replacing the battery:

- Lenovo has designed this product with your safety in mind. The lithium battery must be handled correctly to avoid possible danger. If you replace the battery, you must adhere to the following instructions.
- If you replace the original lithium battery with a heavy-metal battery or a battery with heavy-metal components, be aware of the following environmental consideration. Batteries and accumulators that contain heavy metals must not be disposed of with normal domestic waste. They will be taken back free of charge by the manufacturer, distributor, or representative, to be recycled or disposed of in a proper manner.
- After you replace the battery, you must reconfigure the server and reset the system date and time.

S002
CAUTION:
The power control button on the device and the power switch on the power supply do not turn off the electrical current that is supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

S004

CAUTION:
When replacing the lithium battery, use only Lenovo specified part number or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. Do not:

• Throw or immerse into water
• Heat to more than 100°C (212°F)
• Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005

CAUTION:
The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

Before removing the CMOS battery:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

5. Remove the top cover (see “Remove the top cover” on page 178).
6. Remove the system board air baffle (see “Remove the system board air baffle and the power interposer” on page 158) or the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147). Remove the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147).
Figure 47. CMOS battery location on the system board

Table 41. CMOS battery

| CMOS battery (CR2032) |
To remove the CMOS battery, complete the following steps:

Step 1. Gently push on one side of the battery until it leaves the seat.

![CMOS battery removal](image)

Figure 48. CMOS battery removal

Step 2. Use fingers to pick up the battery.

After removing the CMOS battery, dispose it according to local regulations.

**Install the CMOS battery (CR2032)**

Use this procedure to install the CMOS battery.

Consider the following notes when replacing the CMOS battery in the server:

- When replacing the CMOS battery, you must replace it with another CMOS battery of the same type from the same manufacturer.
- After you replace the CMOS battery, you must reconfigure the server and reset the system date and time.
- To avoid possible danger, read and follow the following safety statement.

**S002**

![Safety warning](image)

**CAUTION:**
The power control button on the device and the power switch on the power supply do not turn off the electrical current that is supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

**S004**

![Safety warning](image)

**CAUTION:**
When replacing the lithium battery, use only Lenovo specified part number or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of. *Do not:*
• Throw or immerse into water
• Heat to more than 100°C (212°F)
• Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.

S005

CAUTION:
The battery is a lithium ion battery. To avoid possible explosion, do not burn the battery. Exchange it only with the approved part. Recycle or discard the battery as instructed by local regulations.

Before installing the CMOS battery:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. Watch the procedure. A video of this procedure is available from the following links:
   • https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrLusa_qE
   • http://list.youku.com/albumlist/show/id_50483449

To install the CMOS battery, complete the following steps:

Step 1. Follow any special handling and installation instructions that come with the replacement battery.
Step 2. Face the positive (+) symbol to the center of the server; then, place the battery into the seat until it clicks in place.

After installing the CMOS battery, complete the following steps:
1. Reinstall the system board air baffle (see “Install the system board air baffle and the power interposer” on page 159) or processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151). Reinstall the processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151).
2. Reinstall the top cover (see “Install the top cover” on page 179).
3. Reconnect the power cords and any cables that you removed.
4. Install the server in the rack.
5. Power on the server and any peripheral devices.

Fan and fan cage replacement
Use this procedure to remove or install fan and fan cage assembly.

Remove the fan cage assembly
Use this procedure to remove the fan cage assembly.

CAUTION:
The power control button on the device and the power switch on the power supply do not turn off the electrical current that is supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.

before removing the fan cage assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
5. Remove the top cover (see "Remove the top cover" on page 178).

To remove the fan cage assembly, complete the following steps:

Step 1. Lift and rotate the fan cage release latches to disengage the fan cage assembly from the server.
Step 2. Lift the fan cage assembly from the server.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install the fan cage assembly**

Use this procedure to install the fan cage assembly.

Before installing the fan cage assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

3. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

To install the fan cage assembly, complete the following steps:

**Step 1.** Align the fan cage assembly to the slots on both sides of the server, and lower it into the server.

**Step 2.** Rotate the fan cage release latches down until they stop.

After installing the fan cage assembly, complete the following steps:
1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Reconnect the power cords and any cables that you removed.
3. Install the server in the rack.
4. Power on the server and any peripheral devices.

**Remove a hot-swap fan**

Use this procedure to remove a hot-swap fan.

**CAUTION:**
Hazardous moving fan blades nearby.

**CAUTION:**
Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Before removing a hot-swap-fan:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
4. Remove the top cover (see “Remove the top cover” on page 178).

To remove a hot-swap-fan, complete the following steps:

Step 1. Pinch on the top of the fan, and press on the latch to release the fan from the connector.
Attention: When replacing a fan with power on, complete the replacement within 30 seconds to ensure proper operation.

Step 2. Lift the fan out from the fan cage.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install a hot-swap fan

Use this procedure to install a hot-swap fan.

S017

CAUTION:
Hazardous moving fan blades nearby.

S033

CAUTION:
Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

The server comes with six speed-controlled hot-swap cooling fans. Before installing a hot-swap fan:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

3. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54myuLrIusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

To install a hot-swap fan, complete the following steps:

**Step 1.** Align the fan over the fan slot in the fan cage assembly.

![Hot-swap fan installation](image)

**Figure 53. Hot-swap fan installation**

**Step 2.** Insert the fan into the fan cage assembly until it clicks into place.

**Attention:** When replacing a fan with power on, complete the replacement within 30 seconds to ensure proper operation.

After installing the hot-swap fan, complete the following steps:

1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Install the server in the rack.

---

**Front VGA assembly replacement**

Use this procedure to remove or install the front VGA assembly.

**Remove the front VGA assembly**

Use this procedure to remove the front VGA assembly.

Before removing the front VGA assembly:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).

3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the front VGA assembly, complete the following steps:

**Step 1.** Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).

**Step 2.** Disconnect the VGA cable from the system board.

**Step 3.** Remove the four screws that fix the front VGA assembly.

*Figure 54. Location of the front VGA connector on the system board*
Step 4. Tilt the cable cover and remove it from the server.

Step 5. Grasp the front VGA assembly, and pull it slightly forward the front of the server to remove it.
If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install the front VGA assembly**

Use this procedure to install the front VGA assembly.

Before installing the front VGA assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To install the front VGA assembly, complete the following steps:

Step 1. Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).
Step 2. Route the cable into the slot.

![Figure 58. Front VGA assembly installation](image)

Step 3. Align the front VGA assembly with the alignment pin, and push it slightly toward the rear of the server to the server.

Chapter 3. Hardware replacement procedures 93
Step 4. Tile and install the cable cover.

Step 5. Install the front VGA assembly with four screws.

Step 6. Connect the front video cable to the system board.
After installing front VGA assembly, complete the following steps:

1. Reinstall the fan cage (see “Install the fan cage assembly” on page 86)
2. Reinstall the top cover (see “Install the top cover” on page 179).
3. Reconnect the power cords and any cables that you removed.
4. Power on the server and any peripheral devices.

LOM adapter replacement
Use the following procedures to remove and install the LOM adapter.

Remove the LOM adapter
Use this procedure to remove the LOM adapter.

Before removing the LOM adapter:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the LOM adapter, complete the following steps:

Step 1. Loosen the captive thumbscrew.
Step 2. Open the retention latch.
Step 3. Remove the screw that fixes the LOM adapter.
Step 4. Carefully grasp the adapter and pull it out from the connector.

Step 5. Close the retention latch.

After removing the LOM adapter:

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.
- If you plan to recycle the adapter, separate the adapter from the bracket by removing the screws, and recycle the components with compliance to local regulations.
Install the LOM adapter

Follow the instructions in this section to install the LOM adapter.

**Note:** When both LOM adapter and ML2 adapter are installed to the server, the system can support up to two additional network adapters.

Before installing the LOM adapter:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyULrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyULrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
4. Make sure the LOM adapter to be installed supports the bandwidth of the network environment. Following are the requirements:
   - 1GbE LOM adapter: maximal bandwidth of network environment is 1GB.
   - 10GbE LOM adapter: minimal bandwidth of network environment is 1GB.
5. Attach the mounting bracket with the two screws as illustrated.
To install the LOM adapter, complete the following steps:

Step 1. Open the retention latch.
Step 2. Align the LOM adapter to the connector, and push it in.
Step 3. Tighten the captive thumbscrew to lock it to the system board.
Step 4. Close the retention latch.

After installing the LOM adapter, complete the following steps:
1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Reconnect the power cords and any cables that you removed.
3. Power on the server and any peripheral devices.

M.2 drive and backplane replacement

Use this procedure to remove or install M.2 drives and backplane.

How to adjust the position of the retainer on the M.2 backplane

Use this information to adjust the position of the retainer on the M.2 backplane.
Before you adjust the position of the retainer on the M.2 backplane, complete the following steps:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

To adjust the position of the retainer on the M.2 backplane, complete the following steps:

Step 1. Locate the correct keyhole that the retainer should be installed into to accommodate the particular size of the M.2 drive you wish to install.

Step 2. Press both sides of the retainer and move it forward until it is in the large opening of the keyhole; then, remove it from the backplane.

Step 3. Insert the retainer into the correct keyhole and slide it backwards until the nubs are in the holes.

Figure 67. M.2 retainer adjustment

Remove the M.2 backplane

Use this procedure to remove the M.2 backplane.

Before removing the M.2 backplane:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).

3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. Remove the top cover (see “Remove the top cover” on page 178).

5. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.
To remove the M.2 backplane, complete the following steps:

Step 1. Remove the M.2 backplane from the system board by pulling up on both ends of the backplane at the same time.

**Note:** Pull the M.2 backplane straight up when removing it from the system board.
To remove an M.2 drive from the M.2 backplane, see “Remove an M.2 drive from the M.2 backplane” on page 104.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install the M.2 backplane

Use this procedure to install the M.2 backplane.

Before installing the M.2 backplane:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Install an M.2 drive to every available connector on the M.2 backplane (see “Install an M.2 drive in the M.2 backplane” on page 105).
3. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

4. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.

![Figure 70. Removing USB 3.0 connector vertically](image)

To install the M.2 backplane, complete the following steps:

**Note:** Before installing the M.2 backplane, make sure an M.2 drive is installed to every available connector on the M.2 backplane.

Step 1. Align the openings located at the bottom of the blue plastic supports at each end of the M.2 backplane with the guide pin on the system board and T-head pins on the hard drive cage; then, insert the backplane in the system board connector. Press down on the M.2 backplane to fully seat it.
After installing the M.2 backplane, complete the following steps:

1. Reinstall the PCIe riser-card if necessary (see “Install the PCIe riser-card assembly” on page 122).
2. Reinstall the LOM adapter if necessary (see “Install the LOM adapter” on page 97).
3. Reinstall the top cover (see “Install the top cover” on page 179).
4. Reconnect the power cords and any cables that you removed.
5. Install the server in the rack.
6. Power on the server and any peripheral devices.

**Remove an M.2 drive from the M.2 backplane**

Use this procedure to remove an M.2 drive from the M.2 backplane.

With M.2 backplane removed, complete the following steps to remove an M.2 drive from the M.2 backplane:

Step 1. Press both sides of the retainer and slide it backward to loosen the M.2 drive from the M.2 backplane.
Figure 72. M.2 drive removal

**Note:** If your M.2 backplane has two M.2 drives, they will both release outward when you slide the retainer backward.

Step 2. Remove the M.2 drive by rotating it away from the M.2 backplane and pulling away from the connector at an angle (approximately 30 degrees).

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

### Install an M.2 drive in the M.2 backplane

Use this procedure to install an M.2 drive in the M.2 backplane.

Before installing an M.2 drive in the M.2 backplane:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

To install an M.2 drive in the M.2 backplane, complete the following steps:

Step 1. Locate the connector on each side of the M.2 backplane.

**Notes:**
- Some M.2 backplanes support two M.2 drives. When two drives are installed, align and support both drives when sliding the retainer forward to secure the drives.
- Install the M.2 drive in slot 0 first.
- Make sure to install a 480 GB M.2 drive into the M.2 backplane that supports two M.2 drives.

Figure 73. M.2 drive slots
Table 42. M.2 drive slots

<table>
<thead>
<tr>
<th>Slot 0</th>
<th>Slot 1</th>
</tr>
</thead>
</table>

Step 2. Insert the M.2 drive at an angle (approximately 30 degrees) into the connector and rotate it until the notch catches on the lip of the retainer; then, slide the retainer forward (toward the connector) to secure the M.2 drive in the M.2 backplane.

Figure 74. M.2 drive installation

**Attention:** When sliding the retainer forward, make sure the two nubs on the retainer enter the small holes on the M.2 backplane. Once they enter the holes, you will hear a soft “click” sound.

Figure 75. M.2 drive installation with the retainers in place

After installing an M.2 drive in the M.2 backplane, see “Install the M.2 backplane” on page 102 to complete installation.

**Memory module replacement**

Use this procedure to remove or install a memory module.

**Remove a memory module**

Use this procedure to remove a memory module.
Attention: Memory modules are sensitive to static discharge and require special handling. In addition to the standard guidelines for “Handling static-sensitive devices” on page 75:

- Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
- Never hold two or more memory modules together so that they touch. Do not stack memory modules directly on top of each other during storage.
- Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory-module connector housing.
- Handle memory modules with care: never bend, twist, or drop a memory module.

Before removing a memory module:

1. If you are removing a DCPMM in App Direct or Mixed Memory Mode, make sure to back up the stored data, and delete any created namespace.
2. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
3. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
4. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
5. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrJusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrJusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
6. Remove the top cover (see “Remove the top cover” on page 178).
7. If you are not replacing the memory module that you removed, see the ThinkSystem SR850 Memory Population ReferenceThinkSystem SR850P Memory Population Reference for the required installation order of the remaining memory modules.
8. If you are removing memory modules from the processor and memory expansion tray, **do not** remove the expansion tray. Only remove the air baffle that is installed on the expansion tray.
9. If you are removing memory modules from the system board, make sure to remove the expansion tray (see “Remove the processor and memory expansion tray” on page 147) and the air baffle that is installed on the system board.
Complete the following steps to remove a memory module.

**Watch the procedure.** A video of this procedure is available from the following links:
- [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrtusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrtusa_qE)
- [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
Figure 78. Memory module removal

Step 1. Open the memory module connector retaining clips to extract the memory module; then, remove the memory module.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install a memory module

Use this procedure to install a memory module.

Attention: Memory modules are sensitive to static discharge and require special handling. In addition to the standard guidelines for “Handling static-sensitive devices” on page 75:

- Always wear an electrostatic-discharge strap when removing or installing memory modules. Electrostatic-discharge gloves can also be used.
- Never hold two or more memory modules together so that they touch. Do not stack memory modules directly on top of each other during storage.
- Never touch the gold memory module connector contacts or allow these contacts to touch the outside of the memory-module connector housing.
- Handle memory modules with care: never bend, twist, or drop a memory module.

Before installing a memory module:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. If you are installing memory modules on the processor and memory expansion tray, do not remove the expansion tray. Only remove the air baffle that is installed on the expansion tray.
4. If you are installing memory modules on the system board, make sure to remove the expansion tray (see “Remove the processor and memory expansion tray” on page 147) and the air baffle that is installed on the system board.
5. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

Complete the following steps to install a memory module:

**Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
Step 1. Open the memory module connector retaining clips. If a memory module is already installed in the connector, remove it.

Step 2. Align the keys on the memory module that you are installing with the connector; then, insert the memory module.

Step 3. Firmly press both ends of the memory module straight down into the connector until the retaining clips snap into the locked position.

Figure 81. Memory module installation

Step 4. If you are installing additional memory modules, do so now.

After installing all the memory modules, complete the following steps:

1. Reinstall the system board air baffle (see “Install the system board air baffle and the power interposer” on page 159) or processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151). Reinstall the processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151).

2. Reinstall the top cover (see “Install the top cover” on page 179).

3. Reconnect the power cords and any cables that you removed.

4. Install the server in the rack.

5. Power on the server and any peripheral devices.

6. If you have installed a DCPMM:
   a. Make sure the DCPMM firmware is the latest version. If not, update it to the latest version (see https://sysmgt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/update_fw.html).
   b. Configure DCPMMs and DRAM DIMMs after all the memory modules are installed (see “Configuring Intel Optane DC Persistent Memory (DCPMM)” in Setup Guide).
   c. Restore the data that has been backed up if necessary.

---

Operator panel tray assembly and front operator panel replacement

Use this procedure to remove or install the operator panel tray assembly and the front operator panel.

Remove the operator panel tray assembly

Use this procedure to remove the operator panel tray assembly.
Before removing the operator panel tray assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).

3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the operator panel tray assembly, complete the following steps:

Step 1. Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).

Step 2. Disconnect USB cables and front operator panel cable from the system board.

---

**Figure 82. USB 2.0 cable and front operator panel cable**

**Table 43. USB 2.0 cable and front operator panel cable**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1</strong></td>
<td><strong>2</strong></td>
</tr>
<tr>
<td>USB 2.0 cable</td>
<td>Front operator panel cable</td>
</tr>
</tbody>
</table>
Note: Make sure the USB 3.0 connector stays vertical when being removed from the system board.

Step 3. Remove the USB 3.0 cable from the cable guide.
Step 4. Remove the screw that secures the tray assembly.
Step 5. Grasp the tab on the rear of the tray assembly, and push it out from the server.

Figure 83. Removing USB 3.0 connector vertically

Figure 84. Operator panel tray assembly removal
If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install the operator panel tray assembly**

Use this procedure to install the operator panel tray assembly.

Before installing the operator panel tray assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Watch the procedure. A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To install the operator panel tray assembly, complete the following steps:

**Step 1.** Align the operator panel tray assembly with the slot in the front of the server, and insert the tray assembly until it clicks into place.

![Figure 85. Operator panel tray assembly installation](image)

**Step 2.** Install the tray assembly to the server with a screw.

**Step 3.** Connect the front operator panel cable and USB cables to the system board.
Figure 86. USB 2.0 cable and front operator panel cable

Table 44. USB 2.0 cable and front operator panel cable

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>USB 2.0 cable</td>
</tr>
<tr>
<td>2</td>
<td>Front operator panel cable</td>
</tr>
</tbody>
</table>

**Note:** Make sure the USB 3.0 connector stays vertical when being pushed into the connector on the system board.

Figure 87. Connecting USB 3.0 cable

After installing the operator panel tray assembly, complete the following steps:
1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Reconnect the power cords and any cables that you removed.
3. Install the server in the rack.
4. Power on the server and any peripheral devices.

Remove the front operator panel
Use this procedure to remove the front operator panel.

With the operator panel tray assembly removed from the system (see “Remove the operator panel tray assembly” on page 113), complete the following steps to remove the front operator panel:

Step 1. Press on the two release tabs on the rear of the front operator panel, and carefully slide the assembly out of from the tray assembly.

Figure 88. Front operator panel removal

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install the front operator panel
Use this procedure to install the front operator panel.

Before installing the front operator panel:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

To install the front operator panel, complete the following steps:

Step 1. Align the panel with the slot on operator panel tray assembly, and slide it in until it clicks into place.
After installing operator panel tray assembly, complete the following steps:

1. Reinstall the operator panel tray assembly (see “Install the operator panel tray assembly” on page 116).

---

**PCle riser-card assembly and adapter replacement**

Use this procedure to remove or install the PCle riser-card assembly and the adapters.

**Remove the PCle riser-card assembly**

Use this procedure to remove the PCle riser-card assembly.

Before removing the PCle riser-card assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
5. Remove the top cover (see “Remove the top cover” on page 178).
6. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.
To remove the PCIe riser-card assembly, complete the following steps:

Step 1. Disconnect any cables connected to the adapter(s).
Step 2. Grasp the PCIe riser-card assembly at the touch-points, and lift it out from the system board.
Step 3. Remove the screws that fix the PCIe riser-card, and slightly push it away to detach it from the riser-cage.
After removing the PCIe riser-card assembly:

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.
- If you plan to recycle the riser-card assembly, complete the following steps to disassemble the riser-card assembly, and recycle the components with compliance to local regulations.
  1. Remove the two screws that fix the riser card.

![Figure 93. Disassembling the PCIe riser-card assembly](image)

2. Slightly slide and pivot the PCIe riser-card slightly to detach it from the riser bracket.

![Figure 94. Disassembling the PCIe riser-card assembly](image)

**Install the PCIe riser-card assembly**

Use this procedure to install the PCIe riser-card assembly.

Before installing the PCIe riser-card assembly:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
4. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.

To install the PCIe riser-card assembly, complete the following steps:

Step 1. Assemble the PCIe riser-card assembly:
   a. Align the bottom of the PCIe riser-card to the slot, and rotate the top to fit it into the slot on the riser-cage; then, move the PCIe riser-card slightly to fit the holes into the pins.
b. Install the PCIe riser-card to the riser-cage with screws.

Step 2. Align the PCIe riser-card assembly with the connector on the system board; then, push it in until it clicks in place.
Step 3. Reconnect all the cables disconnected previously.

After installing the PCIe riser-card assembly, complete the following steps:

1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Reconnect the power cords and any cables that you removed.
3. Install the server in the rack.
4. Power on the server and any peripheral devices.

**Remove an adapter**

Use this procedure to remove an adapter.

Follow the following instructions accordingly to the location where the adapter has been installed.

**Remove an adapter from the system board**

Before removing an adapter from the system board:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).

3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

5. Remove the top cover (see “Remove the top cover” on page 178).

To remove an adapter from the system board, complete the following steps:

**Step 1.** Disconnect any cables (including external ones) from the adapter.

**Step 2.** Open the retention latch.

**Step 3.** Grasp the adapter by upper corners, and pull it from the system board.

![Figure 99. Adapter removal from the system board](image)
Remove an adapter from the PCIe riser-card assembly

To remove an adapter from a PCIe riser-card assembly removed from the server, complete the following steps:

Step 1. Open the bracket on the PCIe riser-card assembly.
Step 2. Grasp the adapter by upper corners, and pull it from the PCIe riser-card assembly.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install an adapter

Use this procedure to install an adapter.

Before installing an adapter:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyULrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

Follow the following instructions accordingly to the location where the adapter is to be installed.

Install an adapter on the system board

To install an adapter on the system board, complete the following steps:

Step 1. Open the retention latch.
Step 2. Align the adapter with the connector on the system board.

**Notes:** Use specific PCIe slots for the following RAID adapters:

- RAID adapter for SATA/SAS drives: slot 2, 10
- PCIe switch card: slot 1, 11
For PCIe slot numbering, see “System-board connectors” on page 25.

Step 3. Push the adapter in until it clicks into place.

Figure 101. Adapter installation to the system board

Step 4. Connect internal cables to the adapter. Follow instructions of internal cable routing for adapters (see “Internal cable routing” on page 39).

Step 5. Close the retention latch.

**Install an adapter in a PCIe riser-card assembly**

To install an adapter to a PCIe riser-card assembly removed from the server, complete the following steps:

**Note:** When both LOM adapter and ML2 adapter are installed to the server, the system can support up to two additional network adapters.

Step 1. Open the bracket on the PCIe riser-card assembly.
Step 2. Align the adapter with the connector on the PCIe riser-card assembly.
Step 3. Push the adapter into the PCIe riser-card assembly until it clicks into place.
After installing an adapter in a PCIe riser-card assembly, complete the following steps:

1. If the adapter is installed to a PCIe riser-card assembly, install the PCIe riser-card assembly to the server (see “Install the PCIe riser-card assembly” on page 122).
2. Reinstall the top cover (see “Install the top cover” on page 179).
3. Reconnect the power cords and any cables that you removed.
4. Install the server in the rack.
5. Power on the server and any peripheral devices.

---

**Power supply unit replacement**

Use this procedure to install or remove power supply units.

**Remove a hot-swap power supply unit**

Use this procedure to remove a hot-swap power supply unit.

**S002**

---

**CAUTION:**
The power control button on the device and the power switch on the power supply do not turn off the electrical current that is supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.
DANGER

Electrical current from power, telephone, and communication cables is hazardous.
To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded power source.
- Connect to properly wired power sources any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached ac power cords, dc power sources, network connections, telecommunications systems, and serial cables before you open the device covers, unless you are instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when you install, move, or open covers on this product or attached devices.

<table>
<thead>
<tr>
<th>To Connect:</th>
<th>To Disconnect:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Turn OFF all power sources and equipment that is to be attached to this product.</td>
<td>1. Turn OFF all power sources and equipment that is to be attached to this product.</td>
</tr>
<tr>
<td>2. Attach signal cables to the product.</td>
<td>• For ac systems, remove all power cords from the chassis power receptacles or interrupt power at the ac power distribution unit.</td>
</tr>
<tr>
<td>3. Attach power cords to the product.</td>
<td>2. Remove the signal cables from the connectors.</td>
</tr>
<tr>
<td>• For ac systems, use appliance inlets.</td>
<td>3. Remove all cables from the devices.</td>
</tr>
<tr>
<td>4. Attach signal cables to other devices.</td>
<td></td>
</tr>
<tr>
<td>5. Connect power cords to their sources.</td>
<td></td>
</tr>
<tr>
<td>6. Turn ON all the power sources.</td>
<td></td>
</tr>
</tbody>
</table>

CAUTION:
Never remove the cover on a power supply or any part that has this label attached.

Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Before removing a hot-swap power supply unit:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. If the server is in a rack, adjust the cable management arm (CMA) to gain access to the power supply bay.

![Figure 103. CMA adjustment](image)

If you have installed the 2U CMA Upgrade Kit for Toolless Slide Rail or Toolless Slide Rail Kit with 2U CMA, do the following:

a. Press down the stop bracket and rotate it to the open position.

b. Rotate the CMA out of the way to gain access to the power supply bay.

3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54myuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54myuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To remove a hot-swap power supply unit, complete the following steps:

Step 1. Press and hold on the orange release tab.
Step 2. Grasp the handle, pull the power supply out of the server and set it aside.

**Note:** Fill the power supply bay with a filler if you are not replacing a new power supply immediately.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install a hot-swap power supply unit**

Use this procedure to install a hot-swap power supply unit.

**CAUTION:**
The power control button on the device and the power switch on the power supply do not turn off the electrical current that is supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.
DANGER

Electrical current from power, telephone, and communication cables is hazardous. To avoid a shock hazard:

- Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.
- Connect all power cords to a properly wired and grounded power source.
- Connect to properly wired power sources any equipment that will be attached to this product.
- When possible, use one hand only to connect or disconnect signal cables.
- Never turn on any equipment when there is evidence of fire, water, or structural damage.
- Disconnect the attached ac power cords, dc power sources, network connections, telecommunications systems, and serial cables before you open the device covers, unless you are instructed otherwise in the installation and configuration procedures.
- Connect and disconnect cables as described in the following table when you install, move, or open covers on this product or attached devices.

<table>
<thead>
<tr>
<th>To Connect:</th>
<th>To Disconnect:</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Turn OFF all power sources and equipment that is to be attached to this product.</td>
<td>1. Turn OFF all power sources and equipment that is to be attached to this product.</td>
</tr>
<tr>
<td>2. Attach signal cables to the product.</td>
<td>• For ac systems, remove all power cords from the chassis power receptacles or interrupt power at the ac power distribution unit.</td>
</tr>
<tr>
<td>3. Attach power cords to the product.</td>
<td>2. Remove the signal cables from the connectors.</td>
</tr>
<tr>
<td>• For ac systems, use appliance inlets.</td>
<td>3. Remove all cables from the devices.</td>
</tr>
<tr>
<td>4. Attach signal cables to other devices.</td>
<td></td>
</tr>
<tr>
<td>5. Connect power cords to their sources.</td>
<td></td>
</tr>
<tr>
<td>6. Turn ON all the power sources.</td>
<td></td>
</tr>
</tbody>
</table>

S035

CAUTION:

Never remove the cover on a power supply or any part that has this label attached.

Hazardous voltage, current, and energy levels are present inside any component that has this label attached. There are no serviceable parts inside these components. If you suspect a problem with one of these parts, contact a service technician.

Following are the types of power supply units compatible to this server and notices to take during installation. These power supplies are designed for parallel operation. In the event of a power-supply failure, the redundant power supply continues to power the system. The server supports a maximum of two power supplies with N+1 redundancy support.

- 750-watt platinum power supply
  - Input power 115V or 220V ac
• 1100-watt platinum power supply
  – Input power 115V or 220V ac
• 1600-watt platinum power supply
  – Input power 115V or 220V ac

Before installing a hot-swap power supply:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. If the server is in a rack, adjust the cable management arm (CMA) to gain access to the power supply bay.
4. Watch the procedure. A video of this procedure is available from the following links:
   • https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   • http://list.youku.com/albumlist/show/id_50483449
5. If the power supply unit to be installed comes with different wattage than the one that is already installed, turn off the server and peripheral devices, and disconnect the power cords and all external cables; then, remove the installed power supply unit (see “Remove a hot-swap power supply unit” on page 129).

**Important:** Do not mix power supplies with different wattages in the same server.
To install a power supply unit, complete the following steps:

Step 1. If you are installing the power supply into an empty bay, remove the power-supply filler panel from the power-supply bay.

Step 2. Grasp the handle on the rear of the power supply, and slide it into the power-supply bay until it clicks into place.

![Figure 106. Power supply unit installation](image)

Notes:

- Pull the handle to try if the power supply unit is properly installed. If it slides out, reinstall it.
- Power supply 1 is on the bottom, while power supply 2 is on the top. For more details, see “Rear view” on page 20.

Step 3. Connect the power cord to the power supply unit, and make sure it’s properly connected to the power.
Processor and heat sink replacement

Use the following procedures to replace an assembled processor and heat sink, known as a processor-heat-sink module (PHM), a processor, or a heat sink.

Attention: Before you begin replacing a processor, make sure that you have an alcohol cleaning pad (part number 00MP352) and gray thermal grease (part number 41Y9292).

Important: The processor in your server can throttle in response to thermal conditions, temporarily lowering its speed to reduce heat output. In instances where a few processor cores are throttled for an extremely short time period (100 ms or less), the only indication will be an entry in the operating system event log with no corresponding entry in the system XCC event log. If this situation occurs, the event can be ignored and processor replacement is not required.

Remove a processor and heat sink

Processors are on the system board and are to be accessed from the top of the server with top cover removed. This task has instructions for removing an assembled processor and heat sink, known as a processor-heat-sink module (PHM), a processor, and a heat sink. All of these tasks require a Torx T30 driver.

Attention:

• Each processor socket must always contain a cover or a PHM. When removing or installing a PHM, protect empty processor sockets with a cover.

• Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.

• Remove and install only one PHM at a time. If the system board supports multiple processors, install the PHMs starting with the first processor socket.

• Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as electrical connectors in the processor socket. Do not remove the grease cover from a heat sink until you are instructed to do so.

• Thermal grease can stay functional on the heat sink for two years. When installing a new heat sink, make sure to check the manufacturing date to ensure the thermal grease is still functioning. If the date is over two years ago, replace the thermal grease to avoid seating issues.

Before you remove a PHM:

Note: The heat sink, processor, and processor retainer for your system might be different than those shown in the illustrations.

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).

3. Watch the procedure. A video of this procedure is available from the following links:
   • https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
• [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

4. Remove the top cover (see “Remove the top cover” on page 178).

5. Remove the system board air baffle (see “Remove the system board air baffle and the power interposer” on page 158) or the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147). Remove the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147).
Figure 107. Processor locations
Complete the following steps to remove a PHM.

Step 1. Remove the PHM from the system board.

![Figure 108. Removing a PHM](image)

**Attention:** To prevent damage to components, make sure that you follow the indicated loosening sequence.

a. Fully loosen the Torx T30 captive fasteners on the processor-heat-sink module *in the removal sequence shown* on the heat-sink label.

b. Lift the processor-heat-sink module from the processor socket.

After you remove a PHM:

- If you are removing the PHM as part of a system board replacement, set the PHM aside.
- If you are replacing the processor or heat sink, separate the processor and its retainer from the heat sink.
Figure 109. Separating a heat sink from a processor

1. Press the retaining clip at the corner of the processor retainer closest to the pry point; then, gently pry this corner of the retainer away from the heat sink with a flat-bladed screwdriver, using a twisting motion to break the processor-to-heat-sink seal.

2. Release the remaining retaining clips and lift the processor and retainer from the heat sink.

3. After separating the processor and retainer from the heat sink, hold the processor and retainer with the thermal-grease side down and the processor-contact side up to prevent the processor from falling out of the retainer.

   **Note:** The processor retainer will be removed and discarded in a later step and replaced with a new one.

   - If you are replacing the processor, you will be reusing the heat sink. Wipe the thermal grease from the bottom of the heat sink using an alcohol cleaning pad.
   - If you are replacing the heat sink, you will be reusing the processor. Wipe the thermal grease from the top of the processor using an alcohol cleaning pad.

If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.
Install a processor and heat sink

This task has instructions for installing an assembled processor and heat sink, known as a processor-heat-sink module (PHM), a processor, and a heat sink. All of these tasks require a Torx T30 driver.

Attention:

- Each processor socket must always contain a cover or a PHM. When removing or installing a PHM, protect empty processor sockets with a cover.
- Do not touch the processor socket or processor contacts. Processor-socket contacts are very fragile and easily damaged. Contaminants on the processor contacts, such as oil from your skin, can cause connection failures.
- Remove and install only one PHM at a time. If the system board supports multiple processors, install the PHMs starting with the first processor socket.
- Do not allow the thermal grease on the processor or heat sink to come in contact with anything. Contact with any surface can compromise the thermal grease, rendering it ineffective. Thermal grease can damage components, such as electrical connectors in the processor socket. Do not remove the grease cover from a heat sink until you are instructed to do so.
- Thermal grease can stay functional on the heat sink for two years. When installing a new heat sink, make sure to check the manufacturing date to ensure the thermal grease is still functioning. If the date is over two years ago, replace the thermal grease to avoid seating issues.

Notes:

- PHMs are keyed for the socket where they can be installed and for their orientation in the socket.
- Before you install a new PHM or replacement processor, update your system firmware to the latest level. See “Update the firmware” in the ThinkSystem SR850 Setup Guide.
- Installing an additional PHM can change the memory requirements for your system. See ThinkSystem SR850 Memory Population Reference for a list of processor-to-memory relationships.
- Optional devices available for your system might have specific processor requirements. See the documentation that comes with the optional device for information.

Before you install a PHM:

**Note:** The heat sink, processor, and processor retainer for your system might be different than those shown in the illustrations.

1. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

2. Remove the existing PHM, if one is installed. See “Remove a processor and heat sink” on page 136.

   **Note:** Replacement processors come with both rectangular and square processor retainers. A rectangular retainer comes attached to the processor. The square retainer can be discarded.

3. If you are replacing a heat sink, replace the processor retainer. **Processor retainers should not be reused.**
a. Remove the old processor retainer.

Figure 110. Removing a processor retainer

**Note:** When the processor is out of its retainer, hold the processor by the long edges to prevent touching the contacts or the thermal grease, if it is applied.

With the processor-contact side up, flex the ends of the retainer down and away from the processor to release the retaining clips; then, remove the processor from the retainer. Discard the old retainer.

b. Install a new processor retainer.

Figure 111. Installing a processor retainer

1) Position the processor on the new retainer so that the triangular marks align; then, insert the unmarked end of the processor into the retainer.

2) Holding the inserted end of the processor in place, flex the opposite end of the retainer down and away from the processor until you can press the processor under the clip on the retainer.
To prevent the processor from falling out of the retainer after it is inserted, keep the processor-contact side up and hold the processor-retainer assembly by the sides of the retainer.

3) If there is any old thermal grease on the processor, gently clean the top of the processor using an alcohol cleaning pad.

**Note:** If you are applying new thermal grease on the top of the processor, make sure to do it after the alcohol has fully evaporated.

4. If you are replacing a processor:
   
a. If the processor to be installed was removed from another system board, wipe the thermal grease from the processor with an alcohol cleaning pad, and dispose of the cleaning pad after all of the thermal grease is removed.

**Note:** If you are applying new thermal grease on the top of the processor, make sure to do it after the alcohol has fully evaporated.

b. Remove the processor identification label from the heat sink and replace it with the new label that comes with the replacement processor.

c. Apply the thermal grease on the top of the processor with syringe by forming four uniformly spaced dots, while each dot consists of about 0.1 ml of thermal grease.

![Figure 112. Proper shape of the thermal grease](image)

5. If you are replacing a heat sink, remove the processor identification label from the old heat sink and place it on the new heat sink in the same location. The label is on the side of the heat sink closet to the triangular alignment mark.

   If you are unable to remove the label and place it on the new heat sink, or if the label is damaged during transfer, write the processor serial number from the processor identification label on the new heat sink in the same location as the label would be placed using a permanent marker.

6. Assemble the processor and heat sink, if these components are separate.

**Notes:**

- If you are replacing a processor, install the heat sink onto the processor and retainer while the processor and retainer are in the shipping tray.
- If you are replacing a heat sink, remove the heat sink from its shipping tray and place the processor and retainer in the opposite half of the heat sink shipping tray with the processor-contact side down. To prevent the processor from falling out of the retainer, hold the processor-retainer assembly by its sides with the processor-contact side up until you turn it over to fit in the shipping tray.
Figure 113. Assembling a PHM in the shipping tray

a. Align the triangular marks on the processor retainer and the heat sink or align the triangular mark on the processor retainer with the notched corner of the heat sink.
b. Insert the processor-retainer clips into the holes on the heat sink.
c. Press the retainer into place until the clips at all four corners engage.
Figure 114. Processor locations
Table 46. Processor locations

<table>
<thead>
<tr>
<th>Processor 3</th>
<th>Processor 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processor 1</td>
<td>Processor 2</td>
</tr>
</tbody>
</table>

Step 1. Remove the processor socket cover, if one is installed on the processor socket, by placing your fingers in the half-circles at each end of the cover and lifting it from the system board.

Step 2. Install the processor-heat-sink module on the system board.

---

**Figure 115. Installing a PHM**

a. Align the triangular marks and guide pins on the processor socket with the PHM; then, insert the PHM into the processor socket.

**Attention:** To prevent damage to components, make sure that you follow the indicated tightening sequence.

b. Fully tighten the Torx T30 captive fasteners *in the installation sequence shown* on the heat-sink label. Tighten the screws until they stop; then, visually inspect to make sure that there is no gap between the screw shoulder beneath the heat sink and the processor socket. (For reference, the torque required for the nuts to fully tighten is 1.4 - 1.6 newton-meters, 12 - 14 inch-pounds).

After you install a PHM:

1. If there are DIMMs to install, install them. See “Install a memory module” on page 110.

2. Reinstall the system board air baffle (see “Install the system board air baffle and the power interposer” on page 159) or processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151). Reinstall the processor and memory expansion tray and expansion tray air baffle (see “Install the processor and memory expansion tray” on page 151).

3. Reinstall the top cover (see “Install the top cover” on page 179).
4. Reconnect the power cords and any cables that you removed.
5. Power on the server and any peripheral devices.

Processor and memory expansion tray replacement

Use this procedure to remove or install expansion tray air baffle and processor and memory expansion tray.

Note: If your server comes with two processors, skip this section and go to “System board air baffle and the power interposer replacement” on page 157.

Remove the processor and memory expansion tray

Use this procedure to remove the processor and memory expansion tray.

Before removing the processor and memory expansion tray:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrIusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
5. Remove the top cover (see “Remove the top cover” on page 178).
6. If you are replacing the processor and memory expansion tray, remove the expansion tray air baffle, DIMMs (see “Remove a memory module” on page 106), and PHMs (see “Remove a processor and heat sink” on page 136) on the expansion tray.
Attention:

- Do not remove or install DIMMs and processors on the processor and memory expansion tray when the expansion tray is removed, for the instability might cause damages to components.

To remove the processor and memory expansion tray, complete the following steps:

Step 1. Slightly pull out power supply 2.

   **Attention:** Do not remove the processor and memory expansion tray without physically disconnecting power supply 2.

Step 2. Loosen the two captive screws that secure the handle of the expansion tray.
Step 3. Grasp the handle of the processor and memory expansion tray; then, pull and rotate it all the way up until it is in the vertical position. This disengages the expansion tray from the system board.
Figure 118. Processor and memory expansion tray removal
Step 4. Loosen the two screws that secure the expansion tray to the chassis.

Step 5. Grasp the handle and slowly lift the expansion tray from the server; then, set it on a flat surface.

After removing the processor and memory expansion tray:

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

  **Important:** Before you return the system board, make sure that you install the processor socket dust covers from the new system board. To replace a processor socket dust cover:

  1. Take a dust cover from the processor socket assembly on the new system board, and orient it correctly above the processor socket assembly on the removed system board.
  2. Gently press down the dust cover legs to the processor socket assembly, pressing on the edges to avoid damage to the socket pins. You might hear a click on the dust cover is securely attached.
  3. **Make sure** that the dust cover is securely attached to the processor socket assembly.

- If you are planning to recycle the system board, follow the instructions in “Disassemble the processor and memory expansion tray for recycle” on page 209 for compliance with local regulations.

**Install the processor and memory expansion tray**

Use this procedure to install the processor and memory expansion tray.

Before installing the processor and memory expansion tray:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.

3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To install the processor and memory expansion tray, complete the following steps:

Step 1. If the power interposer and system board air baffle are installed, remove them (see “Remove the system board air baffle and the power interposer” on page 158).

Step 2. Install an expansion tray air baffle on the system board. Make sure it is properly installed before installing the processor and memory expansion tray.
Attention: Air baffle is required for airflow that creates proper cooling. Make sure proper air baffles for system configuration is installed before the power is turned on.

Step 3. Slightly slide power supply 2 out from the power supply bay (see “Remove a hot-swap power supply unit” on page 129).

Step 4. Grip on the blue touch point on the handle of the expansion tray, and lift it up; then, lower the tray vertically into the server with nailheads aligned to the slots on both sides.

Step 5. Rotate the handle all the way down. This connects and fix the expansion tray to the system board.
Figure 120. Processor and memory expansion tray installation
Step 6. Tighten the two captive screws to secure the handle of the expansion tray.

Step 7. Slide the power supply 2 back into the chassis.

Step 8. Install DIMMs (see “Install a memory module” on page 110), PHMs (see “Install a processor and heat sink” on page 141), and the expansion tray air baffle on the expansion tray.
**Attention:**

1. For the optimal performance, make sure both PHMs and corresponding DIMMs are installed to the processor and memory expansion tray.

2. Air baffle is required for airflow that creates proper cooling. Make sure proper air baffles for system configuration is installed before the power is turned on.

After installing the processor and memory expansion tray, complete the following steps:

1. Reinstall power supply 2 (see “Install a hot-swap power supply unit” on page 132).
2. Reinstall the top cover (see “Install the top cover” on page 179).
3. Reconnect the power cords and any cables that you removed.
4. Power on the server and any peripheral devices.
Security bezel replacement

Use this procedure to remove or install the security bezel.

Remove the security bezel

Follow the instructions in this section to remove the security bezel.

Before removing the security bezel:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. If the server is installed in a rack, slightly slide out or remove the server from the rack.
3. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

To remove the security bezel, complete the following steps:

Watch the procedure. A video of the removal process is available:

- Youtube: Removing the security bezel
- Youku: Removing the security bezel

Step 1. Insert the key that comes with the server and rotate it clockwise to unlock the security bezel to the open position.

![Figure 122. Unlocking the security bezel](image)

Step 2. Press on the release latch and pivot the security bezel outward to remove it from the chassis.

![Figure 123. Security bezel removal](image)
Install the security bezel

Install the security bezel by pivoting the security bezel inward until the other side clicks into place, and then locking the security bezel.

Before installing the security bezel:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).

2. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

3. If you have removed the rack handles, reinstall it (see ThinkSystem SR850 Rack Installation Guide ThinkSystem SR850P Rack Installation Guide).

Step 1. Carefully insert the tabs on the security bezel into the slots on the right rack handle. Then, press and hold the release latch, and pivot the security bezel inward until the other side clicks into place.

![Figure 124. Security bezel installation](image)

Step 2. Use the key to lock the security bezel to the closed position.

![Figure 125. Locking the security bezel](image)

After installing the security bezel, push or install the server into the rack if necessary. See ThinkSystem SR850 Rack Installation Guide ThinkSystem SR850P Rack Installation Guide that comes with the rail kit.

---

**System board air baffle and the power interposer replacement**

Use this procedure to install or remove the system board air baffle and the power interposer.
Note: If your server comes with four processors, skip this section and go to “Processor and memory expansion tray replacement” on page 147.

Remove the system board air baffle and the power interposer

Follow the instructions in this section to remove the system board air baffle and the power interposer.

Note: If the server comes with a processor and memory expansion tray, it doesn’t come with this component

Before removing the system board air baffle, complete the following steps:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the system board air baffle, complete the following steps:

Step 1. Slightly slide power supply 2 out from the power supply bay (see “Remove a hot-swap power supply unit” on page 129).
Step 2. Lift the power interposer from the server, and set it aside.

Step 3. Lift the system board air baffle from the server, and set it aside.

Attention: Air baffle is required for airflow that creates proper cooling. Make sure proper air baffles for system configuration is installed before the power is turned on.
If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

**Install the system board air baffle and the power interposer**

Use this procedure to install the system board air baffle and the power interposer.

Before installing the system board air baffle and the power interposer:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

To install the system board air baffle and the power interposer, complete the following steps:

Step 1. Slightly slide power supply 2 out from the power supply bay (see “Remove a hot-swap power supply unit” on page 129).

Step 2. Align the power interposer to the server, and lower it until it sits firmly in place.
Step 3. Align the two pairs of nailheads of the system board air baffle to slots, and lower it into the server.

**Attention:** Air baffle is required for airflow that creates proper cooling. Make sure proper air baffles for system configuration is installed before the power is turned on.

After installing the system board air baffle, complete the following steps:

1. Reinstall the top cover (see “Install the top cover” on page 179).
2. Reconnect the power cords and any cables that you removed.
3. Install the server in the rack.
4. Power on the server and any peripheral devices.
System board replacement

Use this procedure to remove or install the system board.

Remove the system board

Use this procedure to remove the system board.

Attention: Removing and installing this component requires trained technicians. Do not attempt to remove or install it without proper training.

Before removing the system board:

1. Record all system configuration information, such as Lenovo XClarity Controller (XCC) IP addresses, vital product data, and the machine type, model number, serial number, Universally Unique Identifier, and asset tag of the server.
2. Use the Lenovo XClarity Essentials to save the system configuration to external media.
3. Save the system-event log to external media.

Note: When replacing the system board, always update the server with the latest firmware or restore the pre-existing firmware. Make sure that you have the latest firmware or a copy of the pre-existing firmware before you proceed.
4. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
5. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
6. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
7. Watch the procedure. A video of this procedure is available from the following links:
   • https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   • http://list.youku.com/albumlist/show/id_50483449
8. Remove the top cover (see “Remove the top cover” on page 178).

To remove the system board, complete the following steps:

Step 1. Remove the power supply unit(s) (see “Remove a hot-swap power supply unit” on page 129).
Step 2. Remove the system board air baffle and power interposer (see “Remove the system board air baffle and the power interposer” on page 158) or the processor and memory expansion tray and the expansion tray air baffles (see “Remove the processor and memory expansion tray” on page 147).
   Remove the processor and memory expansion tray and the expansion tray air baffles (see “Remove the processor and memory expansion tray” on page 147).
Step 3. Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).
Step 4. Disconnect all cables from the system board. Make a list of each cable as you disconnect it and use it as a checklist after installing the new system board.
Step 5. Remove all the memory modules from the system board, and set them aside on a static-protective surface for reinstallation (see “Remove a memory module” on page 106).
   Important: Record the slot number of each memory module before removing it, and make sure to install it back to the exact same slot on the new system board later.
Step 6. Remove the PCIe riser-card if it has been installed (see “Remove the PCIe riser-card assembly” on page 119).
Step 7. Remove the LOM adapter if it has been installed (see “Remove the LOM adapter” on page 95).

Step 8. Remove all the other adapters installed on the system board (see “Remove an adapter” on page 125).

Step 9. Disconnect the USB 3.0 cable of operator panel tray assembly and remove it vertically from the system board.

Step 10. Remove all the PHMs installed on the system board (see “Install a processor and heat sink” on page 141).

Step 11. Remove the drive backplanes and cables connected to the system board (see “Remove a drive backplane” on page 76).

Step 12. If there is an installed TCM/TPM, remove it (see “Remove the TCM/TPM adapter (for China only)” on page 172).

Step 13. Grasp the system board handle and thumbnail, and slide the system board toward the front of the server.
Step 14. Rotate the long side of the system board up, and remove the board from the server.

Note: This handle only serves the purpose of removing system board. Do not attempt to lift the whole server with it.

After removing the system board:

- If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Important: Before you return the system board, make sure that you install the processor socket dust covers from the new system board. To replace a processor socket dust cover:
1. Take a dust cover from the processor socket assembly on the new system board, and orient it correctly above the processor socket assembly on the removed system board.
2. Gently press down the dust cover legs to the processor socket assembly, pressing on the edges to avoid damage to the socket pins. You might hear a click on the dust cover is securely attached.
3. **Make sure** that the dust cover is securely attached to the processor socket assembly.

- If you are planning to recycle the system board, follow the instructions in “Disassemble the system board for recycle” on page 207 for compliance with local regulations.

## Install the system board

Use this procedure to install the system board.

**Attention:** Removing and installing this component requires trained technicians. Do not attempt to remove or install it without proper training.

Before installing the system board:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B24XyAb54mfyuLrLusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B24XyAb54mfyuLrLusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)

To install the system board, complete the following steps:

**Step 1.** Lower the short side of the system board and align it with the slots in the server; then, lower the longer side.

![Figure 133. System board installation](image)

**Step 2.** Slide the system board toward the rear of the server to secure it in place. To ensure that the system board is properly installed, gently tug handle of system board forward, a properly installed system board will not release and slide forward.
Step 3. Install the TCM/TPM to the system board (see “Install the TCM/TPM adapter (for China only)” on page 175).

Step 4. Install each memory module to the same slot on the new system board as on the defective system board (see “Install a memory module” on page 110) until all the memory modules are installed.

Step 5. Install the PHMs (see “Install a processor and heat sink” on page 141).

Step 6. Install PCIe riser-card assembly if necessary (see “Install the PCIe riser-card assembly” on page 122).

Step 7. Install adapters removed earlier (see “Install an adapter” on page 127).

Step 8. Install LOM adapter if necessary (see “Install the LOM adapter” on page 97).

Step 9. Reconnect the cables disconnected earlier.

Step 10. Reinstall the power supplies (see “Install a hot-swap power supply unit” on page 132).

Step 11. Reinstall the drive backplanes (see “Install a drive backplane” on page 77).

After installing the system board, complete the following steps:

1. Reinstall the system board air baffle and the power interposer (see “Install the system board air baffle and the power interposer” on page 159) or the processor and memory expansion tray and expansion tray air baffles (see “Install the processor and memory expansion tray” on page 151).

2. Reinstall the processor and memory expansion tray and expansion tray air baffles (see “Install the processor and memory expansion tray” on page 151).

3. Push the power supplies into the bays until they click into place.

4. Install any components that you removed from the failing system board. See the related topics in “Hardware replacement procedures.”

5. Update the Universal Unique Identifier (UUID). See “Update the Universal Unique Identifier (UUID)” on page 165.

6. Update the SMBIOS/DMI information. See “Update the DMI/SMBIOS data” on page 167.

7. Enable TPM/TCM. See “Enable TPM/TCM” on page 169

8. Optionally, enable Secure Boot.

**Update the Universal Unique Identifier (UUID)**

The Universal Unique Identifier (UUID) must be updated when the system board is replaced. Use the Lenovo XClarity Provisioning Manager to update the UUID in the UEFI-based server. Lenovo XClarity Essentials OneCLI can be used to update the UUID in the UEFI-based server as a command line option. Lenovo XClarity Essentials OneCLI is an online tool that supports several operating systems; make sure that you download the version for your operating system.

1. Start the server and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface.

2. From the System Summary page, click **Update VPD**.

3. Update the UUID.

   **Note:** You can use Lenovo XClarity Essentials OneCLI to update the UUID for the server.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

https://datacentersupport.lenovo.com/solutions/HT116433

Lenovo XClarity Essentials OneCLI sets the UUID in the Lenovo XClarity Controller. Select one of the following methods to access the Lenovo XClarity Controller and set the UUID:
- Operate from the target system, such as LAN or keyboard console style (KCS) access
- Remote access to the target system (TCP/IP based)

Step 1. Copy and unpack the OneCLI package, which also includes other required files, to the server. Make sure that you unpack the OneCLI and the required files to the same directory.

Step 2. After you have OneCLI in place, use the following command syntax to set the UUID:

```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value> [access_method]
```

Where:

- `<uuid_value>`
  - Up to 16-byte hexadecimal value assigned by you.
- `[access_method]`
  - The access method that you selected to use from the following methods:

  - Online authenticated LAN access, type the command:
    - Example that does not use the user ID and password default values:
      ```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value> --user <user_id> --password <password>
      ```
    - Example that uses the user ID and password default values:
      ```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>
      ```

  - Online KCS access (unauthenticated and user restricted):
    - You do not need to specify a value for `access_method` when you use this access method.
    - Example:
      ```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>
      ```
    - **Note:** The KCS access method uses the IPMI/KCS interface, which requires that the IPMI driver be installed.

  - Remote LAN access, type the command:
    - **Note:** When using the remote LAN/WAN access method to access Lenovo XClarity Controller from a client, the `host` and the `xcc_external_ip` address are required parameters.
      ```
      [--imm xcc_user_id:xcc_password@xcc_external_ip]
      ```
    - or
      ```
      [--bmc xcc_user_id:xcc_password@xcc_external_ip]
      ```
    - Where:
      - `xcc_external_ip`
        - The BMC/IMM/XCC external IP address. There is no default value. This parameter is required.
      - `xcc_user_id`
        - The BMC/IMM/XCC account name (1 of 12 accounts). The default value is USERID.
      - `xcc_password`
        - The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSW0RD (with a zero 0 not an O).
Note: BMC, IMM, or XCC external IP address, account name, and password are all valid for this command.

Example that does use the user ID and password default values:

```
onecli config set SYSTEM_PROD_DATA.SysInfoUUID <uuid_value>
```

Step 3. Restart the Lenovo XClarity Controller.

Step 4. Restart the server.

**Update the DMI/SMBIOS data**

The Desktop Management Interface (DMI) must be updated when the system board is replaced. Use the Lenovo XClarity Provisioning Manager to update the DMI in the UEFI-based server. Lenovo XClarity Essentials OneCLI can be used to update the UUID in the UEFI-based server as a command line option. Lenovo XClarity Essentials OneCLI is an online tool that supports several operating systems; make sure that you download the version for your operating system.

1. Start the server and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface.
2. From the System Summary page, click Update VPD.
3. Update the asset tag information.

   **Note:** You can use Lenovo XClarity Essentials OneCLI to update the asset tag for the server.

To download Lenovo XClarity Essentials OneCLI, go to the following site:

https://datacentersupport.lenovo.com/solutions/HT116433

Lenovo XClarity Essentials OneCLI sets the DMI in the Lenovo XClarity Controller. Select one of the following methods to access the Lenovo XClarity Controller and set the DMI:

- Operate from the target system, such as LAN or keyboard console style (KCS) access
- Remote access to the target system (TCP/IP based)

Step 1. After you have Lenovo XClarity Essentials OneCLI in place, type the following commands to set the DMI:

```
onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> [access_method]
onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> [access_method]
onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_method> [access_method]
```

Where:

- `<m/t_model>`
  - The server machine type and model number. Type `mtm xxxx yyy`, where `xxxx` is the machine type and `yyy` is the server model number.

- `<s/n>`
  - The serial number on the server. Type `sn zzzzzzz`, where `zzzzzz` is the serial number.

- `<asset_method>`
  - The server asset tag number. Type `asset aaaaaaaaaaaaaaaaaaaaaaaaaaaaa`, where `aaaaaaaaaaaaaaaaaaaaaaaaaaaaa` is the asset tag number.

- `[access_method]`
  - The access method that you select to use from the following methods:
    - Online authenticated LAN access, type the command:
[--imm xcc_user_id:xcc_password@xcc_internal_ip]

or

[--bmc xcc_user_id:xcc_password@xcc_internal_ip]

Where:

**xcc_internal_ip**

The BMC/IMM/XCC internal LAN/USB IP address. The default value is 169.254.95.118.

**xcc_user_id**

The BMC/IMM/XCC account name (1 of 12 accounts). The default value is USERID.

**xcc_password**

The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSW0RD (with a zero 0 not an O).

**Notes:**

1. BMC, IMM, or XCC internal LAN/USB IP address, account name, and password are all valid for this command.

2. If you do not specify any of these parameters, OneCLI will use the default values. When the default values are used and OneCLI is unable to access the Lenovo XClarity Controller using the online authenticated LAN access method, OneCLI will automatically use the unauthenticated KCS access method.

Examples that do use the user ID and password default values:

onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model>

onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n>

onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag>

- **Online KCS access (unauthenticated and user restricted):** You do not need to specify a value for `access_method` when you use this access method.

**Note:** The KCS access method uses the IPMI/KCS interface, which requires that the IPMI driver be installed.

The following commands are examples of not using the user ID and password default values:

onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model>

onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n>

onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag>

- **Remote LAN access,** type the command:

**Note:** When using the remote LAN/WAN access method to access Lenovo XClarity Controller from a client, the `host` and the `xcc_external_ip` address are required parameters.

[---imm xcc_user_id:xcc_password@xcc_external_ip]

or

[---bmc xcc_user_id:xcc_password@xcc_external_ip]

Where:

**xcc_external_ip**

The BMC/IMM/XCC IP address. There is no default value. This parameter is required.

**xcc_user_id**

The BMC/IMM/XCC account (1 of 12 accounts). The default value is USERID.

**xcc_password**
The BMC/IMM/XCC account password (1 of 12 accounts). The default value is PASSWORD (with a zero 0 not an O).

Note: BMC, IMM, or XCC internal LAN/USB IP address, account name, and password are all valid for this command.

Examples that do use the user ID and password default values:
onecli config set SYSTEM_PROD_DATA.SysInfoProdName <m/t_model> --host <xcc_ip>
onecli config set SYSTEM_PROD_DATA.SysInfoSerialNum <s/n> --host <xcc_ip>
onecli config set SYSTEM_PROD_DATA.SysEncloseAssetTag <asset_tag> --host <xcc_ip>


Enable TPM/TCM

The server supports Trusted Platform Module (TPM), Version 1.2 or Version 2.0

Note: For customers in the People’s Republic of China, integrated TPM is not supported. However, customers in the People’s Republic of China can install a Trusted Cryptographic Module (TCM) adapter or a TPM adapter (sometimes called a daughter card).

When a system board is replaced, you must make sure that the TPM/TCM policy is set correctly.

CAUTION: Take special care when setting the TPM/TCM policy. If it is not set correctly, the system board can become unusable.

Set the TPM/TCM policy

By default, a replacement system board is shipped with the TPM/TCM policy set to undefined. You must modify this setting to match the setting that was in place for the system board that is being replaced.

You can set the TPM/TCM policy from Lenovo XClarity Provisioning Manager.

Complete the following steps to set the TPM/TCM policy.

Step 1. Start the server and when prompted, press F1 to display Lenovo XClarity Provisioning Manager.
Step 2. If the power-on Administrator password is required, enter the password.
Step 3. From the System Summary page, click Update VPD.
Step 4. Set the policy to one of the following settings.

- **TCM enabled - China only.** Customers in the People’s Republic of China should choose this setting if a TCM adapter is installed.
- **NationZ TPM 2.0 enabled - China only.** Customers in the People’s Republic of China should choose this setting if a NationZ TPM 2.0 adapter is installed.
- **TPM enabled - ROW.** Customers outside of the People’s Republic of China should choose this setting.
- **Permanently disabled.** Customers in the People’s Republic of China should use this setting if no TPM or TCM adapter is installed.

Although the setting undefined is available as a policy setting, it should not be used.
Assert Physical Presence
Before you can assert Physical Presence, the Physical Presence Policy must be enabled. By default, the Physical Presence Policy is enabled with a timeout of 30 minutes.

There are two ways to assert the Physical Presence:
1. If the Physical Presence Policy is enabled, you can assert Physical Presence through the Lenovo XClarity Provisioning Manager or through the Lenovo XClarity Controller.
2. Switch the hardware jumpers on the system board.

Notes: If the Physical Presence Policy has been disabled:
1. Set the hardware Physical Presence jumper on the system board to assert Physical Presence.
2. Enable the Physical Presence Policy using either F1 (UEFI Settings) or Lenovo XClarity Essentials OneCLI.

Assert Physical Presence through the Lenovo XClarity Controller
Complete the following steps to assert Physical Presence through the Lenovo XClarity Controller:
1. Log in to the Lenovo XClarity Controller interface.
   For information about logging in to the Lenovo XClarity Controller, see:
2. Click BMC Configuration ➔ Security and verify that Physical Presence is set to assert.

Assert Physical Presence through the hardware
You can also assert hardware Physical Presence through the use of a jumper on the system board. For more information about asserting hardware Physical Presence through the use of a jumper, see “Switches, jumpers, and buttons” on page 27.

Set the TPM version
To be able to set the TPM version, Physical Presence must be asserted.

The Lenovo XClarity Provisioning Manager or the Lenovo XClarity Essentials OneCLI can be used to set the TPM version.

To set the TPM version:
1. Download and install Lenovo XClarity Essentials OneCLI.
   a. Go to http://datacentersupport.lenovo.com and navigate to the support page for your server.
   b. Click Drivers & Software.
   c. Navigate to the version of Lenovo XClarity Essentials OneCLI for your operating system and download the package.
2. Run the following command to set the TPM version:
   Note: You can change the TPM version from 1.2 to 2.0 and back again. However, you can toggle between versions a maximum of 128 times.
   To set the TPM version to version 2.0:
   OneCli.exe config set TrustedComputingGroup.DeviceOperation "Update to TPM2.0 compliant" --bmc userid:password@ip_address
   To set the TPM version to version 1.2:
   OneCli.exe config set TrustedComputingGroup.DeviceOperation "Update to TPM1.2 compliant"
--bmc userid:password@ip_address

where:

- `<userid>:<password>` are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSW0RD (zero, not an uppercase o)
- `<ip_address>` is the IP address of the BMC.

For more information about the Lenovo XClarity Essentials OneCLI `set` command, see:
http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_r_set_command.html

3. Alternatively, you can use the following Advanced Settings Utility (ASU) commands:

**To set the TPM version to version 2.0:**

```bash
asu64 set TPMVersion.TPMVersion "Update to TPM2.0 compliant" --host <ip_address> --user <userid> --password <password> --override
```

**To set the TPM version to version 1.2:**

```bash
asu64 set TPMVersion.TPMVersion "Update to TPM1.2 compliant" --host <ip_address> --user <userid> --password <password> --override
```

where:

- `<userid>` and `<password>` are the credentials used to the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSW0RD (zero, not an uppercase o)
- `<ip_address>` is the IP address of the BMC.

**Enable UEFI Secure Boot**

Optionally, you can enable UEFI Secure Boot.

Physical Presence must be asserted if you are going to enable UEFI Secure Boot. See “Assert Physical Presence” on page 170.

For information about accessing the Lenovo XClarity Controller interface, see:


There are two methods available to enable UEFI Secure Boot:

- **From Lenovo XClarity Provisioning Manager**
  
  To enable UEFI Secure Boot from Lenovo XClarity Provisioning Manager:
  1. Start the server and when prompted, press F1 to display Lenovo XClarity Provisioning Manager.
  2. If the power-on Administrator password is required, enter the password.
  3. From the UEFI Setup page, click System Settings → Security → Secure Boot.
  4. Enable Secure Boot and save the settings.

- **From Lenovo XClarity Essentials OneCLI**
  
  To enable UEFI Secure Boot from Lenovo XClarity Essentials OneCLI:
  1. Download and install Lenovo XClarity Essentials OneCLI.
     - Go to [http://datacentersupport.lenovo.com](http://datacentersupport.lenovo.com) and navigate to the support page for your server.
     - Click Drivers & Software.
c. Navigate to the version of Lenovo XClarity Essentials OneCLI for your operating system and download the package.

2. Run the following command to enable Secure Boot:

   OneCli.exe config set SecureBootConfiguration.SecureBootSetting Enabled --override
   --imm <userid>:<password>@[<ip_address>]

   where:
   - `<userid>:<password>` are the credentials used to access the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSW0RD (zero, not an uppercase o)
   - `<ip_address>` is the IP address of the BMC.

   For more information about the Lenovo XClarity Essentials OneCLI `set` command, see:
   
   http://sysmgt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_r_set_command.html

3. Alternatively, you can use the following Advanced Settings Utility (ASU) commands:

   To enable secure boot:
   asu64.exe set SecureBootConfiguration.SecureBootis Enabled -v --override --host <ip_address>
   --user <userid> --password <password>

   To disable secure boot:
   asu64.exe set SecureBootConfiguration.SecureBootis Disabled -v --override --host <ip_address>
   --user <userid> --password <password>

   To read the secure boot setting:
   asu64.exe show SecureBootConfiguration.SecureBootis -v --override --host <ip_address>
   --user <userid> --password <password>

   where:
   - `<userid>` and `<password>` are the credentials used to the BMC (Lenovo XClarity Controller interface) of your server. The default user ID is USERID, and the default password is PASSW0RD (zero, not an uppercase o)
   - `<ip_address>` is the IP address of the BMC.

---

TCM/TPM adapter replacement

Use this procedure to remove or install the TCM/TPM adapter.

Remove the TCM/TPM adapter (for China only)

Use this information to remove the TCM/TPM adapter.

Before removing the TCM/TPM adapter:

1. Read the safety information and installation guidelines (see “Safety” on page iii and "Installation Guidelines" on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

4. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54myuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449

5. Remove the top cover (see “Remove the top cover” on page 178).

6. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.

   ![Figure 134. Removing USB 3.0 connector vertically](image)

To remove the TCM/TPM adapter, complete the following steps:

Step 1. Locate the TCM/TPM connector on the system board (see “System-board connectors” on page 25).
Step 2. Press and hold the release latch, and then lift the TCM/TPM adapter straight up.

Notes:
- Carefully handle the TCM/TPM adapter by its edges.
- Your TCM/TPM adapter might look slightly different from the illustration.
If you are instructed to return the component or optional device, follow all packaging instructions, and use any packaging materials for shipping that are supplied to you.

Install the TCM/TPM adapter (for China only)

Use this information to install the TCM/TPM adapter.

Before installing the TCM/TPM adapter:

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Touch the static-protective package that contains the component to any unpainted metal surface on the server; then, remove it from the package and place it on a static-protective surface.
3. **Watch the procedure.** A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
4. Disconnect the USB 3.0 cable of operator panel tray assembly, and remove it vertically from the system board.

   ![Figure 136. Removing USB 3.0 connector vertically](image)

To install the TCM/TPM adapter, complete the following steps:
Step 1. Locate the TCM/TPM connector on the system board (see “System-board connectors” on page 25).
Step 2. Insert the TCM/TPM adapter into the TCM/TPM connector on the system board.

**Notes:**
- Carefully handle the TCM/TPM adapter by its edges.
- Your TCM/TPM adapter might look slightly different from the illustration.
After installing the TCM/TPM adapter, complete the following steps:

1. Finish installing the system board (see “Install the system board” on page 164).
2. Reinstall the top cover (see “Install the top cover” on page 179).
3. Reconnect the power cords and any cables that you removed.
4. Power on the server and any peripheral devices.

---

**Top cover replacement**

Use this procedure to install or remove the top cover.

**Remove the top cover**

Follow the instructions in this section to remove the top cover.

---

**CAUTION:**

Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the following label is attached.

---

**CAUTION:**

Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Before removing the top cover:

1. Read the safety information and installation guidelines (see “Safety” on page iii and "Installation Guidelines" on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.
4. Watch the procedure. A video of this procedure is available from the following links:
   - https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54myuLrIusa_qE
   - http://list.youku.com/albumlist/show/id_50483449
5. Remove the top cover (see “Remove the top cover” on page 178).

To remove the top cover, complete the following steps:

Step 1. Unlock the cover release latch with a flat-end screwdriver.
Step 2. Press and hold on the blue tab of cover release latch; then, rotate the tip of the latch up.

Step 3. Push the latch forward to slide the top cover away from the server.

Step 4. Lift the cover, remove it from the server, and set it aside.

Install the top cover

Use this procedure to install the server top cover.

CAUTION:
Hazardous voltage, current, and energy levels might be present. Only a qualified service technician is authorized to remove the covers where the following label is attached.
CAUTION:
Hazardous energy present. Voltages with hazardous energy might cause heating when shorted with metal, which might result in spattered metal, burns, or both.

Before installing the top cover:
1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. **Watch the procedure.** A video of this procedure is available from the following links:
   - [https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE](https://www.youtube.com/playlist?list=PLYV5R7hVcs-B2y7oAb54mfyuLrlusa_qE)
   - [http://list.youku.com/albumlist/show/id_50483449](http://list.youku.com/albumlist/show/id_50483449)
3. Make sure all the removed components are installed, and all the disconnected cables are reconnected.

To install the top cover, complete the following steps:

Step 1. Press and hold on the blue tab of cover release latch; then, rotate the tip of the latch up.
Step 2. Place the top cover on top of the server with both sides aligned.
Step 3. Push the latch down until it clicks in place.

![Figure 140. Top cover installation](image)

After installing the top cover, complete the following steps:
1. Reconnect the power cords and any cables that you removed.
2. Install the server in the rack.
3. Power on the server and any peripheral devices.

---

**Complete the parts replacement**

Use this information to complete the parts replacement.
To complete the parts replacement, do the following:

1. Ensure that all components have been reassembled correctly and that no tools or loose screws are left inside your server.

2. Properly route and secure the cables in the server. Refer to the cable connecting and routing information for each component.

3. If you have removed the server cover, reinstall it. See “Install the top cover” on page 179.

4. Reconnect external cables and power cords to the server.

   **Attention:** To avoid component damage, connect the power cords last.

5. Update the server configuration.
   - Download and install the latest device drivers: [http://datacentersupport.lenovo.com](http://datacentersupport.lenovo.com)
   - Update the system firmware. See “Firmware updates” on page 5.
   - Update the UEFI configuration.
   - Reconfigure the disk arrays if you have installed or removed a hot-swap drive or a RAID adapter. See the Lenovo XClarity Provisioning Manager User Guide, which is available for download at: [http://datacentersupport.lenovo.com](http://datacentersupport.lenovo.com)

**Note:** Make sure the latest version of ThinkSystem M.2 with Mirroring Enablement Kit Firmware is applied to avoid virtual disk/array missing after system board replacement.
Chapter 4. Problem determination

Use the information in this section to isolate and resolve issues that you might encounter while using your server.

Lenovo servers can be configured to automatically notify Lenovo Support if certain events are generated. You can configure automatic notification, also known as Call Home, from management applications, such as the Lenovo XClarity Administrator. If you configure automatic problem notification, Lenovo Support is automatically alerted whenever a server encounters a potentially significant event.

To isolate a problem, you should typically begin with the event log of the application that is managing the server:

- If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
- If you are managing the server from the Chassis Management Module 2, begin with the Chassis Management Module 2 event log.
- If you are using some other management application, begin with the Lenovo XClarity Controller event log.

Event logs

An alert is a message or other indication that signals an event or an impending event. Alerts are generated by the Lenovo XClarity Controller or by UEFI in the servers. These alerts are stored in the Lenovo XClarity Controller Event Log. If the server is managed by the Chassis Management Module 2 or by the Lenovo XClarity Administrator, alerts are automatically forwarded to those management applications.

Note: For a listing of events, including user actions that might need to be performed to recover from an event, see the ThinkSystem SR850 Messages and Codes Reference.

Lenovo XClarity Administrator event log

If you are using Lenovo XClarity Administrator to manage server, network, and storage hardware, you can view the events from all managed devices through the XClarity Administrator.
Logs

Figure 141. Lenovo XClarity Administrator event log

For more information about working with events from XClarity Administrator, see:


Lenovo XClarity Controller event log

The Lenovo XClarity Controller monitors the physical state of the server and its components using sensors that measure internal physical variables such as temperature, power-supply voltages, fan speeds, and component status. The Lenovo XClarity Controller provides various interfaces to systems management software and to system administrators and users to enable remote management and control of a server.

The Lenovo XClarity Controller monitors all components of the server and posts events in the Lenovo XClarity Controller event log.

Figure 142. Lenovo XClarity Controller event log

For more information about accessing the Lenovo XClarity Controller event log, see:

Light path diagnostics

Light path diagnostics is a system of LEDs on various external and internal components of the server that leads you to the failed component. When an error occurs, LEDs are lit on the front operator panel on the front of the server, then on the failed component. By viewing the LEDs in a particular order, you can often identify the source of the error.

The following illustration shows the light path diagnostic LEDs for the server, which are located on the operator information panel.

![Diagram of server LEDs]

Figure 143. Front operator panel

<table>
<thead>
<tr>
<th>LED</th>
<th>Description</th>
<th>Action</th>
</tr>
</thead>
</table>
| 1   | Power button/LED (green) | **Off**: No power supply is properly installed, or the LED itself has failed.  
**Flashing rapidly (4 times per second)**: The server is turned off and is not ready to be turned on. The power-control button is disabled. This will last approximately 5 to 10 seconds.  
**Flashing slowly (once per second)**: The server is turned off and is ready to be turned on. You can press the power-control button to turn on the server.  
**Lit**: The server is turned on. | Press the power button to turn the server on and off manually. |
| 2   | Network activity LED (green) | LED on: The server is transmitting to or receiving signals from the Ethernet LAN. | Use this LED to identify network connection status. |
### Power supply LEDs

This topic provides information about various power supply LED status and corresponding action suggestions.

The following minimum configuration is required for the ac power LED on the power supply to be lit:
- Power supply
- Power cord
- Appropriate input power from the power source

The following minimum configuration is required for the server to start:
- 16 GB DIMM
- Two processors installed
- At least one 2.5-inch drive installed
- One power supply
- Power cord

The following table describes the problems that are indicated by various combinations of the power-supply LEDs and the power-on LED on the front operator panel and suggested actions to correct the detected problems.

<table>
<thead>
<tr>
<th>AC</th>
<th>DC</th>
<th>Error</th>
<th>Description</th>
<th>Action</th>
<th>Note</th>
</tr>
</thead>
</table>

Table 48. Light path diagnostics: LED status and actions (continued)
<table>
<thead>
<tr>
<th>On</th>
<th>Off</th>
<th>Normal operation</th>
<th>The server is functioning correctly.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Off</td>
<td>Off</td>
<td>No ac power to the server, a problem with the ac power source, or a power supply has failed.</td>
<td>1. Check the ac power to the server.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td></td>
<td>2. Make sure that the power cord is connected to a functioning power source.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td></td>
<td>3. Restart the server. If the error remains, check the power-supply LEDs.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td></td>
<td>4. Replace the power-supply.</td>
</tr>
<tr>
<td>Off</td>
<td>Off</td>
<td>No input power to the power supply or the power-supply has detected an internal problem.</td>
<td>1. Make sure that the power cord is connected to a functioning power source.</td>
</tr>
<tr>
<td></td>
<td>On</td>
<td></td>
<td>2. Replace the power supply.</td>
</tr>
<tr>
<td>Off</td>
<td>On</td>
<td>The power supply has failed.</td>
<td>Replace the power supply.</td>
</tr>
<tr>
<td>Off</td>
<td>On</td>
<td>The server is functioning correctly.</td>
<td>Replace the power supply.</td>
</tr>
<tr>
<td>On</td>
<td>Blinking</td>
<td>The power supply is in zero output mode (standby). When the total power consumption is low, only one of the power supplies delivers the entire power, while the other is put into this mode.</td>
<td>Zero output advanced mode is on by default, and the standby power supply unit will function normally when power consumption increases. To disable zero output mode, choose F1 -&gt; System Settings -&gt; Power -&gt; Zero Output -&gt; Disable.</td>
</tr>
<tr>
<td>Off</td>
<td>On</td>
<td>Faulty power supply.</td>
<td>Replace the power supply.</td>
</tr>
<tr>
<td>On</td>
<td>Off</td>
<td>The system is off: The system is connected to power.</td>
<td>The server is functioning correctly.</td>
</tr>
<tr>
<td>On</td>
<td>Off</td>
<td>The system is on: Power-supply not fully seated, faulty standard I/O book, or faulty power-supply.</td>
<td>1. Reseat the power supply.</td>
</tr>
<tr>
<td></td>
<td>Off</td>
<td></td>
<td>2. Replace the power-supply.</td>
</tr>
<tr>
<td></td>
<td>On</td>
<td>Faulty power supply.</td>
<td>Replace the power supply.</td>
</tr>
<tr>
<td>On</td>
<td>Off</td>
<td>Faulty power supply.</td>
<td>Replace the power supply.</td>
</tr>
<tr>
<td>On</td>
<td>On</td>
<td>Faulty power supply.</td>
<td>Replace the power supply.</td>
</tr>
</tbody>
</table>
System-board LEDs

The following illustrations show the light-emitting diodes (LEDs) on the system board.

Figure 144. System-board LEDs

Table 49. System board LEDs descriptions and actions

<table>
<thead>
<tr>
<th>LED</th>
<th>Descriptions and actions</th>
</tr>
</thead>
</table>
| 1 System error LED (yellow) | LED on: An error has occurred. Complete the following steps:  
1. Check the identification LED and check log LED and follow the instructions.  
2. Check the Lenovo XClarity Controller event log and the system error log for information about the error.  
3. Save the log if necessary, and clear the log afterward. |
| 2 Identification LED (blue) | This LED is used as a presence detection LED. You can use Lenovo XClarity Controller to light this LED remotely. Use this LED to locate the server among other servers visually. |
| 3 XCC heartbeat LED (green) | This LED indicates XCC heartbeat and boot process:  
• LED blinking fast: XCC code is in the loading process.  
• LED going off momentarily: XCC code has loaded completely.  
• LED going off momentarily and then starts blinking slowing: XCC is fully operational. You can now press the power-control button to power on the server. |
Table 49. System board LEDs descriptions and actions (continued)

<table>
<thead>
<tr>
<th>LED</th>
<th>Descriptions and actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>4</td>
<td>FPGA heartbeat LED (green)</td>
</tr>
<tr>
<td></td>
<td>This LED indicates power-on and power-off sequencing.</td>
</tr>
<tr>
<td></td>
<td>• LED blinking: the system is functioning properly, and no action is necessary.</td>
</tr>
<tr>
<td></td>
<td>• LED not blinking: (trained technician only) replace the system board (see “System board replacement” on page 161).</td>
</tr>
<tr>
<td>5</td>
<td>Light path power LED</td>
</tr>
<tr>
<td></td>
<td>This LED indicates if there is sufficient power to light the LEDs when the light path button is pressed while the system is not connected to the power.</td>
</tr>
<tr>
<td>6</td>
<td>Processor LEDs</td>
</tr>
<tr>
<td></td>
<td>LED on: An error has occurred to the processor the LED represents. See “Processor problems” on page 205 for more information.</td>
</tr>
<tr>
<td>7</td>
<td>DIMM error LEDs</td>
</tr>
<tr>
<td></td>
<td>LED on: An error has occurred to the DIMM the LED represents. See “Memory problems” on page 196 for more information.</td>
</tr>
<tr>
<td>8</td>
<td>Fan LEDs</td>
</tr>
<tr>
<td></td>
<td>LED on: An error has occurred to the fan the LED represents. See “Fan problems” on page 194 for more information.</td>
</tr>
</tbody>
</table>

General problem determination procedures

Use the information in this section to resolve problems if the event log does not contain specific errors or the server is inoperative.

If you are not sure about the cause of a problem and the power supplies are working correctly, complete the following steps to attempt to resolve the problem:

1. Power off the server.
2. Make sure that the server is cabled correctly.
3. Remove or disconnect the following devices, one at a time, until you find the failure. Power on and configure the server each time you remove or disconnect a device.
   - Any external devices,
   - Surge-suppressor device (on the server).
   - Printer, mouse, and non-Lenovo devices.
   - Each adapter.
   - Hard disk drives.
   - Memory modules until you reach the minimum configuration that is supported for the server.

   **Note:** For minimal configuration for debugging, see “Specifications” on page 1.
4. Power on the server.

If the problem is solved when you remove an adapter from the server, but the problem recurs when you install the same adapter again, suspect the adapter. If the problem recurs when you replace the adapter with a different one, try a different PCIe slot.

If the problem appears to be a networking problem and the server passes all system tests, suspect a network cabling problem that is external to the server.

Resolving suspected power problems

Power problems can be difficult to solve. For example, a short circuit can exist anywhere on any of the power distribution buses. Usually, a short circuit will cause the power subsystem to shut down because of an overcurrent condition.
Complete the following steps to diagnose and resolve a suspected power problem.

Step 1. Check the event log and resolve any errors related to the power.

**Note:** Start with the event log of the application that is managing the server. For more information about event logs, see “Event logs” on page 183

Step 2. Check for short circuits, for example, if a loose screw is causing a short circuit on a circuit board.

Step 3. Remove the adapters and disconnect the cables and power cords to all internal and external devices until the server is at the minimum configuration that is required for the server to start. See “Specifications” on page 1 to determine the minimum configuration for your server.

Step 4. Reconnect all ac power cords and turn on the server. If the server starts successfully, reseat the adapters and devices one at a time until the problem is isolated.

If the server does not start from the minimum configuration, see “Power supply LEDs” on page 186 to replace the components in the minimum configuration one at a time until the problem is isolated.

### Resolving suspected Ethernet controller problems

The method that you use to test the Ethernet controller depends on which operating system you are using. See the operating-system documentation for information about Ethernet controllers, and see the Ethernet controller device-driver readme file.

Complete the following steps to attempt to resolve suspected problems with the Ethernet controller.

Step 1. Make sure that the correct device drivers, which come with the server are installed and that they are at the latest level.

Step 2. Make sure that the Ethernet cable is installed correctly.

- The cable must be securely attached at all connections. If the cable is attached but the problem remains, try a different cable.
- If you set the Ethernet controller to operate at 100 Mbps or 1000 Mbps, you must use Category 5 cabling.

Step 3. Determine whether the hub supports auto-negotiation. If it does not, try configuring the integrated Ethernet controller manually to match the speed and duplex mode of the hub.

Step 4. Check the Ethernet controller LEDs on the rear panel of the server. These LEDs indicate whether there is a problem with the connector, cable, or hub.

- The Ethernet link status LED is lit when the Ethernet controller receives a link pulse from the hub. If the LED is off, there might be a defective connector or cable or a problem with the hub.
- The Ethernet transmit/receive activity LED is lit when the Ethernet controller sends or receives data over the Ethernet network. If the Ethernet transmit/receive activity is off, make sure that the hub and network are operating and that the correct device drivers are installed.

Step 5. Check the LAN activity LED on the rear of the server. The LAN activity LED is lit when data is active on the Ethernet network. If the LAN activity LED is off, make sure that the hub and network are operating and that the correct device drivers are installed.

Step 6. Check for operating-system-specific causes of the problem, and also make sure that the operating system drivers are installed correctly.

Step 7. Make sure that the device drivers on the client and server are using the same protocol.

If the Ethernet controller still cannot connect to the network but the hardware appears to be working, the network administrator must investigate other possible causes of the error.
Troubleshooting by symptom

Use this information to find solutions to problems that have identifiable symptoms.

To use the symptom-based troubleshooting information in this section, complete the following steps:

1. Check the event log of the application that is managing the server and follow the suggested actions to resolve any event codes.
   - If you are managing the server from the Lenovo XClarity Administrator, begin with the Lenovo XClarity Administrator event log.
   - If you are managing the server from the Chassis Management Module 2, begin with the Chassis Management Module 2 event log.
   - If you are using some other management application, begin with the Lenovo XClarity Controller event log.

   For more information about event logs, see “Event logs” on page 183.

2. Review this section to find the symptoms that you are experiencing and follow the suggested actions to resolve the issue.

3. If the problem persists, contact support (see “Contacting Support” on page 215).

Drive problems

Use this information to resolve issues related to the drives.

- “Server cannot recognize a drive” on page 191
- “Multiple drives fail” on page 192
- “Multiple drives are offline” on page 192
- “A replacement drive does not rebuild” on page 192
- “Green drive activity LED does not represent actual state of associated drive” on page 192
- “Yellow drive status LED does not represent actual state of associated drive” on page 193
- “Not all drives are recognized” on page 193
- “Server stops responding during drive stress test” on page 193
- “A drive has failed with yellow LED lit” on page 193
- “A newly installed drive is not recognized.” on page 193
- “Drive(s) installed in the server are not detected by SAS controller” on page 194

Server cannot recognize a drive

Complete the following steps until the problem is solved.

1. Observe the associated yellow drive status LED. If the LED is lit, it indicates a drive fault.

2. If the LED is lit, remove the drive from the bay, wait 45 seconds, and reinsert the drive, making sure that the drive assembly connects to the drive backplane.

3. Observe the associated green drive activity LED and the yellow status LED:
   - If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the diagnostics tests for the hard disk drives. When you start a server and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform hard drive diagnostics from this interface. From the Diagnostic page, click Run Diagnostic ➔ HDD test.
• If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding.
• If neither LED is lit or flashing, check the drive backplane (go to step drive problems).
• If the green activity LED is flashing and the yellow status LED is lit, replace the drive. If the activity of the LEDs remains the same, go to step drive problems. If the activity of the LEDs changes, return to step 1.

4. Make sure that the drive backplane is correctly seated. When it is correctly seated, the drive assemblies correctly connect to the backplane without bowing or causing movement of the backplane.

5. Reseat the backplane power cable and repeat steps 1 through 3.

6. Reseat the backplane signal cable and repeat steps 1 through 3.

7. Suspect the backplane signal cable or the backplane:
   • Replace the affected backplane signal cable.
   • Replace the affected backplane.

8. Run the diagnostics tests for the SATA/SAS adapter and drives. When you start a server and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform drive diagnostics from this interface. From the Diagnostic page, click Run Diagnostic ➔ HDD test.

Based on those tests:
   • If the adapter passes the test but the drives are not recognized, replace the backplane signal cable and run the tests again.
   • Replace the backplane.
   • If the adapter fails the test, disconnect the backplane signal cable from the adapter and run the tests again.
   • If the adapter fails the test, replace the adapter.

**Multiple drives fail**
Complete the following steps until the problem is solved:

• View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
• Make sure that the device drivers and firmware for the hard disk drive and server are at the latest level

**Multiple drives are offline**
Complete the following steps until the problem is solved:

• View the Lenovo XClarity Controller event log for events related to power supplies or vibration issues and resolve those events.
• View the storage subsystem log for events related to the storage subsystem and resolve those events.

**A replacement drive does not rebuild**
Complete the following steps until the problem is solved:

1. Make sure that the drive is recognized by the adapter (the green drive activity LED is flashing).
2. Review the SATA/SAS RAID adapter documentation to determine the correct configuration parameters and settings.

**Green drive activity LED does not represent actual state of associated drive**
Complete the following steps until the problem is solved:
1. If the green hard disk drive activity LED does not flash when the drive is in use, run the diagnostics tests for the hard disk drives. When you start a server and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform hard drive diagnostics from this interface. From the Diagnostic page, click **Run Diagnostic → HDD test**

2. If the drive passes the test, replace the backplane.

3. If the drive fails the test, replace the drive.

**Yellow drive status LED does not represent actual state of associated drive**

Complete the following steps until the problem is solved:

1. Turn off the server.
2. Reseat the SATA/SAS adapter.
3. Reseat the backplane signal cable and backplane power cable.
4. Reseat the drive.
5. Power on the server and observe the activity of the drive LEDs.

**Not all drives are recognized**

Complete the following steps until the problem is solved:

1. Set up RAID configuration before you run the LXPM HDD test.
2. Remove the drive that is not recognized (see “Remove a 2.5-inch hot-swap drive” on page 77); then, run the LXPM HDD test.
3. Make sure all installed drives are recognized.

**Server stops responding during drive stress test**

Complete the following steps until the problem is solved:

1. Set up RAID configuration before you run the LXPM HDD test.
2. Remove the drive that was being tested when the server stopped responding (see “Remove a 2.5-inch hot-swap drive” on page 77), and run the diagnostics again.

**A drive has failed with yellow LED lit**

Complete the following steps until the problem is solved:

1. Check the XCC event log for drive events and resolve the problem.

**A newly installed drive is not recognized.**

Complete the following steps until the problem is solved:

1. Set up RAID configuration.
2. Check the XCC event log, and resolve related errors if found any.
3. If the LED is lit, remove the drive from the drive bay, wait 45 seconds, and reinsert the drive. Make sure that the drive assembly connects to the drive backplane.
4. Observe the associated green drive activity LED and the yellow status LED:
   - If the green activity LED is flashing and the yellow status LED is not lit, the drive is recognized by the controller and is working correctly. Run the LXPM HDD test to determine whether the drive is detected (xref to LXPM).
   - If the green activity LED is flashing and the yellow status LED is flashing slowly, the drive is recognized by the controller and is rebuilding.
   - If neither LED is lit or flashing, check the drive backplane.
• If the green activity LED is flashing and the yellow status LED is lit, replace the drive. If the activity of the LEDs remain the same, go to step

5. If the activity of the LEDs changes, return to step 1. 5. Make sure that a drive backplane is present to install the drive into.

6. Make sure that the drive backplane is correctly seated. When it is correctly seated, the drive assemblies would be correctly connected to the backplane without bowing or causing movement of the backplane.

7. Reseat the backplane power cable and repeat step 1 to step 3.

8. Reseat the backplane signal cable and repeat step 1 to sept 3.

9. Suspect the backplane signal cable or the backplane:
   a. Replace the affected backplane signal cable.
   b. Replace the affected backplane.

10. (Trained service technician only) replace the system board.

**Drive(s) installed in the server are not detected by SAS controller**

Complete the following steps until the problem is solved:


2. Check the XCC event log, resolve drive related errors is found any.

3. Make sure that the drives are seated correctly, the SAS signal cables are securely connected, the backplane cables are securely connected to the backplanes, and the RAID adapter is configured correctly.

4. If the problem remains:
   a. Reseat the backplane(s), SAS signal cable(s), and backplane power cable(s).
   b. Restart the server.

**Fan problems**

Use this information to resolve issues related the to fans.

• “Abnormally high RPM (revolutions per minute)” on page 194

**Abnormally high RPM (revolutions per minute)**

Complete the following steps until the problem is solved.

1. 1. Check to see if the system inlet perforation or heatsinks are clogged.

2. 2. Make sure that all air baffles are correctly installed in the server.

3. 3. Check the thermal grease on the processor, and make sure it’s not contaminated.

**Intermittent problems**

Use this information to solve intermittent problems.

• “Intermittent external device problems” on page 194
• “Intermittent KVM problems” on page 195
• “Intermittent unexpected reboots” on page 195

**Intermittent external device problems**

Complete the following steps until the problem is solved.
1. Make sure that the correct device drivers are installed. See the manufacturer’s website for documentation.

2. For a USB device:
   a. Make sure that the device is configured correctly.
      
      Restart the server and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface. Then, click System Settings ➔ Devices and I/O Ports ➔ USB Configuration.
   b. Connect the device to another port. If using a USB hub, remove the hub and connect the device directly to the server. Make sure that the device is configured correctly for the port.

Intermittent KVM problems
Complete the following steps until the problem is solved.

Video problems:
1. Make sure that all cables and the console breakout cable are properly connected and secure.
2. Make sure that the monitor is working properly by testing it on another server.
3. Test the console breakout cable on a working server to ensure that it is operating properly. Replace the console breakout cable if it is defective.

Keyboard problems:
Make sure that all cables and the console breakout cable are properly connected and secure.

Mouse problems:
Make sure that all cables and the console breakout cable are properly connected and secure.

Intermittent unexpected reboots
Note: Some correctable errors require that the server reboot so that it can disable a device, such as a memory DIMM or a processor to allow the machine to boot up properly.

1. If the reset occurs during POST and the POST watchdog timer is enabled, make sure that sufficient time is allowed in the watchdog timeout value (POST Watchdog Timer).
   
   To check the POST watchdog time, restart the server and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface. Then, click BMC Settings ➔ POST Watchdog Timer.
2. If the reset occurs after the operating system starts, disable any automatic server restart (ASR) utilities, such as the Automatic Server Restart IPMI Application for Windows, or any ASR devices that are installed.
3. See the management controller event log to check for an event code that indicates a reboot. See “Event logs” on page 183 for information about viewing the event log.

Keyboard, mouse, or USB-device problems
Use this information to solve problems related to a keyboard, mouse, or USB device.

- “All or some keys on the keyboard do not work.” on page 195
- “Mouse does not work.” on page 196
- “USB-device does not work.” on page 196

All or some keys on the keyboard do not work.

1. Make sure that:
- The keyboard cable is securely connected.
- The server and the monitor are turned on.

2. If you are using a USB keyboard, run the Setup utility and enable keyboardless operation.

3. If you are using a USB keyboard and it is connected to a USB hub, disconnect the keyboard from the hub and connect it directly to the server.

4. Replace the keyboard.

**Mouse does not work.**

1. Make sure that:
   - The mouse cable is securely connected to the server.
   - The mouse device drivers are installed correctly.
   - The server and the monitor are turned on.
   - The mouse option is enabled in the Setup utility.

2. If you are using a USB mouse and it is connected to a USB hub, disconnect the mouse from the hub and connect it directly to the server.

3. Replace the mouse.

**USB-device does not work.**

1. Make sure that:
   - The correct USB device driver is installed.
   - The operating system supports USB devices.

2. Make sure that the USB configuration options are set correctly in system setup.
   - Restart the server and press F1 to display the Lenovo XClarity Provisioning Manager system setup interface. Then, click **System Settings ➔ Devices and I/O Ports ➔ USB Configuration**.

3. If you are using a USB hub, disconnect the USB device from the hub and connect it directly to the server.

**Memory problems**

Use this information to resolve issues related to memory.

- “Displayed system memory is less than installed physical memory” on page 196
- “Multiple memory modules in a channel identified as failing” on page 197
- “Attempt to change to another DCPMM mode fails” on page 198
- “Extra namespace appears in an interleaved region” on page 198

**Displayed system memory is less than installed physical memory**

Complete the following steps until the problem is solved:

**Note:** Each time you install or remove a memory module, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Make sure that:
   - No error LEDs are lit on the operator information panel.
   - No memory module error LEDs are lit on the system board.
   - Memory mirrored channel does not account for the discrepancy.
   - The memory modules are seated correctly.
• You have installed the correct type of memory module (see “Specifications” on page 1 or “Intel Optane DC Persistent Memory (DCPMM) setup” in Setup Guide for requirements).

• After changing or replacing a memory module, memory configuration is updated accordingly in the Setup Utility.

• All banks of memory are enabled. The server might have automatically disabled a memory bank when it detected a problem, or a memory bank might have been manually disabled.

• There is no memory mismatch when the server is at the minimum memory configuration.

• When DCPMMs are installed:
  a. If the memory is set in App Direct or Mixed Memory Mode, all the saved data have been backed up, and created namespaces are deleted before any DCPMM is replaced.
  b. Refer to “Intel Optane DC Persistent Memory (DCPMM) setup” in Setup Guide and see if the displayed memory fits the mode description.
  c. If DCPMMs are recently set in Memory Mode, turn it back to App Direct Mode and examine if there is namespace that has not been deleted (see “Intel Optane DC Persistent Memory (DCPMM) setup” in Setup Guide).
  d. Go to the Setup Utility, select System Configuration and Boot Management ➝ Intel Optane DCPMMs ➝ Security, and make sure all the DCPMM units are unlocked.

2. Reseat the memory modules, and then restart the server.

3. Check the POST error log:
   • If a memory module was disabled by a systems-management interrupt (SMI), replace the memory module.
   • If a memory module was disabled by the user or by POST, reseat the memory module; then, run the Setup utility and enable the memory module.

4. Run memory diagnostics. When you start a solution and press F1, the Lenovo XClarity Provisioning Manager interface is displayed by default. You can perform memory diagnostics with this interface. From the Diagnostic page, go to Run Diagnostic ➝ Memory test or DCPMM test.

   **Notes:** When DCPMMs are installed, run diagnostics based on the mode that is set presently:
   • App Direct Mode:
     – Run Memory Test for DRAM memory modules.
     – Run DCPMM Test for DCPMMs.
   • Memory and Mixed Memory Mode:
     Run both Memory Test and DCPMM Test for DCPMMs.

5. Reverse the modules between the channels (of the same processor), and then restart the server. If the problem is related to a memory module, replace the failing memory module.

   **Note:** When DCPMMs are installed, only adopt this method in Memory Mode.

6. Re-enable all memory modules using the Setup utility, and then restart the server.

7. (Trained technician only) Install the failing memory module into a memory module connector for processor 2 (if installed) to verify that the problem is not the processor or the memory module connector.

8. (Trained technician only) Replace the system board.

**Multiple memory modules in a channel identified as failing**

**Note:** Each time you install or remove a memory module, you must disconnect the server from the power source; then, wait 10 seconds before restarting the server.

1. Reseat the memory modules; then, restart the server.
2. Remove the highest-numbered memory module of those that are identified and replace it with an identical known good memory module; then, restart the server. Repeat as necessary. If the failures continue after all identified memory modules are replaced, go to step 4.

3. Return the removed memory modules, one at a time, to their original connectors, restarting the server after each memory module, until a memory module fails. Replace each failing memory module with an identical known good memory module, restarting the server after each memory module replacement. Repeat step 3 until you have tested all removed memory modules.

4. Replace the highest-numbered memory module of those identified; then, restart the server. Repeat as necessary.

5. Reverse the memory modules between the channels (of the same processor), and then restart the server. If the problem is related to a memory module, replace the failing memory module.

6. (Trained technician only) Install the failing memory module into a memory module connector for processor 2 (if installed) to verify that the problem is not the processor or the memory module connector.

7. (Trained technician only) Replace the system board.

**Attempt to change to another DCPMM mode fails**

After the DCPMM mode is changed and the system is successfully restarted, if the DCPMM mode stays the same instead of being changed, check the DRAM DIMMs and DCPMM capacity to see if it meets the requirement of the new mode (see “Intel Optane DC Persistent Memory (DCPMM) setup” in Setup Guide).

**Extra namespace appears in an interleaved region**

If there are two created namespaces in one interleaved region, VMware ESXi ignores the created namespaces and creates an extra new namespace during system booting. Delete the created namespaces in either the Setup Utility or the operating system before the first booting with ESXi.

**Monitor and video problems**

Use this information to solve problems related to a monitor or video.

- “Incorrect characters are displayed” on page 198
- “Screen is blank” on page 198
- “Screen goes blank when you start some application programs” on page 199
- “The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted.” on page 199
- “The wrong characters appear on the screen” on page 199
- “Management controller remote presence cannot work” on page 199

**Incorrect characters are displayed**

Complete the following steps:

1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Firmware updates” on page 5.

**Screen is blank**

1. If the server is attached to a KVM switch, bypass the KVM switch to eliminate it as a possible cause of the problem: connect the monitor cable directly to the correct connector on the rear of the server.
2. If the server installed with the graphical adapters while turning on the server, the Lenovo logo displays on the screen after approximately 3 minutes. This is normal operation while the system loads.
3. Make sure that:
   - The server is turned on and there is power supplied to the server.
• The monitor cables are connected correctly.
• The monitor is turned on and the brightness and contrast controls are adjusted correctly.
4. Make sure that the correct server is controlling the monitor, if applicable.
5. Make sure that the video output is not affected by corrupted server firmware; see “Firmware updates” on page 5.
6. If the problem remains, contact Lenovo Support.

Screen goes blank when you start some application programs
1. Make sure that:
   • The application program is not setting a display mode that is higher than the capability of the monitor.
   • You installed the necessary device drivers for the application.

The monitor has screen jitter, or the screen image is wavy, unreadable, rolling, or distorted.
1. If the monitor self-tests show that the monitor is working correctly, consider the location of the monitor. Magnetic fields around other devices (such as transformers, appliances, fluorescents, and other monitors) can cause screen jitter or wavy, unreadable, rolling, or distorted screen images. If this happens, turn off the monitor.

   **Attention:** Moving a color monitor while it is turned on might cause screen discoloration.

   Move the device and the monitor at least 305 mm (12 in.) apart, and turn on the monitor.

   **Notes:**
   a. To prevent diskette drive read/write errors, make sure that the distance between the monitor and any external diskette drive is at least 76 mm (3 in.).
   b. Non-Lenovo monitor cables might cause unpredictable problems.
2. Reseat the monitor cable.
3. Replace the components listed in step 2 one at a time, in the order shown, restarting the server each time:
   a. Monitor cable
   b. Video adapter (if one is installed)
   c. Monitor
   d. (Trained technician only) System board.

The wrong characters appear on the screen
Complete the following steps until the problem is solved:
1. Verify that the language and locality settings are correct for the keyboard and operating system.
2. If the wrong language is displayed, update the server firmware to the latest level. See “Firmware updates” on page 5.

Management controller remote presence cannot work
The management controller remote presence function is unable to display the system screen when an optional video adapter is present. To use the management controller remote presence function, remove the optional video adapter or use the onboard VGA as the display device.

Network problems
Use this information to resolve issues related to networking.
• “Could not log in using LDAP account with SSL enabled” on page 200

Could not log in using LDAP account with SSL enabled
Complete the following steps until the problem is resolved:
1. Make sure that the license key is valid.
2. Generate a new license key and log in again.

Observable problems
Use this information to solve observable problems.

• “The server immediately displays the POST Event Viewer when it is turned on” on page 200
• “Server is unresponsive (POST is complete and operating system is running)” on page 200
• “Server is unresponsive (cannot press F1 to start System Setup)” on page 201
• “Voltage planar fault is displayed in the event log” on page 201
• “Unusual smell” on page 201
• “Server seems to be running hot” on page 201
• “Cracked parts or cracked chassis” on page 202

The server immediately displays the POST Event Viewer when it is turned on
Complete the following steps until the problem is solved.
1. Correct any errors that are indicated by the light path diagnostics LEDs.
2. Make sure that the server supports all the processors and that the processors match in speed and cache size.
   You can view processor details from system setup.
   To determine if the processor is supported for the server, see http://www.lenovo.com/us/en/serverproven/.
3. (Trained technician only) Make sure that processor 1 is seated correctly
4. (Trained technician only) Remove processor 2 and restart the server.
5. Replace the following components one at a time, in the order shown, restarting the server each time:
   a. (Trained technician only) Processor
   b. (Trained technician only) System board

Server is unresponsive (POST is complete and operating system is running)
Complete the following steps until the problem is solved.

• If you are in the same location as the server, complete the following steps:
  1. If you are using a KVM connection, make sure that the connection is operating correctly. Otherwise, make sure that the keyboard and mouse are operating correctly.
  2. If possible, log in to the server and verify that all applications are running (no applications are hung).
  3. Restart the server.
  4. If the problem remains, make sure that any new software has been installed and configured correctly.
  5. Contact your place of purchase of the software or your software provider.
• If you are accessing the server from a remote location, complete the following steps:
  1. Make sure that all applications are running (no applications are hung).
2. Attempt to log out of the system and log back in.
3. Validate the network access by pinging or running a trace route to the server from a command line.
   a. If you are unable to get a response during a ping test, attempt to ping another server in the
      enclosure to determine whether it is a connection problem or server problem.
   b. Run a trace route to determine where the connection breaks down. Attempt to resolve a
      connection issue with either the VPN or the point at which the connection breaks down.
4. Restart the server remotely through the management interface.
5. If the problem remains, verify that any new software has been installed and configured correctly.
6. Contact your place of purchase of the software or your software provider.

**Server is unresponsive (cannot press F1 to start System Setup)**

Configuration changes, such as added devices or adapter firmware updates, and firmware or application
code problems can cause the server to fail POST (the power-on self-test).

If this occurs, the server responds in either of the following ways:

- The server restarts automatically and attempts POST again.
- The server hangs, and you must manually restart the server for the server to attempt POST again.

After a specified number of consecutive attempts (automatic or manual), the server to reverts to the default
UEFI configuration and starts System Setup so that you can make the necessary corrections to the
configuration and restart the server. If the server is unable to successfully complete POST with the default
configuration, there might be a problem with the system board.

You can specify the number of consecutive restart attempts in System Setup. Restart the server and press
F1 to display the Lenovo XClarity Provisioning Manager system setup interface. Then, click **System Settings
➙ Recovery and RAS ➞ POST Attempts ➞ POST Attempts Limit**. Available options are 3, 6, 9, and
disable.

**Voltage planar fault is displayed in the event log**

Complete the following steps until the problem is solved.

1. Revert the system to the minimum configuration. See “Specifications” on page 1 for the minimally
   required number of processors and DIMMs.
2. Restart the system.
   - If the system restarts, add each of the items that you removed one at a time, restarting the system
     each time, until the error occurs. Replace the item for which the error occurs.
   - If the system does not restart, suspect the system board.

**Unusual smell**

Complete the following steps until the problem is solved.

1. An unusual smell might be coming from newly installed equipment.
2. If the problem remains, contact Lenovo Support.

**Server seems to be running hot**

Complete the following steps until the problem is solved.

Multiple servers or chassis:

1. Make sure that the room temperature is within the specified range (see “Specifications” on page 1).
2. Check the management processor event log for rising temperature events. If there are no events, the server is running within normal operating temperatures. Note that you can expect some variation in temperature.

**Cracked parts or cracked chassis**

Contact Lenovo Support.

**Optional-device problems**

Use this information to solve problems related to optional devices.

- “External USB device not recognized” on page 202
- “PCIe adapter is not recognized or is not functioning” on page 202
- “A Lenovo optional device that was just installed does not work.” on page 202
- “A Lenovo optional device that worked previously does not work now.” on page 203

**External USB device not recognized**

Complete the following steps until the problem is resolved:

1. Make sure that the proper drivers are installed on the server. See the product documentation for the USB device for information about device drivers.
2. Use the Setup utility to make sure that the device is configured correctly.
3. If the USB device is plugged into a hub or the console breakout cable, unplug the device and plug it directly into the USB port on the front of the server.

**PCIe adapter is not recognized or is not functioning**

Complete the following steps until the problem is resolved:

1. Check the event log and resolve any issues related to the device.
3. Make sure that the adapter is installed in a correct slot.
4. Make sure that the proper device drivers are installed for the device.
5. Resolve any resource conflicts if running legacy mode (UEFI).
6. Check [http://datacentersupport.lenovo.com](http://datacentersupport.lenovo.com) for any tech tips (also known as retain tips or service bulletins) that might be related to the adapter.
7. Ensure any adapter external connections are correct and that the connectors are not physically damaged.

**A Lenovo optional device that was just installed does not work.**

1. Check the XCC event log for any events associated with the device.
2. Make sure that the following conditions are met:
   - The device is installed in the correct port.
   - You followed the installation instructions that came with the device, and the device is installed correctly.
   - You have not loosened any other installed devices or cables.
   - You updated the configuration information in the Setup utility. Whenever memory or any other device is changed, you must update the configuration.
3. Reseat the device that you just installed.
4. Replace the device that you just installed.

**A Lenovo optional device that worked previously does not work now.**
1. Check the XCC event log for any events associated with the device.
2. Make sure that all of the cable connections for the device are secure.
3. Reseat the failing device.
4. If the device comes with test instructions, use those instructions to test the device.
5. If the failing device is a SCSI device, make sure that the following conditions are met:
   - The cables for all external SCSI devices are connected correctly.
   - The last device in each SCSI chain, or the end of the SCSI cable, is terminated correctly.
   - Any external SCSI device is turned on. You must turn on an external SCSI device before you turn on the server.
6. Replace the failing device.

**Power on and power off problems**
Use this information to resolve issues when powering on or powering off the server.

- “Embedded hypervisor is not in the boot list” on page 203
- “Server does not power on” on page 203
- “Server does not power off” on page 204
- “Unexpected shutdown with LED not lit” on page 204
- “Unexpected shutdown with LED not lit” on page 204

**Embedded hypervisor is not in the boot list**
Complete the following steps until the problem is resolved:

1. Make sure that the optional embedded hypervisor flash device is selected on the boot manager <F12> Select Boot Device at startup.
2. Make sure that the embedded hypervisor flash device is seated in the connector correctly.
3. See the documentation that comes with the optional embedded hypervisor flash device to validate that the device is configured correctly.
4. Make sure that other software works on the server.

**Server does not power on**
Complete the following steps until the problem is resolved:

**Note:** The power-control button will not function until approximately 5 to 10 seconds after the server has been connected to power.

1. Make sure that the power-control button is working correctly:
   a. Disconnect the server power cords.
   b. Reconnect the power cords.
   c. (Trained technician only) Reseat the operator information panel cable, and then repeat steps 1a and 1b.
   - (Trained technician only) If the server starts, reseat the operator information panel. If the problem remains, replace the operator information panel.
• If the server does not start, bypass the power-control button by using the force power-on jumper. If the server starts, reseat the operator information panel. If the problem remains, replace the operator information panel.

2. Make sure that the reset button is working correctly:
   a. Disconnect the server power cords.
   b. Reconnect the power cords.
   c. (Trained technician only) Reseat the operator information panel cable, and then repeat steps 2a and 2b.
      • (Trained technician only) If the server starts, replace the operator information panel.
      • If the server does not start, go to step 3.

3. Make sure that both power supplies installed in the server are of the same type. Mixing different power supplies in the server will cause a system error (the system-error LED on the front panel turns on).

4. Make sure that:
   • The power cords are correctly connected to the server and to a working electrical outlet.
   • The type of memory that is installed is correct.
   • The DIMMs are fully seated.
   • The LEDs on the power supply do not indicate a problem.
   • The processors are installed in the correct sequence.

5. Reseat the following components:
   a. Operator information panel connector
   b. Power supplies

6. Replace the following components. restarting the server each time:
   a. Operator information panel connector
   b. Power supplies

7. If you just installed an optional device, remove it, and restart the server. If the server now starts, you might have installed more devices than the power supply supports.

8. See “Power supply LEDs” on page 186.

**Server does not power off**

Complete the following steps until the problem is resolved:

1. Determine whether you are using an Advanced Configuration and Power Interface (ACPI) or a non-ACPI operating system. If you are using a non-ACPI operating system, complete the following steps:
   a. Press Ctrl+Alt+Delete.
   b. Turn off the server by pressing the power-control button and holding it down for 5 seconds.
   c. Restart the server.
   d. If the server fails POST and the power-control button does not work, disconnect the power cord for 20 seconds; then, reconnect the power cord and restart the server.

2. If the problem remains or if you are using an ACPI-aware operating system, suspect the system board.

**Unexpected shutdown with LED not lit**

Complete the following steps until the problem is resolved:

1. Check the XCC event log, and resolve related errors if found any.
2. Reseat power supply.
3. If the error recurs, replace power supply.
Processor problems
Use this information to solve problems related to a monitor or video.

- “The server goes directly to the POST event viewer when it is turned on.” on page 205

The server goes directly to the POST event viewer when it is turned on.
1. Check the light path diagnostics LEDs and the XCC event log, and resolve any errors that have occurred.
2. Make sure that the server supports all the processors and that the processors match in speed and cache size. You can view processor details from system setup. To determine if the processor is supported for the server, see http://www.lenovo.com/us/en/serverproven/
3. (Trained technician only) Make sure that processor 1 is seated correctly
4. (Trained technician only) Remove processor 2 and restart the server. (3 and 4)
5. Replace the following components one at a time, in the order shown, restarting the server each time:
   a. (Trained technician only) Processor
   b. (Trained technician only) System board

Serial-device problems
Use this information to solve problems with serial ports or devices.

- “Number of displayed serial ports is less than the number of installed serial ports” on page 205
- “Serial device does not work” on page 205

Number of displayed serial ports is less than the number of installed serial ports
Complete the following steps until the problem is solved.
1. Make sure that:
   - Each port is assigned a unique address in the Setup utility and none of the serial ports is disabled.
   - The serial-port adapter (if one is present) is seated correctly
2. Reseat the serial port adapter.
3. Replace the serial port adapter.

Serial device does not work
1. Make sure that:
   - The device is compatible with the server.
   - The serial port is enabled and is assigned a unique address.
   - The device is connected to the correct connector.
2. Reseat the following components:
   a. Failing serial device.
   b. Serial cable.
3. Replace the following components:
   a. Failing serial device.
   b. Serial cable.
4. (Trained technician only) Replace the system board.
Software problems

Use this information to solve software problems.

1. To determine whether the problem is caused by the software, make sure that:
   • The server has the minimum memory that is needed to use the software. For memory requirements, see the information that comes with the software.

   **Note:** If you have just installed an adapter or memory, the server might have a memory-address conflict.
   • The software is designed to operate on the server.
   • Other software works on the server.
   • The software works on another server.

2. If you receive any error messages while you use the software, see the information that comes with the software for a description of the messages and suggested solutions to the problem.

3. Check the operating system logs for any events related to your software and attempt to resolve them.

4. Contact your place of purchase of the software.
Appendix A. Hardware disassembling for recycle

Follow the instructions in this section to recycle components with compliance with local laws or regulations.

Disassemble the system board for recycle

Follow the instructions in this section to disassemble the system board before recycling.

Before disassembling the system board:

1. Remove the system board from the server (see “Remove the system board” on page 161).
2. Refer to local environmental, waste or disposal regulations to ensure compliance.

Complete the following steps to disassemble the system board:

Step 1. Remove the following components as illustrated:

- 15 slotted screws
- Two standoffs (with 12 mm wrench)
- One plunger (with 11 mm and 16 mm wrench)
- Four PH2 captive screws on the heat sink
Figure 145. Disassembling the system board
Step 2. Separate the system board from the supporting sheet metal.

After disassembling the system board, comply with local regulations when recycling.

Disassemble the processor and memory expansion tray for recycle

Follow the instructions in this section to disassemble the processor and memory expansion tray before recycle.

Before disassembling the processor and memory expansion tray:

1. Remove the processor and memory expansion tray from the server (see “Remove the processor and memory expansion tray” on page 147).
2. Refer to local environmental, waste or disposal regulations to ensure compliance.

Complete the following steps to disassemble the processor and memory expansion tray:

Step 1. Remove the 13 screws as illustrated.
Step 2. Separate the expansion board from the supporting tray.

After disassembling the processor and memory expansion tray, comply with local regulations when recycling.

**Disassemble the server for chassis recycle**

Follow the instructions in this section to disassemble the server before recycling the chassis.

**Before disassembling the server:**

1. Read the safety information and installation guidelines (see “Safety” on page iii and “Installation Guidelines” on page 73).
2. Turn off the server and peripheral devices and disconnect the power cords and all external cables (see “Power off the server” on page 10).
3. If the server is installed in a rack, slide the server out on its rack slide rails to gain access to the top cover, or remove the server from the rack.

Complete the following steps to disassemble the server for chassis recycle:

**Step 1.** Remove the security bezel (see “Remove the security bezel” on page 156).
**Step 2.** Remove the top cover (see “Remove the top cover” on page 178).
**Step 3.** Remove both power supply units (see “Remove a hot-swap power supply unit” on page 129).
**Step 4.** Remove the system board air baffle (see “Remove the system board air baffle and the power interposer” on page 158) or the processor and memory expansion tray and the expansion tray air baffle (see “Remove the processor and memory expansion tray” on page 147).
**Step 5.** Remove the fan cage assembly (see “Remove the fan cage assembly” on page 85).
**Step 6.** Remove all the drives that are installed (see “Remove a 2.5-inch hot-swap drive” on page 77).
**Step 7.** Remove both the drive backplanes that are installed (see “Remove a drive backplane” on page 76).
**Step 8.** Remove the front VGA assembly (see “Remove the front VGA assembly” on page 90).
**Step 9.** Remove the operator panel tray assembly (see “Remove the front operator panel” on page 118).
**Step 10.** Remove the PCIe riser-card assembly (see “Remove the PCIe riser-card assembly” on page 119).
**Step 11.** Remove all the adapters that are installed (see “Remove an adapter” on page 125 and “Remove the LOM adapter” on page 95).
**Step 12.** Remove the memory modules that are installed on the system board (see “Remove a memory module” on page 106).
**Step 13.** Remove both PHMs that are installed on the system board (see “Remove a processor and heat sink” on page 136).
**Step 14.** Remove the system board (see “Remove the system board” on page 161).

After disassembling the server, comply with local regulations when recycling the chassis.
Appendix B. Getting help and technical assistance

If you need help, service, or technical assistance or just want more information about Lenovo products, you will find a wide variety of sources available from Lenovo to assist you.

On the World Wide Web, up-to-date information about Lenovo systems, optional devices, services, and support are available at:

http://datacentersupport.lenovo.com

Note: This section includes references to IBM web sites and information about obtaining service. IBM is Lenovo’s preferred service provider for ThinkSystem.

Before you call

Before you call, there are several steps that you can take to try and solve the problem yourself. If you decide that you do need to call for assistance, gather the information that will be needed by the service technician to more quickly resolve your problem.

Attempt to resolve the problem yourself

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

You can find the product documentation for your ThinkSystem products at the following location:

http://thinksystem.lenovofiles.com/help/index.jsp

You can take these steps to try to solve the problem yourself:

- Check all cables to make sure that they are connected.
- Check the power switches to make sure that the system and any optional devices are turned on.
- Check for updated software, firmware, and operating-system device drivers for your Lenovo product. The Lenovo Warranty terms and conditions state that you, the owner of the Lenovo product, are responsible for maintaining and updating all software and firmware for the product (unless it is covered by an additional maintenance contract). Your service technician will request that you upgrade your software and firmware if the problem has a documented solution within a software upgrade.
- If you have installed new hardware or software in your environment, check http://www.lenovo.com/us/en/serverproven/ to make sure that the hardware and software is supported by your product.
- Go to http://datacentersupport.lenovo.com and check for information to help you solve the problem.
  - Check the Lenovo forums at https://forums.lenovo.com/t5/Datacenter-Systems/ct-p/sv eget to see if someone else has encountered a similar problem.

You can solve many problems without outside assistance by following the troubleshooting procedures that Lenovo provides in the online help or in the Lenovo product documentation. The Lenovo product documentation also describes the diagnostic tests that you can perform. The documentation for most systems, operating systems, and programs contains troubleshooting procedures and explanations of error
messages and error codes. If you suspect a software problem, see the documentation for the operating system or program.

**Gathering information needed to call Support**

If you believe that you require warranty service for your Lenovo product, the service technicians will be able to assist you more efficiently if you prepare before you call. You can also see [http://datacentersupport.lenovo.com/warrantylookup](http://datacentersupport.lenovo.com/warrantylookup) for more information about your product warranty.

Gather the following information to provide to the service technician. This data will help the service technician quickly provide a solution to your problem and ensure that you receive the level of service for which you might have contracted.

- Hardware and Software Maintenance agreement contract numbers, if applicable
- Machine type number (Lenovo 4-digit machine identifier)
- Model number
- Serial number
- Current system UEFI and firmware levels
- Other pertinent information such as error messages and logs

As an alternative to calling Lenovo Support, you can go to [https://www-947.ibm.com/support/servicerequest/Home.action](https://www-947.ibm.com/support/servicerequest/Home.action) to submit an Electronic Service Request. Submitting an Electronic Service Request will start the process of determining a solution to your problem by making the pertinent information available to the service technicians. The Lenovo service technicians can start working on your solution as soon as you have completed and submitted an Electronic Service Request.

**Collecting service data**

To clearly identify the root cause of a server issue or at the request of Lenovo Support, you might need collect service data that can be used for further analysis. Service data includes information such as event logs and hardware inventory.

Service data can be collected through the following tools:

- **Lenovo XClarity Provisioning Manager**
  
  Use the Collect Service Data function of Lenovo XClarity Provisioning Manager to collect system service data. You can collect existing system log data or run a new diagnostic to collect new data.

- **Lenovo XClarity Controller**
  
  You can use the Lenovo XClarity Controller web interface or the CLI to collect service data for the server. The file can be saved and sent to Lenovo Support.
  
  - For more information about using the web interface to collect service data, see [http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_servicesandsupport.html](http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/NN1ia_c_servicesandsupport.html).
  
  - For more information about using the CLI to collect service data, see [http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/nn1ia_r_ffdccommand.html](http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.systems.management.xcc.doc/nn1ia_r_ffdccommand.html).

- **Lenovo XClarity Administrator**

  Lenovo XClarity Administrator can be set up to collect and send diagnostic files automatically to Lenovo Support when certain serviceable events occur in Lenovo XClarity Administrator and the managed endpoints. You can choose to send diagnostic files to Lenovo Support using Call Home or to another service provider using SFTP. You can also manually collect diagnostic files, open a problem record, and send diagnostic files to the Lenovo Support Center.
You can find more information about setting up automatic problem notification within the Lenovo XClarity Administrator at http://sysmgmt.lenovofiles.com/help/topic/com.lenovo.lxca.doc/admin_setupcallhome.html.

- **Lenovo XClarity Essentials OneCLI**

  Lenovo XClarity Essentials OneCLI has inventory application to collect service data. It can run both in-band and out-of-band. When running in-band within the host operating system on the server, OneCLI can collect information about the operating system, such as the operating system event log, in addition to the hardware service data.

  To obtain service data, you can run the `getinfo` command. For more information about running the `getinfo`, see http://sysmgmt.lenovofiles.com/help/topic/toolsctr_cli_lenovo/onecli_r_getinfo_command.html.

---

**Contacting Support**

You can contact Support to obtain help for your issue.

You can receive hardware service through a Lenovo Authorized Service Provider. To locate a service provider authorized by Lenovo to provide warranty service, go to https://datacentersupport.lenovo.com/serviceprovider and use filter searching for different countries. For Lenovo support telephone numbers, see https://datacentersupport.lenovo.com/supportphonelist for your region support details.
Appendix C. Notices

Lenovo may not offer the products, services, or features discussed in this document in all countries. Consult your local Lenovo representative for information on the products and services currently available in your area.

Any reference to a Lenovo product, program, or service is not intended to state or imply that only that Lenovo product, program, or service may be used. Any functionally equivalent product, program, or service that does not infringe any Lenovo intellectual property right may be used instead. However, it is the user’s responsibility to evaluate and verify the operation of any other product, program, or service.

Lenovo may have patents or pending patent applications covering subject matter described in this document. The furnishing of this document is not an offer and does not provide a license under any patents or patent applications. You can send inquiries in writing to the following:

Lenovo (United States), Inc.
1009 Think Place
Morrisville, NC 27560
U.S.A.
Attention: Lenovo VP of Intellectual Property

LENOVO PROVIDES THIS PUBLICATION “AS IS” WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Some jurisdictions do not allow disclaimer of express or implied warranties in certain transactions, therefore, this statement may not apply to you.

This information could include technical inaccuracies or typographical errors. Changes are periodically made to the information herein; these changes will be incorporated in new editions of the publication. Lenovo may make improvements and/or changes in the product(s) and/or the program(s) described in this publication at any time without notice.

The products described in this document are not intended for use in implantation or other life support applications where malfunction may result in injury or death to persons. The information contained in this document does not affect or change Lenovo product specifications or warranties. Nothing in this document shall operate as an express or implied license or indemnity under the intellectual property rights of Lenovo or third parties. All information contained in this document was obtained in specific environments and is presented as an illustration. The result obtained in other operating environments may vary.

Lenovo may use or distribute any of the information you supply in any way it believes appropriate without incurring any obligation to you.

Any references in this publication to non-Lenovo Web sites are provided for convenience only and do not in any manner serve as an endorsement of those Web sites. The materials at those Web sites are not part of the materials for this Lenovo product, and use of those Web sites is at your own risk.

Any performance data contained herein was determined in a controlled environment. Therefore, the result obtained in other operating environments may vary significantly. Some measurements may have been made on development-level systems and there is no guarantee that these measurements will be the same on generally available systems. Furthermore, some measurements may have been estimated through extrapolation. Actual results may vary. Users of this document should verify the applicable data for their specific environment.
Trademarks

Lenovo, the Lenovo logo, Flex System, System x, NeXtScale System, x Architecture and ThinkSystem are trademarks of Lenovo in the United States, other countries, or both.

Intel and Intel Xeon are trademarks of Intel Corporation in the United States, other countries, or both.

Internet Explorer, Microsoft, and Windows are trademarks of the Microsoft group of companies.

Linux is a registered trademark of Linus Torvalds.

Other company, product, or service names may be trademarks or service marks of others.

Important notes

Processor speed indicates the internal clock speed of the processor; other factors also affect application performance.

CD or DVD drive speed is the variable read rate. Actual speeds vary and are often less than the possible maximum.

When referring to processor storage, real and virtual storage, or channel volume, KB stands for 1 024 bytes, MB stands for 1 048 576 bytes, and GB stands for 1 073 741 824 bytes.

When referring to drive capacity or communications volume, MB stands for 1 000 000 bytes, and GB stands for 1 000 000 000 bytes. Total user-accessible capacity can vary depending on operating environments.

Maximum internal drive capacities assume the replacement of any standard drives and population of all drive bays with the largest currently supported drives that are available from Lenovo.

Maximum memory might require replacement of the standard memory with an optional memory module.

Each solid-state memory cell has an intrinsic, finite number of write cycles that the cell can incur. Therefore, a solid-state device has a maximum number of write cycles that it can be subjected to, expressed as total bytes written (TBW). A device that has exceeded this limit might fail to respond to system-generated commands or might be incapable of being written to. Lenovo is not responsible for replacement of a device that has exceeded its maximum guaranteed number of program/erase cycles, as documented in the Official Published Specifications for the device.

Lenovo makes no representations or warranties with respect to non-Lenovo products. Support (if any) for the non-Lenovo products is provided by the third party, not Lenovo.

Some software might differ from its retail version (if available) and might not include user manuals or all program functionality.

Particulate contamination

Attention: Airborne particulates (including metal flakes or particles) and reactive gases acting alone or in combination with other environmental factors such as humidity or temperature might pose a risk to the device that is described in this document.

Risks that are posed by the presence of excessive particulate levels or concentrations of harmful gases include damage that might cause the device to malfunction or cease functioning altogether. This specification sets forth limits for particulates and gases that are intended to avoid such damage. The limits
must not be viewed or used as definitive limits, because numerous other factors, such as temperature or moisture content of the air, can influence the impact of particulates or environmental corrosives and gaseous contaminant transfer. In the absence of specific limits that are set forth in this document, you must implement practices that maintain particulate and gas levels that are consistent with the protection of human health and safety. If Lenovo determines that the levels of particulates or gases in your environment have caused damage to the device, Lenovo may condition provision of repair or replacement of devices or parts on implementation of appropriate remedial measures to mitigate such environmental contamination. Implementation of such remedial measures is a customer responsibility.

### Table 50. Limits for particulates and gases

<table>
<thead>
<tr>
<th>Contaminant</th>
<th>Limits</th>
</tr>
</thead>
</table>
| Particulate | • The room air must be continuously filtered with 40% atmospheric dust spot efficiency (MERV 9) according to ASHRAE Standard 52.2\(^1\).  
• Air that enters a data center must be filtered to 99.97% efficiency or greater, using high-efficiency particulate air (HEPA) filters that meet MIL-STD-282.  
• The deliquescent relative humidity of the particulate contamination must be more than 60%\(^2\).  
• The room must be free of conductive contamination such as zinc whiskers. |
| Gaseous     | • Copper: Class G1 as per ANSI/ISA 71.04-1985\(^3\)  
• Silver: Corrosion rate of less than 300 Å in 30 days |


\(^2\) The deliquescent relative humidity of particulate contamination is the relative humidity at which the dust absorbs enough water to become wet and promote ionic conduction.


### Telecommunication regulatory statement

This product may not be certified in your country for connection by any means whatsoever to interfaces of public telecommunications networks. Further certification may be required by law prior to making any such connection. Contact a Lenovo representative or reseller for any questions.

### Electronic emission notices

When you attach a monitor to the equipment, you must use the designated monitor cable and any interference suppression devices that are supplied with the monitor.
### 台湾BSMI RoHS 声明

<table>
<thead>
<tr>
<th>單元 Unit</th>
<th>鋈 (Pb)</th>
<th>汞 (Hg)</th>
<th>鉛 (Cd)</th>
<th>六價鉻 Hexavalent chromium (Cr&lt;sup&gt;6+&lt;/sup&gt;)</th>
<th>多氯聯苯 Polybrominated biphenyls (PBB)</th>
<th>多溴二苯醚 Polybrominated diphenyl ethers (PBDE)</th>
</tr>
</thead>
<tbody>
<tr>
<td>機架</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>外部蓋板</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>機械組合件</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>空氣傳動設備</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>冷卻組合件</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>內存模組</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>處理器模組</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>電纜組合件</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>電源供應器</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>儲備設備</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>印刷電路板</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

備考1. “超出0.1 wt %”及“超出0.01 wt %”係指限用物質之百分比含量超出百分比含量基準值。
Note1: “exceeding 0.1 wt%” and “exceeding 0.01 wt%” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition.

備考2. “○”係指該項限用物質之百分比含量未超出百分比含量基準值。
Note2: “○”indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence.

備考3. “-”係指該項限用物質為排除項目。
Note3: The “-” indicates that the restricted substance corresponds to the exemption.
Taiwan import and export contact information
Contacts are available for Taiwan import and export information.

委製商/進口商名稱: 台灣聯想環球科技股份有限公司
進口商地址: 台北市南港區三重路 66 號 8 樓
進口商電話: 0800-000-702
Index

A

ac power LED 20, 22
adapter
install 127
remove 125
air baffle
replacement 157
assert physical presence 170

B

backplane
connectors 36
install 77
remove 76
backplane, drive
replacement 76
bezel
installing 157
removing 156
button
system-identification rear 23
button, light path 29
button, presence detection 14
buttons, available on the server 27, 29

c C

cable routing
drive 39
cables, power and signal
connecting to internal drives 39
CD-RW/DVD
drive activity LED 11
eject button 11
chassis 211
CMOS battery
install 83
replacement 79
collecting service data 214
completing parts replacement 180
configuring
LAN over USB manually 8
connecting drive cables 39
connector
Ethernet systems-management 20
Lenovo XClarity Controller 23
power supply 20
serial 20, 23
USB 13, 20, 23
video
front 11–12
rear 20, 23
connector, electrostatic-discharge 11
connectors
backplanes 36
memory expansion tray 32
on the rear of the server 20
optional processor 32
PCIe riser-card 35
RAID adapter 38
rear 20

© Copyright Lenovo 2017, 2019 223
install 118
remove 118
front operator panel with LCD display 14
front VGA assembly
install 93
remove 90
replacement 90
front view
LED location 11–12
front view of the server 11–12

G

gaseous contamination 218
Getting help 213
guidelines
options installation 73
system reliability 74

H

handling static-sensitive devices 75
hard disk drive activity LED 11–12
hard disk drive status LED 11–12
hard-disk drive 77–78
hardware service and support telephone numbers 215
heat sink
installing 141
removing 136
replacing 136
help 213

I

important notices 218
install
adapter 127
backplane 77
CMOS battery 83
drive 78
fan 89
fan cage 86
front operator panel 118
front VGA assembly 93
LOM adapter 97
M.2 backplane 102
M.2 drive 105
operator panel tray assembly 116
power supply 132
processor and memory expansion tray 151
RAID adapter 127
system board 164
system board air baffle 159
top cover 179
installation
guidelines 73
installation guidelines 73
installing
CPU 141
DIMM 110
heat sink 141
installing
memory module 110
memory module
installing 110
microprocessor 141
PHM 141
processor 141
processor heat sink module 141
processor-heat-sink module 141
security bezel 157
TCM/TPM adapter 175
install PCIe riser-card assembly 122
intermittent problems 194
internal, system board connectors 25
Introduction 1

J

jumpers, switches, and buttons
on the system board 27

K

keyboard problems 195

L

LAN over USB
configuring manually 8
Windows driver installation 9
LCD
system information display panel 14
LCD system information display panel 14
LED 14
ac power 20, 22
dc power 20, 22
Ethernet-link status 20
for CD-RW/DVD drive activity 11
for Ethernet activity 20
for hard disk drive activity 11–12
for hard disk drive status 11–12
for solid state drive activity 11
for solid state drive status 11–12
identification 13–14
network activity 13–14
power 13
power-on 14
rear 20
power-supply 20, 22
system error 13–14
system information 14
system locator 14
system-error 14
rear 20, 23
system-identification
rear 20, 23
LEDs
DIMM 32
on the system board 30
optional processor 32
light path diagnostics panel
NMI button 20
LOM adapter
install 97
remove 95
replacement 95

M

M.2
replacement 99
M.2 backplane
install 102
remove 100
M.2 drive
install 105
remove 104
memory
problems 196
memory expansion tray 32
memory module, DIMM
replacement 106
ML adapter slot, 1 Gb 20
monitor problems 198, 205
mouse problems 195

N
network problems 199
Network MAC address 12
NMI button 24, 27
on the light path diagnostics panel 20
notes, important 218
notices 217
NVMe 77–78

O
observable problems 200
operator information panel release latch 11
operator panel tray assembly install 116
optional processor 32
optional-device problems 202

P
particulate contamination 218
parts list 66
parts replacement, completing 180
PCIe PCIe riser-card assembly
replacement 119
PCIe riser-card assembly, adapter replace 119
PCIe adapter
slots 20
PCIe riser-card
connectors 35
PHM
installing 141
removing 136
replacing 136
physical presence 170
power power-control button 14
power and signal cables
connecting to internal drives 39
power cords 71
power interposer
replacement 157
power off the server 10
power on the server 10
power problems 189
power supply
install 132
remove 129
replacement 129
power-on LED
rear 20
power-on LED 14
power-supply LED 20, 22
presence detection button 14
problems drive 191
Ethernet controller 190
fan 194
intermittent 194
keyboard 195
memory 196
monitor 198, 205
mouse 195
network 199
observable 200
optional devices 202
power 189
power on and power off 203
serial-device 205
software 206
USB device 195
video 198, 205
processor
installing 141
removing 136
replacing 136
processor and memory expansion tray 207, 209
install 151
remove 147
processor and memory expansion tray, expansion tray air baffle replacement 147
processor heat sink module
installing 141
removing 136
replacing 136
processor-heat-sink module
installing 141
removing 136
rack release latches 11, 14
RAID adapter 125, 127
connectors 38
rear view 20
of the server 20
recycle 207, 209, 211
recycling 207, 209, 211
redundant array of independent disks (RAID) 79
remove
adapter 125
backplane 76
drive 77
fan 88
fan cage assembly 85
front operator panel 118
front VGA assembly 90
LOM adapter 95
M.2 drive 104
power supply 129
processor and memory expansion tray 147
system board 161
system board air baffle 158
top cover 178
removing
CPU 136
DIMM 106
heat sink 136
memory module
removing 106
microprocessor 136
PHM 136
processor 136
processor heat sink module 136
processor-heat-sink module 136
removing
memory module 106
security bezel 156
TCM/TPM adapter 172
replace
PCle
  PCIe riser-card assembly, adapter 119
replacement
  air baffle 157
  backplane, drive 76
  CMOS battery 79
  fan, fan cage 85
  front VGA assembly 90
  LOM adapter 95
  M.2 99
  memory module, DIMM 106
PCle
  PCIe riser-card assembly 119
  power interposer 157
  power supply 129
processor and memory expansion tray, expansion tray air baffle 147
security bezel 156
server cover 178
system board 161
TCM/TPM adapter 172
replacement
  front operator panel, operator panel tray assembly 113
replacing
  CPU 136
  heat sink 136
  microprocessor 136
  PHM 136
  processor 136
  processor heat sink module 136
retainer on M.2 backplane
  adjustment 99

S
safety iii
safety inspection checklist iv
SATA/SAS 77–78
Secure Boot 171
security advisories 10
security bezel
  installing 157
  removing 156
serial connector 20, 23
serial-device problems 205
server
  buttons function 27
server power on or power off problems 203
server rear view 20
server, front view 11–12
service and support
  before you call 213
  hardware 215
  software 215
  service data 214
signal and power cables
  connecting to internal drives 39
slot
  LOM adapter 22
  ML adapter, 1 GB 20
  software 11
software problems 206
software service and support telephone numbers 215
solid state drive activity LED 11–12
solid state drive status LED 11–12
solid-state drive 77–78
solving
  Ethernet controller problems 190
  solving power problems 189
Specifications 1
static-sensitive devices

handling 75
support web page, custom 213
switch block, on the system board 29
switches
  on the system board 27
  switches, jumpers, and buttons
    on the system board 27
  system
    error LED front 14
    Identification LED, front 14
    system-error LED
      rear 20
System
  information LED 14
  system board 207
  install 164
  LEDs 30
  remove 161
  replacement 161
  SW13 switch block description 29
  switches, jumpers, and buttons 27
System board
  LED 188
  system board air baffle
    install 159
    remove 158
  system board internal connectors 25
  system reliability guidelines 74
  system-identification button
    rear 23
    LED
      rear 20, 23
T
Taiwan BSMI RoHS declaration 220
Taiwan import and export contact information 221
TCM 169
TCM policy 169
TCM/TPM adapter
  installing 175
  removing 172
  replacement 172
tech tips 9
telecommunication regulatory statement 219
telephone numbers 215
top cover
  install 179
  remove 178
TPM 169
TPM 1.2 170
TPM 2.0 170
TPM policy 169
TPM version 170	
trademarks 218
troubleshooting 198, 202, 205–206
  by symptom 191
  DCPMM 196
  DRAM 196
  drive problems 191
  fan problems 194
  intermittent problems 194
  keyboard problems 195
  memory problems 196
  mouse problems 195
  network problems 199
  observable problems 200
  power on and power off problems 203
  serial-device problems 205
  symptoms-based troubleshooting 191
  USB-device problems 195
  video 198, 205
Trusted Cryptographic Module  169
Trusted Platform Module  169

U
UEFI Secure Boot  171
update firmware  5
updating
  DMI/SM BIOS  167
  Universal Unique Identifier (UUID)  165
USB
  connector  20, 23
USB-device problems  195

V
video connector
  front  11–12
  rear  20, 23
video problems  198, 205

W
Windows driver, LAN over USB  9
working inside the server
  power on  75