ATTENTION: ACTIVATION REQUIRED. DO NOT THROW AWAY

Secure Activation Guide

Note: ThinkSystem SE350 requires activation before operation.

To activate ThinkSystem SE350 you must have an Organization registered ID in the ThinkShield Key Vault Portal. Contact your Organization Administrator for credentials.

If you are an Organization Administrator, to create your Organization in the ThinkShield Key Vault Portal.
1. Register your ID in the Lenovo Directory, open in browser https://passport.lenovo.com
2. Create your organization in the ThinkShield Key Vault Portal with your ID https://portal.thinkshield.lenovo.com

Activate the system using one of the methods outlined below.

ThinkSystem SE350 System Activation Method 1: Mobile Activation
Items needed:
For Mobile Activation method: Smartphone Android or iPhone with cellular data connection, (not provided), USB mobile phone charging cable (not provided), USB cable (provided). Note: For USB mobile phone charging cable, choose data transfer.
1. Connect the power cable to your ThinkSystem SE350.
2. Download the ThinkShield Edge Mobile Management App from Google Play Store, Apple App Store, Baidu or Lenovo Mobile to your Android or iOS phone (see page 4 or search term: “ThinkShield Edge Mobile Management”).
3. Log-in to the ThinkShield Edge Mobile Management App using your Organization registered ID.
4. When App instructs to do so, connect USB cable with USB mobile phone charging cable to ThinkSystem SE350 per Figure 1.
5. Follow the “Activate Device” on-screen instructions to complete secure activation of ThinkSystem SE350.
6. When activated successfully, ThinkShield Edge Mobile Management App will provide “Device Activated” screen.

Figure 1: Smartphone connected to Management Port (pictured above). Note: For iPhone users, when App instructs to do so, connect SE350 USB cable with USB mobile phone cable to ThinkSystem SE350 (or step 4 as above)
ThinkSystem SE350 System Activation Method 2: Internet Connection Activation

Items needed:

For Internet Connection: Machine Type, Serial Number, and Activation Code provided on this Secure Activation Guide.

1. Connect the power cable to your ThinkSystem SE350.
2. Connect the XClarity Controller Management Ethernet port to a network that has access to the internet. **Note:** Outbound TCP port 443 (HTTPS) must be open for activation to occur.
3. Log in to the ThinkShield Key Vault Portal with your Organization registered ID.
4. To claim the ThinkSystem SE350, add the device by clicking the orange plus sign next to “Devices” in Device Manager. Enter machine type, serial number, and secure activation code in the corresponding fields provided in this Secure Activation Guide as indicated in Figure 2.
5. From the Device Manager, select the server you plan to activate and click activate. The status of the server will change to Ready.
6. Server will be activated within 15 minutes and power on automatically. After successful activation, the status of the server will change to Active on the ThinkShield Key Vault Portal.

**Note:** If the server activation is not initiated (Step 5) within 2 hours after power cable plug in (Step 1), disconnect then re-connect the power cable to your ThinkSystem SE350 to restart the connection.

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**Server information for activation**

| Machine Type |  |
| Serial Number |  |
| Secure Activation Code |  |

**Service technician only**

| New secure activation code after system board replacement |  |
Self Encryption Drive Authentication Key (SED AK) Backup Process

**IMPORTANT:** Self Encryption Drive Authentication Key management is designed for data protection. To be prepared in case of hardware failure, a user backup of Self Encryption Drive Authentication Key is required. For your security, Lenovo does not retain a copy of the Self Encryption Drive Authentication Key. Data loss could occur if Self Encryption Drive Authentication Key backup is not available after hardware repair. Instructions are included in the Setup Guide [https://thinksystem.lenovofiles.com/help/topic/SE350/managing_your_server.html](https://thinksystem.lenovofiles.com/help/topic/SE350/managing_your_server.html)

If you have any question or issue regarding the process of activation, you can contact support at:

(+1) 800-426-7378 for North America       (+86) 400-106-8888 for China

[https://datacentersupport.lenovo.com/supportphonelist](https://datacentersupport.lenovo.com/supportphonelist) for contacting phone number of all countries

For More Information

ThinkSystem SE350 Edge Server Setup Guide (System configuration: Activate System, Backup SED AK):

For access to the ThinkShield Key Vault Portal, see
[https://portal.thinkshield.lenovo.com/](https://portal.thinkshield.lenovo.com/)
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For mobile App downloads visit:

https://apps.thinkshield.lenovo.com

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